Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Monday, 13 February 2023 11:58 AM

To: admin-d; SUR; assignments

Cc: Derrick Quok; Kenneth Lim; Charandeep Singh

Subject: TPPD survey: Claim ref: C10020416 /CD || OI- SNB5737Z (Red) TP-SLK7005R || Est:

\$0.00 || TLM Automobiles PL

Attachments: C10020416 - TP (SLK7005R).zip

Hi Team,

We would like to request TP survey for SLK7005R. TP chose LKK to survey the vehicle.

Workshop information:

Address:

Sharon Ten

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tlmautomobile@tlmotor.com.sg

Thank you.

Warmest Regards,

Frauleine Khoo Admin Executive, Claims

T +65 6989 3696 F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sq





Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **<u>Budget</u> <u>Direct Insurance</u>**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

5

From: tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>

Sent: Monday, 13 February 2023 10:25 am **To:** Claims <claims@budgetdirect.com.sg>

Subject: RE: PRI Request on 10.02.2023 || C10020416/CD || Arrange for TP Survey - Accident involving SLK7005R

(TLM) and SNB5737Z (Budget Direct) on 08/02/2023

Dear Sir,

We select LKK to conduct pre-repair survey.

Thank you

Best Regards,

Sharon Ten

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tlmautomobile@tlmotor.com.sg

From: tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>

Sent: Friday, 10 February 2023 4:22 pm **To:** Claims <claims@budgetdirect.com.sg>

Subject: Arrange for TP Survey - Accident involving SLK7005R (TLM) and SNB5737Z (Budget Direct) on 08/02/2023

Without Prejudice

Your ref: - SLK7005R

Our ref: - SNB5737Z

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible. Vehicle in our premises.

Password: SLK7005R8292D

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a list of 10 motor surveyors for our selection and please let us know within 2 working days whether you would like to conduct a pre-repair survey of

our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Best Regards,

Sharon Ten

TLM Automobile Pte Ltd Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tlmautomobile@tlmotor.com.sg

Virus-free. <u>www.avast.com</u>