

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 February 2023 7:21 AM  
**To:** Claims; assignments; SUR  
**Subject:** RE: OWN DAMAGE CLAIM SNF 9678 M DOA 04/02/2023

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SNF 9678M (Excess \$1800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 9 February 2023 9:07 AM  
**To:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGE CLAIM SNF 9678 M DOA 04/02/2023

Dear all,

Kindy register own policy claim for the above mentioned vehicle.

Attached is the GIA report and CI for your reference.

Please arrange for car survey tomorrow @2pm at B2, 281 alexandra road.

**Video footage is available and uploaded**

Thank you

Best regards,  
George Wong  
Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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