

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 13 February 2023 12:16 PM
To: Motor Claims; assignments; Admin A
Cc: jiapei
Subject: RE: RE: 2ND NOTICE TO CONDUCT PRE-REPAIR SURVEY - YR REF : SNM23D201074/C02/ YN8088A/TAYHP | OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with Hong San Hong Wei Pte Ltd to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>
Sent: Monday, 13 February 2023 12:07 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: jiapei <jiapei@kscgp.com>
Subject: DS : RE: 2ND NOTICE TO CONDUCT PRE-REPAIR SURVEY - YR REF : SNM23D201074/C02/ YN8088A/TAYHP | OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

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Dear Irene,

Our workshop details is in our earlier attachment.

Hong San Hong Wei Pte Ltd
Block 1002 Bukit Merah Lane 3
#01-85
Singapore 159719

Contact Person/Tel : Ms Cai Hong : 6270 8936/94886670

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 13 February 2023 12:04 pm

To: Motor Claims <motorclaims@kscgp.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: RE: 2ND NOTICE TO CONDUCT PRE-REPAIR SURVEY - YR REF : SNM23D201074/C02/ YN8088A/TAYHP | OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

Dear Sir/Mdm,

Which workshop

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Monday, 13 February 2023 11:41 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: DS : RE: 2ND NOTICE TO CONDUCT PRE-REPAIR SURVEY - YR REF : SNM23D201074/C02/ YN8088A/TAYHP | OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

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Dear Irene,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 13 February 2023 11:22 am

To: Motor Claims <motorclaims@kscgp.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | | |
|------------------------|-----------------------|-----------------------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) | 11. Mohd Fadhilah Bin Osman (LBS) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) | 12. Stan See Chew Seng (LBS) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) | 13. Anthony Lim Cher Chong (LBS) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) | |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) | |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 13 February 2023 10:12 AM

To: Motor Claims <motorclaims@kscgp.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: OUR REF: SNM23D201074/C02/ YN8088A/TAYHP & YOUR REF SJU 9398P 17.05.2022 23:55 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SJU 9398P possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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