

Mei Kwan (LKKAuto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, February 13, 2023 9:30 PM
To: Admin A
Cc: admin-d
Subject: FW: TP DS claim: FW: Accident involving SJM 8226 B & GBE 642 Y on 11/02/2023 (PRE-REPAIR SURVEY REQUEST)

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Internal

OI NON REPORTING

Policyholder/Insured : H.G. TAN BUILDING AND PLUMBING CONTRACTOR
Correspondence Address : 49 DEFU LANE 9 SINGAPORE 539289

From: Claims Banca (Allianz Insurance Singapore)
Sent: Monday, February 13, 2023 9:27 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: admin-a@lkkauto.com
Subject: TP DS claim: FW: Accident involving SJM 8226 B & GBE 642 Y on 11/02/2023 (PRE-REPAIR SURVEY REQUEST)

Your Ref: SJM 8226 B
Our Ref: GBE 642 Y

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

PEI JIA Tel: 88547553

Thank you.

Best regards,

Shanti. R
Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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From: Assessment Dept <assessment_ra@bifrostauto.com>
Sent: Monday, February 13, 2023 4:50 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Re: FW: Accident involving SJM 8226 B & GBE 642 Y on 11/02/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 13 Feb 2023 at 16:20, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SJM 8226 B
Our Ref: GBE 642 Y

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd
Form Team Consultancy Pte Ltd
LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, February 13, 2023 1:20 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: [EXT] Accident involving SJM 8226 B & GBE 642 Y on 11/02/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, MOHAMMAD FAIZAL BIN ABDUL KARIM to notify you of the aforesaid accident involving our client's vehicle SJM8226B and your insured's vehicle GBE642Y on 11/02/2023 at 1730HRS along SLIP ROAD OF TAMPINES AVE 12 TOWARDS TAMPINES AVE 9

This serves as a **NOTICE** that we are claiming against GBE642Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 13/02/2023

PRS ARRANGEMENT (Date & Time) : 14/02/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553