

Our Ref : SNH3917C / TP#1945  
Your Ref : SMU6003M

**WITHOUT PREJUDICE**

Date : 14th March 2023

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNH3917C & SMU6003M ON 08/02/2023  
ALONG T JUNCTION OF PORTSDOWN RD & WEYHILL CLOSE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,024.00	
- Loss of Use	S\$	400.00	(\$100.00 X 04 Days)
- LTA / GIA Search Fee	S\$	2.00	
<b>Grand Total</b>	<b>S\$</b>	<b><u>3,426.00</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, Kinetic Holdings Pte Ltd ("the third party claimant") of  
9 Tagore Lane, #03-21 9@ Tagore S787472 (address), owner of  
SNH3917C (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SNH3917C that was damaged pursuant to the accident  
which occurred on 08 FEB 2023 (date) along Portsmouth Rd & T/Junction  
Weyhill Close (location) involving vehicle no/s SMU6003M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 08 (day) of February (month) 20 23 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop) ARY CHUA

1P#1945

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,024.00** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNH 3917C** that was damaged pursuant to the accident which occurred on **08/02/2023** (date) **T/JUNCTION PORTSDOWN ROAD & WEYHILL CLOSE** (location) involving vehicle no/s **SMU 6003M**. This is pursuant to the inspection conducted on **14/02/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KINETIC HOLDINGS PTE LTD** (the third party claimant”) of vehicle no. **SNH 3917C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNH 3917C** (vehicle no.) as a result of the accident.

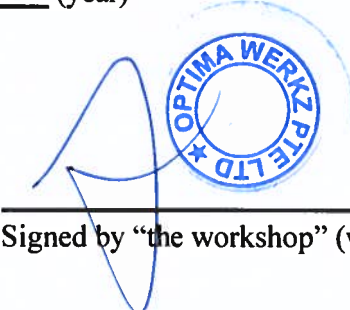
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of June (month) 2023 (year)



Signed by appointed surveyor

  
Signed by “the workshop” (with chop)



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322202030  
INVOICE DATE : 14/03/2023  
REF : TP#1945  
VEH NO. : SNH3917C  
MAKE : BYD  
MODEL : E6 (ME-2)  
CURRENT MILEAGE:  
ADVISOR : VICTOR SENG  
TERMS : COD  
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	2,800.00	2,800.00

Remarks: DOA: 08/02/2023 @ 08:08HRS  
CLAIMANT: KINETIC HOLDINGS PTE LTD / CHUA SAY TIAN  
TP VEHICLE: SMU6003M

Singapore Dollars: Three Thousand Twenty-Four Only

SUB TOTAL SGD 2,800.00  
GST 8.00% SGD 224.00  
TOTAL SGD 3,024.00  
OUTSTANDING SGD 3,024.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	2,800.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.: 0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMU6003M

Date of Accident

08/02/2023 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **23/07/2022 - 22/07/2023**Requested By ..... **Ary Chua (OPTIMA WERKZ PTE...**Requested Date ..... **08/02/2023 12:04**

## Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Re: ACCIDENT INVOLVING SMU 6003M AND SNH 3917C ON 08/02/2023 08:08  
ALONG/AT T/ JUNCTION PORTSDOWN ROAD & WEYHILL CLOSE**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 18/2/2023 12:12 PM

To: Ms.Tee <tee@umsingapore.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs,

For an update, we have received a copy of your report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ms.Tee <tee@umsingapore.com>

**Sent:** Wednesday, 15 February 2023 4:08 pm

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SMU 6003M AND SNH 3917C ON 08/02/2023 08:08 ALONG/AT T/ JUNCTION PORTSDOWN ROAD & WEYHILL CLOSE

Dear Hsiao Tong,

The driver involved has lodged the report today but no acknowledgment or copy is given to him.

Kindly let me know if everything is in order.

Best regards,

Tee

Usha Martin Singapore Pte Ltd

91 Tuas Bay Drive, Usha Martin Building,  
Singapore 637307

Tel : +65 6265 7756,

Fax : +65 6265 7226

Mobile : +65 9733 6296



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>**Sent:** Tuesday, February 14, 2023 5:08 PM**To:** Ms.Tee <tee@umsingapore.com>**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Subject:** ACCIDENT INVOLVING SMU 6003M AND SNH 3917C ON 08/02/2023 08:08 ALONG/AT T/ JUNCTION PORTSDOWN ROAD & WEYHILL CLOSE

Our Ref: CC6/AIG23001502/pa3

AIG Ref: 5031585977SG

**USHA MARTIN SINGAPORE PTE LTD**

91 TUAS BAY DRIVE

SINGAPORE 637307

Dear Sirs,

**ACCIDENT INVOLVING SMU 6003M AND SNH 3917C ON 08/02/2023 08:08 ALONG/AT T/ JUNCTION PORTSDOWN ROAD & WEYHILL CLOSE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'f. my3'.

Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

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c.c. Claims Manager  
AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Feb 2023 14:00	<b>Clm Dtl Modified</b>	Claimant's Name: -> KINETIC HOLDINGS PTE LTD. Claimant's ID: -> 201618392N.	[A] HOW MEI KWAN
2	13 Feb 2023 14:00	<b>Clm Veh Model Changed</b>	(207354) BYD E6 (ME-2) (A).	[A] HOW MEI KWAN
3	13 Feb 2023 14:00	<b>Clm Created</b>	Reg No: SNH3917C. Acct Date: 2023/02/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (H Q). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	13 Feb 2023 14:00	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Feb 2023 14:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/22	[A] HOW MEI KWAN
6	13 Feb 2023 14:00	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Feb 2023 14:00	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	13 Feb 2023 14:00	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	13 Feb 2023 14:01	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	13 Feb 2023 14:01	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	16 Feb 2023 08:18	<b>Clm Registration Modified</b>	Acct Time:08:00:00->08:08:00.	[I] AIG OneClaim Integration User
12	01 Jun 2023 15:14	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	01 Jun 2023 15:14	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	01 Jun 2023 15:14	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2022/10/25.	[A] JOANNE LEE KHANG MIN
15	01 Jun 2023 15:14	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	05 Jun 2023 10:10	<b>Adj Mandate Request</b>	Cur.Req:3346.00:Liability: 100%( OID REVERSED AND HIT TP) *Quantum: \$3,346.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSHIAO TONG
17	06 Jun 2023 11:13	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/22. Mandate Remarks: Approved, to settle not exceeding \$3,346.00. Please limit LOU to \$60/day. This is a CAT A COE vehicle. Subj to submission of all supporting docs.	[I] Tam, Ivan-WK
18	06 Jun 2023 11:13	<b>Adj Mandate Set</b>	Approved:3346.00:Approved, to settle not exceeding \$3,346.00. Please limit LOU to \$60/day. This is a CAT A COE vehicle. Subj to submission of all supporting docs.	[I] Tam, Ivan-WK

Date From    Date To    Audit Type  

### ACTIVITY

[14/02/2023 17:09] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2914395	13 Feb 2023 14:12:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNH3917C	SMU6003M	11.00
2974452	01 Jun 2023 15:14:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNH3917C	SMU6003M	11.00