

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 17 April 2023 11:49 am  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: {SEEK MANDATE} / Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS ) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

LKK ref : CC3/CTI23001574/Spa3  
CTI ref: SNM23D200761/C02/GBG8717C/TOHHS

Dear Ezlyna

We refer to your email of 14 April 2023.

Please proceed to resolve the property damage claim up to \$2,293.85 (all in)

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, April 14, 2023 6:09 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS ) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

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Your ref: SNM23D200761/C02/GBG8717C/TOHHS  
LKK ref : CC3/CTI23001574/Spa3

Dear Alfred,

ACCIDENT INVOLVING GBG8717C (CHINA TAIPING) AND SHA9592Z (TP) ON 27/01/2023

We refer to the above matter.

It is an accident under BOLA 15, OI encroached into TP's lane and caused collision. (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,293.85 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,781.44	\$ 1,782.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$111.70)	\$ 335.10	\$ 335.10
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA Search fee	\$ 26.75	\$ 26.75
Total	\$3,718.39	<b>\$ 2,293.85</b>

**\*I have called OI previously, OI wanted to private settle this claim as to safeguard his premium & NCD. Kindly contact OI for such arrangement. Thank you.**

Surveyor recommended 2 day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, February 15, 2023 9:17 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving GBG8717C (OI: SNM23D200761/C02/GBG8717C/TOHHS ) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 14 February 2023 4:36 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** O/R: SNM23D200761/C02/GBG8717C/TOHHS / RE: Direct Settlement - Accident Involving GBG8717C (OI : CTI - TBA) and SHA9592Z (TP : LKK REF - CC3/CTI23001574/Spa3) on 27/01/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D200761/C02/GBG8717C/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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