

# Performance Motors

BMW Dealer



Allianz Insurance Singapore Pte Ltd  
79 Robinson Road  
#09-01,  
Singapore 068897

Attn: Motor Claims Dept.

Your ref: CC4/AIS23001511  
Our ref: DS/SDP9955D

8 June 2023

**Without Prejudice**

## **ACCIDENT INVOLVING VEHICLES SDP9955D & YN2009T ON 10/02/2023**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 4,861.62	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 500.00 (\$100 X 5 Days)	Others : \$ -
	<b>Total : \$ 5,363.62</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of Rental Agreement, Tax Invoice & Receipt
3. Copy of LTA/Gears Search Slip
4. Copy of GIA Report
5. Copy of Letter of Authorisation

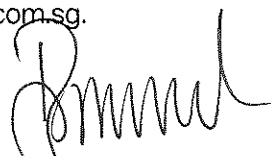
Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).


Yours sincerely

  
Cresendo Lagman  
Customer Service Manager, Bodyshop

  
Bernard Wan  
Aftersales Manager, Bodyshop

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kampong Arang Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W

A  Motors Company

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



## SERVICE TAX INVOICE

Repair Order No. : B1 1741610  
Date IN : 22/02/2023  
Motor Claim Advisor: Jack Ng Guo Ming

Page No. : 1 of 2  
Invoice Number : 2665068 / WSB  
Invoice Date : 30/05/2023  
Payment Terms : 30 Days From Invoice  
Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Mr Honore Olivier Henri  
30 Seranggon Garden Terrace

Singapore 554444

## - INVOICE TO - 224093

Allianz Insurance Singapore Pte Ltd  
79 Robinson Road  
#09-01  
Singapore 068897

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDP9955D	WBA2V120709D52887	16/11/2020	X4 XDRIVE30I	28807

## - - - - L A B O U R 1 - - - -

	NETT
Replace right front door and carry out repairs due to accident.	850.00
To respray front right door.	986.00
To transfer lock mechanism from old to new door including conduct check on new door power window system for proper function. (1 door).	504.00
To check electrical wiring	168.00
To carry out body cavity preservation. (Per panel).	112.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 10.02.2023. 3RD PARTY CAR : YN2009T	
YOUR REF NO : CC4/AIS23001511/	
VEHICLE WAS SURVEYED BY RASUL FROM LKK ON 22.02.2023@1615HRS. AUTHORISED BY EZLYNA FROM LKK VIA EMAIL ON 15.02.2023.	
PROPOSE CAR RENTAL = \$500.00 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **2,700.00**

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRT RH DOOR	1	1,616.10	1,616.10
(S/L) DOOR WEATHERSTRIP	1	175.15	175.15
EXPANDING NUT	3	2.05	6.15
EXPANDING NUT	2	2.05	4.10

Total Parts : **1,801.50**

**Performance Motors Limited**

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**SERVICE TAX INVOICE**

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Date IN : 22/02/2023	Invoice Number : 2665068 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 30/05/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges : 2,620.00	Total Labour & Parts Charges : S\$ 4,501.50
Parts Charges : 1,801.50	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 4,501.50
	GST @ 8% : S\$ 360.12
	Invoice Total Amount Include GST : S\$ 4,861.62

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 4,861.62

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



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GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

11 Feb 2023

Estimate No. : b1 64979  
Date Estimated : 10/02/2023  
Prepared By : Jack Ng Guo Ming

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -  
Honore Olivier Henri  
26 Worthing Road

Singapore 554960

- ACCOUNT - 40000  
Cash Sales - Service Allianz  
Singapore 224093

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDP9955D	WBA2V120709D52887	16/11/2020	X4 xDrive30i	16797

## DESCRIPTION

To replace right front door and make good right front fender

850 1,700.00

To respray front right door and right front fender

986 2,218.00

To transfer lock mechanism from old to new door including conduct check on new door power window system for proper function. (1 door).

504 531.00

To check electrical wiring

168 177.00

To carry out body cavity preservation.  
(Per panel).

112 118.00

Sundries.

? 150.00

Total Labour 1: 4,894.00

## DESCRIPTION

FRT RH DOOR

QTY

PRIC

VALUE

FRT RH DOOR MOULDING (M SPORT X)

1

1,616.10

1,616.10

FRT RH DOOR WINDOW CAVITY SEAL

1

181.55

181.55

FRT RH DOOR WINDOW FRAME COVER (SW ?)

1

93.25

93.25

FRT RH DOOR COLUMN B COVER (SW HGL) ?

1

101.15

101.15

(S/L) DOOR WEATHERSTRIP ?

1

78.60

78.60

Total Parts : 2,245.80

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

# ESTIMATE

Estimate No. : b1 64979  
Date Estimated : 10/02/2023  
Prepared By : Jack Ng Guo Ming

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDP9955D	WBA2V120709D52887	16/11/2020	X4 xDrive30i	16797

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date & Time 22/02/23 @ 1615 Excess S\$ \_\_\_\_\_

Surveyor's Name RSM Sign \_\_\_\_\_

Surveyor's Tel 90612618 Authorised Yes / No \_\_\_\_\_

Authorised Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No \_\_\_\_\_ PML Yes / No \_\_\_\_\_

Surveyor's E-mail \_\_\_\_\_

No. of Working Days Recommend 3 days

Reg before part



Labour 1	:	4,894.00
Parts	:	2,245.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 8%	:	571.18
Grand Total	:	<u>7,710.98</u>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

## RENTAL AGREEMENT

RA 013695 2023-02

Hirer's Name <b>CINDY HONORE-CHOONG ME</b>		Date of Birth <b>24.03.1977</b>	Passport/ Nric No. <b>S7708169J</b>	Nationality <b>Singapore</b>
Address <b>30 SERANGOON GARDEN TERRACE</b>		Occupation	Driving Licence No.	Date of Expiry
Postal Code <b>554444</b>		Contact No.	Mobile Phone No. <b>96216740</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

## CHECK OUT

Date <b>22.02.2023</b>	Time <b>11:00 a.m.</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>27.2.23</b>	Time <b>10:50 a.m.</b>	Mileage KM	Remarks

## CHECK IN

### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	5	@ \$100	500
DISCOUNT			
GST @ 8% GST			
TOTAL			500
EXTENSION			A106488
JACK/DML - TP/CLAM			PC 020160 2023-02
DP			
SEP 99550			
SGD			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMR 5358L**

MODEL

FROM **22.02.2023**

RETURN

\*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

# Tax Invoice

**chan's**

www.chans.com.sg

**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
INV0202592023-02

Dated:  
February 27, 2023

Rental Agreement No:  
RA 013695 2023-02

Terms of Payment:  
Due upon receipt

Customer Reference:  
SDG9955D

Notes:  
SDG9955D

**Customer Details**  
**CINDY HONORE - CHONG MEI**  
NO.30 SERANGOON GARDEN TERRACE Singapore  
554444

Executive Name:PML JACK

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMR5358L		2023-02-22	2023-02-27	5 Days	92.59	462.96
							462.96

**GST 8% (8%) 37.04**

Amount in words :  
**Five Hundred Singapore Dollar (SGD)**

**Total (SGD) 500.00**

**Declaration:**  
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

**For CHAN'S & SONS ENTERPRISE**

**This is a Computer generated document.  
No signature is required.**

**Income Terms**  
Terms

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : RC 020160 2023-02  
Date : 27/02/2023

### Customer Details

CINDY HONORE - CHONG MEI  
NO.30 SERANGOON GARDEN TERRACE Singapore  
- 554444  
Phone no: 96216740  
IC: SXXXX169J

Particulars	Price (SGD)
Invoice # INV 20259 2023-02 Date # 27/02/2023 Car Plate No: SMR5358L	500.00
Paid amount:	500.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: A106488 Cheque Date: 27/02/2023 Amount (in Words) :  Five Hundred Singapore Dollar (SGD) Only	

\* Computer Generated Receipt no Sign Required

# First Data

CHAN'S AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

**DUPLICATE**

DATE: 27/02/23 TIME: 11:37:48  
BTH NUM: 000233 INV NUM: 006488  
MID: 9806413688 TID: 72205400

**SALE**

Card Num: 376203939274003 Manual

RREF NUM: 80/599012335 Card TYPE: AMEX  
APPR CODE: 132595 TRC NUM: 000545  
EXP DATE: 12/27

TOTAL: SGD 500.00

SIGN: \_\_\_\_\_

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
...  
RECEIVED BY: \_\_\_\_\_




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

yn2009t

Date of Accident

10/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 25/03/2022 - 24/03/2023

Requested By ..... Peh Ah Hoon (Performance Mo...

Requested Date ..... 11/02/2023 11:32

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Name : \_\_\_\_\_ (Date) \_\_\_\_\_

NRIC No.: \_\_\_\_\_

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	10/02/2023 15:03 (SGT)
Reported by	Driver
Date of Accident	10/02/2023 11:20 (SGT)
Exact Location of Accident	146 Bishan Street 11, Block 146, Singapore 570146
Additional Location Information	CAR PARK
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDP9955D
-----------------------------	----------

#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	OLIVIER HENRI HONORE
NRIC No	SXXXX383D
Email Address	CINDYCHOONG.HONORE@GMAIL.COM
Mobile Phone No	(Phone) +65-96216740
Alternative Phone No	-

#### VEHICLE PARTICULARS

Manufacturer	BMW
Model	X4
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1998

#### INSURANCE COMPANY

Name of Insurance Company	Direct Asia Insurance (Singapore) Pte Ltd
Policy Number / Cover Note Number	-

#### DRIVER

Name of Driver	CINDY CHOONG MEI CHING
NRIC No	SXXXX169J
Date Of Birth	24/03/1977
Occupation	Indoor

Date Of Driving Pass	04/12/2002
Driving experience	20 YEARS AND 2 MONTHS
Gender	Female
Mobile Number	(Phone) +65-96216740
Alt. Phone Number	-
Email Address	CINDYCHOONG.HONORE@GMAIL.COM
Address	30 SERANGOON GARDEN TERRACE
Address complement	-
Postcode	554444
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collided into Parked Vehicle
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO ACCIDENT REPORT.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

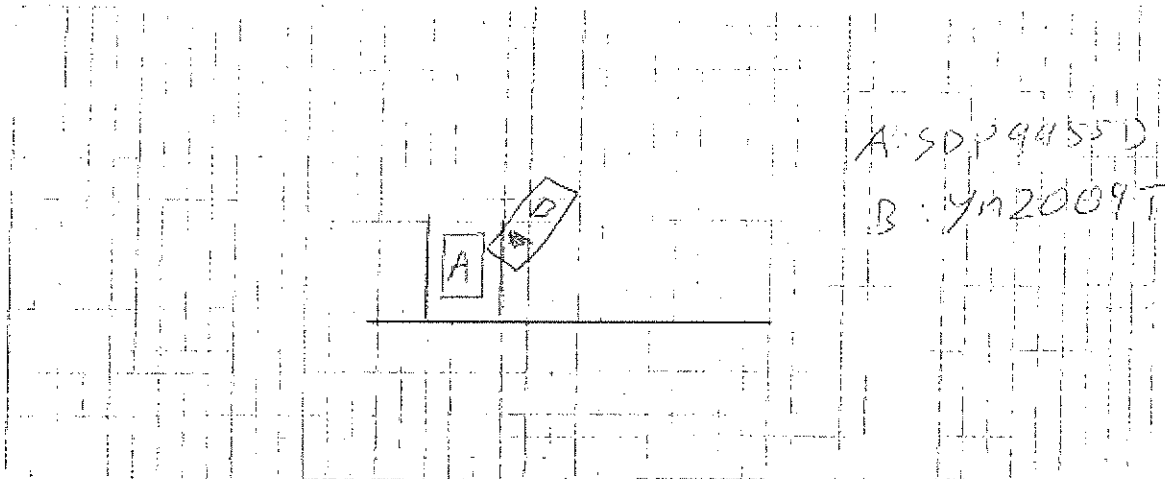
Vehicle Registration Number	YN2009T
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	White
Vehicle Category	Goods vehicle
Name of Driver	CHEANG GEOK LIN
NRIC No	SXXXX001B

Contact Number	(Phone) +65-88722612
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

#### WITNESS DETAILS

##### WITNESS 1

Name	GOH
Phone	(Phone) +65-62591451
Email	-



On 10/2/23 at 1120, my VEH 'A' was  
PARKED at BLOCK 140, BISHAM ST II CARPARK.  
my uncle saw that VEH 'B' had reverse  
onto my VEH 'A'. my uncle was happen to  
be standing at the window and witness the  
whole accident. we went down to find  
the VEH 'B' driver and exchange details.  
my VEH 'A' front RIGHT door was  
damaged.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

