

Our Ref: CC0123/SHA9592Z/CK(st)
Date: 17.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 27.01.2023 INVOLVING SHA9592Z & GBG8717C ALONG ANG MO KIO AVE 5

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHA9592Z, which was involved in the captioned accident with your insured vehicle No GBG8717C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,782.00
2. Loss of Rental	3 days x S\$ 111.70	S\$	335.10
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	26.75
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,383.85
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA9592Z , GBG8717C
ALONG ANG MO KIO AVE 5****ON 27-Jan-23 19:30**I / We **CHEW AH KOW** (Hirer) NRIC No.: **SXXXX506J**and/or **PEH KANG GUAN** (Relief) NRIC No.: **SXXXX719A**Taxi Number **SHA9592Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Jan-2023**Name of Hirer **CHEW AH KOW**Hirer NRIC **SXXXX506J**

Signature :

Address **297B COMPASSVALE STREET #06-20
542297**Contact No. **86680620**Name of Relief **PEH KANG GUAN**Relief NRIC **SXXXX719A**

Signature :

Address **297B COMPASSVALE ST #06-08
542297**Contact No. **96221954**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00233592201 Claim No : SNM23D200761/C02/GBG8717C/TOHHS

Claimant : CITYCAB PTE LTD

Amount : **S\$2,293.85**

SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED NINETY THREE AND CENTS EIGHTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA9592Z

Insured Vehicle No. : GBG8717C

Date of Loss : 27/01/2023

Place of Accident : ANG MO KIO AVE 5 TOWARDS YIO CHU KANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RENT A VAN PTE LTD

Driver Name : JOHN SIVA GANESH KALIMUTHU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,782.00
(3) Loss of Use /Rental/Earning	S\$	485.10
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	26.75
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,293.85
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature : 

Date : 20.4.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9592Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.01.2017

CHASSIS CODE
KMHLB41UMHU098315

NO/DATE
93330261 15.02.2023

JOB NO.
305543932

ODOMETER READING

JOB TYPE

Description : 3P 27.01.2023

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,650.00
Add GST @ 8.000 %		132.00
Total Invoice amount		1,782.00

Issued by : CHEWBEELENG 15.02.2023 16:30:01
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' DRIVERS.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC23010446



Date: 15 February 2023

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/01/2023 @ 19:30 hrs
ALONG ANG MO KIO AVE 5
INVOLVING GBG8717C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9592Z** (the "Taxi"). The Taxi was hired to **CHEW AH KOW IC NO SXXXX506J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$111.70** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jan 2023 / 09:33:24

Receipt Date/Time : 30 Jan 2023 / 09:33:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230130-000446

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG8717C				
As at 27 Jan 2023/19:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG8717C			
	Enquiry Fee	24.77	1.98	26.75
	20230130093205592586			
	Sub-Total	24.77	1.98	26.75
	Total Before Rounding	24.77	1.98	26.75
	Rounding Difference			0.00
	Total Amount Payable			26.75
Paid By				
	452419XXXXXX8347	eNETS Credit Card		26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
75926	133	0800am	0145pm
76059	223	1745	0410
76282	26	1255pm	0450pm
76308	182	1745	0205
76490	359	0940am	1130pm
76849	31	0900am	0125pm
76880	243	1745	0400
77123	97	1000am	0500pm
77220	213	1730	0345
77433	195	0815am	0535pm
77628	165	1825	0225
77793			

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		977793	977793		FROM	TO
27-1-23	Peter Chow	9778025	9778025	232	0755am	0535pm
27-1-23	K. G. Poh	9778253	9778253	228	1745	0415
28-1-23	Peter Chow	9778421	9778421	168	0755am	0530pm
28-1-23	K. G. Poh	9778688	9778688	267	1805	0420
29-1-23	Peter Chow	9778925	9778925	237	0630am	0535pm
29-1-23	K. G. Poh	9779085	9779085	160	1820	0200
30-1-23	Peter Chow	9779177	9779177	92	0550am	0920pm
30-01-23	1			95922	0915	-
01-02-23	Accident Repair				-	1245

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 21 February 2023 4:01 PM
To: sales@trimen.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GBG8717C (CHINA TAIPING) AND SHA9592Z AT/ALONG ANG MO KIO AVE 5 TOWARDS YIO CHU KANG ROAD ON 27/01/2023

Our Ref: CC3/CTI23001574/Sya3

Insured Name : RENT A VAN PTE LTD
Insured Driver : John Siva Ganesh Kalimuthu

Dear Sir/Madam,

ACCIDENT INVOLVING GBG8717C (CHINA TAIPING) AND SHA9592Z AT/ALONG ANG MO KIO AVE 5 TOWARDS YIO CHU KANG ROAD ON 27/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA9592Z** against your motor insurance policy.

Based on the accident report and Third Party's video footage, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 17 April 2023 11:49 am
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

LKK ref : CC3/CTI23001574/Spa3
CTI ref: SNM23D200761/C02/GBG8717C/TOHHS

Dear Ezlyna

We refer to your email of 14 April 2023.

Please proceed to resolve the property damage claim up to \$2,293.85 (all in)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, April 14, 2023 6:09 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200761/C02/GBG8717C/TOHHS
LKK ref : CC3/CTI23001574/Spa3

Dear Alfred,

ACCIDENT INVOLVING GBG8717C (CHINA TAIPING) AND SHA9592Z (TP) ON 27/01/2023

We refer to the above matter.

It is an accident under BOLA 15, OI encroached into TP's lane and caused collision. (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,293.85 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,781.44	\$ 1,782.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$111.70)	\$ 335.10	\$ 335.10
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA Search fee	\$ 26.75	\$ 26.75
Total	\$3,718.39	\$ 2,293.85

***I have called OI previously, OI wanted to private settle this claim as to safeguard his premium & NCD. Kindly contact OI for such arrangement. Thank you.**

Surveyor recommended 2 day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, February 15, 2023 9:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 14 February 2023 4:36 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: O/R: SNM23D200761/C02/GBG8717C/TOHHS / RE: Direct Settlement - Accident Involving GBG8717C (OI : CTI - TBA) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D200761/C02/GBG8717C/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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