

Our Ref: CT0123/SH 7841B/CK(st)
Date: 17.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 20.01.2023 INVOLVING SH 7841B & GBC4318T ALONG Serangoon Road, @ Beng
Wan road juncti**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7841B, which was involved in the captioned accident with your insured vehicle No GBC4318T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,428.00
2. Loss of Rental	4 days x S\$ 126.36	S\$	505.44
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	26.75
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	5,280.19
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SH7841B , GBG4827U , GBC 4318T** **ON 20-Jan-23 12:15**
ALONG **Serangoon Road, @ Beng Wan road junction**

I / We **ANG SAY KOK** (Hirer) NRIC No.: **SXXXX773C**

and/or (Relief) NRIC No.: **SXXXX773C**

Taxi Number **SH7841B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

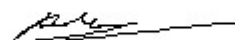
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **20-Jan-2023**

Name of Hirer **ANG SAY KOK**

Hirer NRIC **SXXXX773C**

Signature :



Address **615 BUKIT PANJANG RING ROAD #1...
670615**

Contact No. **96378956**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00056262203 Claim No : SNM23D201164/C02/ GBC4318T/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,983.83**
SINGAPORE DOLLARS FOUR THOUSAND NINE HUNDRED EIGHTY THREE
AND CENTS EIGHTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH7841B

Insured Vehicle No. : GBC4318T

Date of Loss : 20/01/2023

Place of Accident : SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABS LEASING SERVICES PTE LTD

Driver Name : VENKATACHALAM SELVAKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,428.00
(3) Loss of Use /Rental/Earning	S\$	529.08
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	26.75
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,983.83
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 20.4.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7841B

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
03.05.2019

CHASSIS CODE
KMHC851CVKU141862

NO/DATE
93335207 16.02.2023

JOB NO.
305543327

ODOMETER READING

JOB TYPE

Description : 3P.20.01.23

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		4,100.00
Add GST @ 8.000 %		328.00
Total Invoice amount		4,428.00

Issued by : CHEWBEELENG 16.02.2023 09:24:09
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE GIVEN AND TESTED ON OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICES FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT23010335

Date: 15 February 2023



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/01/2023 @ 12:15 hrs
ALONG Serangoon Road, @ Beng Wan road junction
INVOLVING GBC4318T, GBG4827U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7841B** (the "Taxi"). The Taxi was hired to **ANG SAY KOK IC NO SXXXX773C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.36** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

SH 7841B

20/1/23

Print Date/Time : 20 Jan 2023 / 14:48:12

Receipt Date/Time : 20 Jan 2023 / 14:48:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230120-002434

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (S\$)

GST

Amount

(S\$)

Amount

After GST

(S\$)

Result of Insurance Enquiry - GBC4318T

As at 20 Jan 2023/12:15:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GBC4318T

Enquiry Fee

20230120144617320341

24.77

1.98

26.75

Sub-Total

24.77

1.98

26.75

Total Before Rounding

24.77

1.98

26.75

Rounding Difference

0.00

Total Amount Payable

26.75

Paid By

452419XXXXXX8347

eNETS Credit Card

26.75

Total

26.75

Cash Change

0.00

Tendered Amount

26.75

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[illegible]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 February 2023 11:53 AM
To: Ying Jian Phoon
Subject: ACCIDENT INVOLVING GBC4318T (CHINA TAIPING) / SH7841B/ OTHERS AT/ ALONG SERANGOON ROAD ON 20/01/2023

ABS LEASING SERVICES PTE LTD
DRIVER: VENKATACHALAM SELVAKUMAR

[By Email Only]

Dear Sir/Madam,

You Ref: GBC4318T
Our Ref CC3/CTI23001570/Spa3
ACCIDENT INVOLVING GBC4318T (CHINA TAIPING) / SH7841B/ OTHERS AT/ ALONG SERANGOON ROAD ON 20/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH7841B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 April 2023 8:23 AM
To: Jacqueline Tan
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [SEEK MANDATE]- SNM23D201164/C02/ GBC4318T/TANCHC / RE: Direct Settlement - Accident Involving GBC4318T (OI : CTI - TBA) and SH7841B (TP : LKK REF - CC3/CTI23001570/Spa3) on 20/01/2023

Dear Sirs,

For an update, we have settled the matter at **\$4,983.83** (all-in).

1. Cost of Repair (with 8% GST)	\$ 4,428.00 (\$4,100.00 + 8%GST)
2. Loss of Rental (3days x \$126.36)	\$ 379.08
3. Loss of Income (3days x \$50.00)	\$ 150.00
4. LTA/GIA Search Fee	\$ 26.75
Total	\$ 4,983.83

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, March 31, 2023 5:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE]- SNM23D201164/C02/ GBC4318T/TANCHC / RE: Direct Settlement - Accident Involving GBC4318T (OI : CTI - TBA) and SH7841B (TP : LKK REF - CC3/CTI23001570/Spa3) on 20/01/2023

Dear Hsiao Tong,

Please offer the LOR & LOI start from 3days up to 4days as per Mileage Record book timing.

Kindly settle in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 31, 2023 9:52 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE]- SNM23D201164/C02/ GBC4318T/TANCHC / RE: Direct Settlement - Accident Involving GBC4318T (OI : CTI - TBA) and SH7841B (TP : LKK REF - CC3/CTI23001570/Spa3) on 20/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM23D201164/C02/ GBC4318T/TANCHC**

LKK ref : CC3/CTI23001570/Spa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC4318T(CHINA TAIPING) / SH7841B(TP) / OTHERS ON 20/01/2023

We refer to the above matter.

GBC4318T(OI) -> SH7841B(TP) -> GBG4827U

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,160.19(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 8,980.55	\$ 4,428.00 (\$4,100.00 + 8%GST)
2. Loss of Rental (4days x \$126.36)	\$ 505.44	\$ 505.44 (4days x \$126.36)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 9,832.74	<u>\$ 5,160.19</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, February 22, 2023 9:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM23D201164/C02/ GBC4318T/TANCHC / RE: Direct Settlement - Accident Involving GBC4318T (OI : CTI - TBA) and SH7841B (TP : LKK REF - CC3/CTI23001570/Spa3) on 20/01/2023

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