

HO WING LEONG (HE YONGLIANG)

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 20-02-2023

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMN 6221 L AND SNF 9678 M
ALONG UPPER TITUMSON ROAD ON 04-02-2023

I / We, the owner of Vehicle No. SMN 6221 L which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|-----------------------------------|---|------------------|
| 1. Costs of repair | - | \$3996.00 |
| 2. Loss of Use/Rental fees 9 DAYS | - | \$1800.00 |
| 3. Police / GIA report / LTA fees | - | \$26.75 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$5822.75</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMN 6221 L AND SNF 9678M
ALONG UPPER THOMSON ROAD
ON 04-02-2023

BY THE LETTER OF AUTHORITY, I / We, HO WING LEONG (HE YONG LIANG)
NRIC NO. S7521940 G The owner of Vehicle No. SMN 6221 L

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 06 (day) 02 (month) 2023 (year)



Acknowledged by Owner

(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ALAN'S UNITED AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,996.00 (Repair Cost), S\$700.00 (Loss of Use/Rental), S\$26.75 (Disbursement) for vehicle no. SMN 6221L that was damaged pursuant to the accident which occurred on 04/02/2023 (date) UPPER THOMSON ROAD, BEFORE SPEED CAMERA (location) involving vehicle no/s SNF 9678M. This is pursuant to the inspection conducted on 08/02/2023 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner HO WING LEONG (the third party claimant”) of vehicle no. SMN 6221L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 6221L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11th (day) of May (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SNF9678M
Accident Date : 04-Feb-2023
Our Ref : 023026 (AIG) / CHAN

No. : 16442
Date : 17-Feb-2023
PAGE : 1

HO WING LEONG (HE YONGLIANG)
BLK 40 SIN MING AVE
#13-207
Singapore 570408

FINAL REPAIR COST FOR HONDA FREED HYBRID 1.5G SMN6221L
=====

- To supply spare parts
- To remove & renew rear windscreen glass and conduct water leak test.
- To remove roof lining, front and rear seats, trim board and carpet
- To apply undersealing
- To putty and spray replaced parts
- To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

	3,700.00
Add 8% GST :	296.00

Total :	S\$ 3,996.00
	=====

Singapore Dollars Three Thousand Nine Hundred and Ninety Six Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

CUSTOMER

**HO WING LEONG (HE YONGLIANG)
C/O ALAN'S UNITED AUTO PTE LTD**

BLK 7 SIN MING IND. ESTATE

SECTOR C, #01-76

SINGAPORE 575642.

ATTN: MR. ALAN KHONG

INVOICE NO: **H23074**

DATE : 17.02.2023

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	EL 1628K	17735	SMN 6221L	9	\$ 200.00	\$ 1,800.00
		***	*****	***		

TOTAL : **\$ 1,800.00**

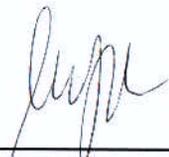
PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL

BANK TRANSFER: DBS 015-900828-2

PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17735

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>EL1628K</u>	Mileage Out: <u>102330 km</u>
Hirer: <u>Ho Wing Leong (He Yongliang)</u>	NRIC / Passport No: <u>S75219406</u> Date of Birth: <u>29.07.1975</u>	Make & Model: <u>Mazda 5</u>	<input checked="" type="radio"/> Auto / <input type="radio"/> Manual Group:
Address: <u>BK 408 Sin Ming Ave #13-207</u> <u>S (570408)</u>	Driving Licence No: <u>S75219406</u> Pass Date: <u>11-08-1998</u>	OUT : Date <u>07/02/2023</u>	OUT : Time <u>9-20AM</u>
Contact Number: <u>96866648</u>		Replace Veh No:	Mileage Out:
		OUT : Date	OUT : Time
CHARGES			
Daily	<u>9</u> @ \$ <u>200/-</u> per day		<u>1800.00</u>
Weekly	@ \$ per week		
Monthly	@ \$ per month		
Hours	@ \$ per hour		
Others	@ \$		
SUB-TOTAL \$			<u>1800.00</u>
PETROL LEVEL			
Out	E	1/4	1/2 <u>0</u> 3/4 F
In	E	1/4	1/2 3/4 F
TOTAL CHARGES \$			<u>1800.00</u>
Terms & Conditions			
ADDITIONAL S\$3000.00 EXCESS			
For Hirer / Driver			
Age 23 years old & below.			
Age 70 years old & above.			
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00			
REMARKS			
<u>SMN6221L</u>			
PAYMENT METHOD:			
BANK TRANSFER : DBS 015-900828-2			
PAYNOW : 53013461J			
Appointed Driver:		IMPORTANT! FOR SINGAPORE USE ONLY	
IRIC / Passport No:	Date of Birth:	Excess Liability : S\$2500.00	
Address:		Malaysia Excess (With Prior Consent) : <u>NOT ALLOWED</u>	
Driving Licence No:	Pass Date:	Hirer's Signature <u>Wing Leong</u>	
Contact Number:		Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

*** IMPORTANT**

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>16.02.23</u>	<u>930am</u>	<u>102757</u>	<u>[Signature]</u>	<u>Wing Leong</u>

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Feb 2023 / 09:17:22

Receipt Date/Time : 06 Feb 2023 / 09:17:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230206-000392

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNF9678M As at 04 Feb 2023/18:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SNF9678M Enquiry Fee 20230206091619679679	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
	411911XXXXXX3595		eNETS Credit Card	26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**CLAIM NOTIFICATION - ACCIDENT INVOLVING SNF9678M(AIG) AND SMN6221L AT/
ALONG UPPER THOMSON ROAD ON 04/02/2023**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 18/2/2023 10:37 AM

To: Claims <claims@premiumauto.com.sg>

PREMIUM AUTOMOBILES PTE LTD

[By Email Only]

DRIVER: BENEDICT TEO ZHEN YONG

Dear Sir/Madam,

Our Ref: CC6/AIG23001560/Kpa3

You Ref: SNF9678M

ACCIDENT INVOLVING SNF9678M(AIG) AND SMN6221L AT/ ALONG UPPER THOMSON ROAD ON 04/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from **SMN6221L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Feb 2023 09:02	Clm Dtl Modified	Claimant's Name: -> HO WING LEONG. Claimant's ID: -> SXXXX940G.	[A] HOW MEI KWAN
2	14 Feb 2023 09:02	Clm Veh Model Changed	(206161) HONDA FREED HYBRID 1.5 G (A).	[A] HOW MEI KWAN
3	14 Feb 2023 09:02	Clm Created	Reg No: SMN6221L. Acct Date: 2023/02/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Feb 2023 09:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Feb 2023 09:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/23	[A] HOW MEI KWAN
6	14 Feb 2023 09:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Feb 2023 09:02	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Feb 2023 09:02	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Feb 2023 09:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Feb 2023 09:02	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	18 Feb 2023 10:33	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	20 Mar 2023 23:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Mar 2023 23:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Mar 2023 23:46	Clm Dtl Modified	JPJ Reg. Date: -> 2019/08/20.	[A] JOANNE LEE KHANG MIN
15	20 Mar 2023 23:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	31 Mar 2023 09:17	Adj Mandate Request	Cur.Req:4822.75:Liability: 100%(BOLA 27) *Quantum: \$4,822.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	05 Apr 2023 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/23	[I] Lee, Ming-Yao
18	05 Apr 2023 16:42	Adj Mandate Set	Approved:4822.75.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2915554	15 Feb 2023 08:57:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN6221L	SNF9678M	11.00
2934687	20 Mar 2023 23:46:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN6221L	SNF9678M	11.00