

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 11 February 2023 11:13 AM
To: Assessment Department; assignments; CLAIMS@4rensic.sg
Cc: Alfred Toh
Subject: RE: Accident involving SKZ2000U & SMQ2986Z on 14/01/2023 (PRE-REPAIR SURVEY REQUEST) - SNM23D200538/C02/SKZ2000U/TOHHS

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SMQ2986Z. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Assessment Department <assessment@4rensic.sg>
Sent: Friday, 10 February 2023 4:12 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: CLAIMS@4rensic.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Accident involving SKZ2000U & SMQ2986Z on 14/01/2023 (PRE-REPAIR SURVEY REQUEST) - SNM23D200538/C02/SKZ2000U/TOHHS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Mohamad Taufikh Bin Hamid to conduct the survey please

Thank you.

Regards,

JANES
4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 10 Feb 2023 at 12:17, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SMQ2986Z

OUR REF: SNM23D200538/C02/SKZ2000U/TOHHS

Dear Sirs

We refer to your email pertaining of 9 February 2023 at 1.28 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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獅城 TaipingSG

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From: Assessment Department <assessment@4rensic.sg>

Sent: Thursday, 9 February 2023 1:28 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CLAIMS@4rensic.sg

Subject: Accident involving SMQ 2986 Z & SKZ 2000 U on 14/01/2023 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, TAY SIOW HUI to notify you of the aforesaid accident involving our client's vehicle SMQ2986Z and your insured's vehicle SKZ200U on 14/01/2023 at 0800HRS along BUKIT PANJANG ROAD ROAD TOWARDS BKE

This serves as a **NOTICE** that we are claiming against SKZ200U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-50, Premier @ Kaki Bukit Singapore 415875

Contact Person: JANES (8854 7553)

Contact Email: Claims@4rensic.sg

VEH IN (Date & Time) : 09/02/2023

PRS ARRANGEMENT (Date & Time) : 10/02/2023 after 0930hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JANES

Motor Claims Department

Tel: 8854 7553