



SKODA

247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: YP 6527C

Our Ref: SLE 8684E

To: ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING SLE 8684E & YP 6527C ON 10/02/2023

We are claiming on behalf of our client LEE KWOK CHENG (LI GUOZHENG)

owner of vehicle number SLE 8684E involved in accident on 10/02/2023

with vehicle YP 6527C along/at 213 BEDOK NORTH ST 1 OPEN SPACE CAR PARK

Description of claims:

Cost of Repairs \$ 5,090.55 (incl 8% GST)

Loss of Use/Rental \$ 120.00 X 3 Days = \$ 360.03 (incl 8% GST)

Search Fee \$ 2.00 (incl 8% GST)

Miscellaneous Fee \$ - (incl 8% GST)

TOTAL \$ 5,452.58 (incl 8% GST)

We are claiming in full and final settlement of \$ 5,452.58 payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to christopher.anthonidas@vw.com.sg.

Dated this 4/4/2023

Internal



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLE 8684E and YP 6527C on 10/02/2023
along 213 BEDOK NORTH ST 1 OPEN SPACE GAR PARK
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, LEE KWOK CHENG (LI GUOZHENG)
of 0271 Name of Policy Holder & IC / Passport number owner of Vehicle Registration

Number SLE 8684E Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number SP 200 3242080.87 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10 of the month
3 Year 2023

Signed & Delivered By:



Policy Holder

Witness By:

Chris Anthonidas

Insurance Advisor

Tel: 6305 7299 Ext: 218
Mobile: 8511 2203

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
LEE
KWOK CHENG
(LI GUOZHENG)
BLK 137 BEDOK RESERVOIR ROAD
#10-1433
SINGAPORE 470137

Document no. 12033304436
Document date 10-03-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023005823/ 1
Job order date 01-03-2023
Service Advisor Dass Anthonidas
Christopher

License plate	Model code	First registration	VIN	Model	Mileage
SLE8684E	3H84LZR0	25-10-2022	VWVZZZ3HZPE001072	Arteon R-Line 2.0 TSI 140kW DSG	3,791

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
3G8857508GJ9B9	Rear View Mirror Housing	1	pcs.	1,794.80	10.00% #6	1,615.32	1,744.55
3G0857538J GRU	Mirror Cap Primed	1	pcs.	177.89	10.00% #6	160.10	172.91
3G8853688P DPJ	Emblem	1	pcs.	86.72	10.00% #6	78.05	84.29
	AT RHF DOOR SIDE						
	LABOUR	1.5	pcs.	720.00	#6	1,080.00	1,166.40
	Spray Painting	1.5	pcs.	680.00	#6	1,020.00	1,101.60
	ALLIANZ DIRECT						
	DOA:10/2/2023						
	TP VEH NO:YP6527C						
	SURVEY BY: MR RASUL						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#6	760.00	3,953.47	205.94	8%	377.08	205.94	4,713.47	5,090.55
Total	760.00	3,953.47	205.94		377.08	205.94	4,713.47	5,090.55

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page 2/2

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
LEE
KWOK CHENG
(LI GUOZHENG)
BLK 137 BEDOK RESERVOIR ROAD
#10-1433
SINGAPORE 470137

Document no. 12033304436
Document date 10-03-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023005823/ 1
Job order date 01-03-2023
Service Advisor Dass Anthonidas
Christopher

License plate	Model code	First registration	VIN	Model	Mileage
SLE8684E	3H84LZR0	25-10-2022	WVWZZZ3HZPE001072	Arteon R-Line 2.0 I TSI 140kW DSG	3,791

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr LEE YI JIE CHARMAIN

BLK 137 BEDOK RESERVOIR ROAD

#10-1433

Singapore 470137

Tel: 96675764

Tax Invoice

Inv No. : RKL23030150

Date : 07 Mar 2023

Ref : B16967

Currency : SGD

Terms : COD

RA No. : RKLR23030020

Veh No. : SNF3801M

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	RENTAL CHARGE 07/03/2023 TO 10/03/2023) SKODA OCTAVIA 1.5 TSI : SNF3801M DRIVEN BY : LEE YI JIE CHARMAIN YOUR REFERENCE : VW-ALEX-SLE8684E	3.00	DAY	111.12	26.67	GST (SR) (8%)	333.36

Remarks:

VW-ALEX-SLE8684E
LEE YI JIE CHARMAIN

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal : S\$ 333.36
Total Tax : S\$ 26.67
Total : S\$ 360.03
Paid : S\$ 360.03
Outstanding : S\$ 0.00

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Octavia	Vehicle No:	3801	Singapore	Malaysia	Signature
Date/Time Out:	7/3/23		10.00	S\$ 2500.00	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	10/3/22					
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Charges		
Change Over 1:	Date:	Initial:	Months @ \$	Per Month		
Change Over 2:	Date:	Initial:	Weeks @ \$	Per Week		
KM Out:	10723	KM In:	3 Days @ \$ 11.12	Per Day	\$ 333.36	
			Hours @ \$	Per Hour		
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount		%	
Name:	Lee Yi Jie charmain		Rental Charges			
Address:	Blk 137 Bedok Reservoir Road.		CDW @ \$	per day / week / month		
	#10 - 1433		PAI @ \$	per day / week / month		
	SC 470137		Petrol Top-Up			
Identity Card No:	S8709614 I		Misc Charges			
Date of Birth:	14/04/1987		GST		\$ 26.64	
Driving License:	S8709614 I		Total		\$ 360.00	
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Tel:	(HP) 96675769		Pre-Payment			
Nationality:	SG		Downpayment and Deposit		NA	
Effective Date:	20/10/2006		Amount Refunded/ Due			
			Signature of Refund			
Additional Hirer			Remarks:			
Name:			Pearlyn			
Address:			VW-AUX - SLE 8684E			
			Invoice No:	Ref. No:		
Identity Card No:			Checked Out By:	Checked In By:	Checked By:	
Date of Birth:						
Driving License:			Sales-In Charge:			
Country of Issue:			Michelle			
Tel:	(HP)	(O)	Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP6527C

Date of Accident

10/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...
Period of Insurance 28/02/2022 - 27/02/2023
Requested By Christopher Anthonidas (Volk...
Requested Date 11/02/2023 12:58

Payment details

Request Amount: **S\$1.85**
GST Amount: **S\$0.15**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 15 February 2023 3:41 pm
To: order1@nnagriculture.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING YP6527C (ALLIANZ) AND SLE8684E AT/ALONG BLK 212 BEDOK CENTRAL OSCP ON 10/02/2023

M/S N & N AGRICULTURE PTE LTD

Dear Jiang Xiaoping & Person In Charge,

You Ref: YP6527C

Our Ref: CC3/AIS23001500/pa3

ACCIDENT INVOLVING YP6527C (ALLIANZ) AND SLE8684E AT/ALONG BLK 212 BEDOK CENTRAL OSCP ON 10/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SLE8684E** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 80287880 or ezlyna@lkkauto.com.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 21 June 2023 3:01 PM
To: Anthonidas Christopher (VGS - SG/Singapore)
Cc: Admin A
Subject: RE: [EXT] RE: OFFER/ LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 *** LKK REF: CC3/AIS23001500/Rya3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,452.58** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10-February-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,
Ezlyna
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Monday, June 19, 2023 10:44 AM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: OFFER/ LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 *** LKK REF: CC3/AIS23001500/Rya3

Dear Ezlyna,

Offer accepted. Please forward us DV, if any, and kindly process payment, Thank you.

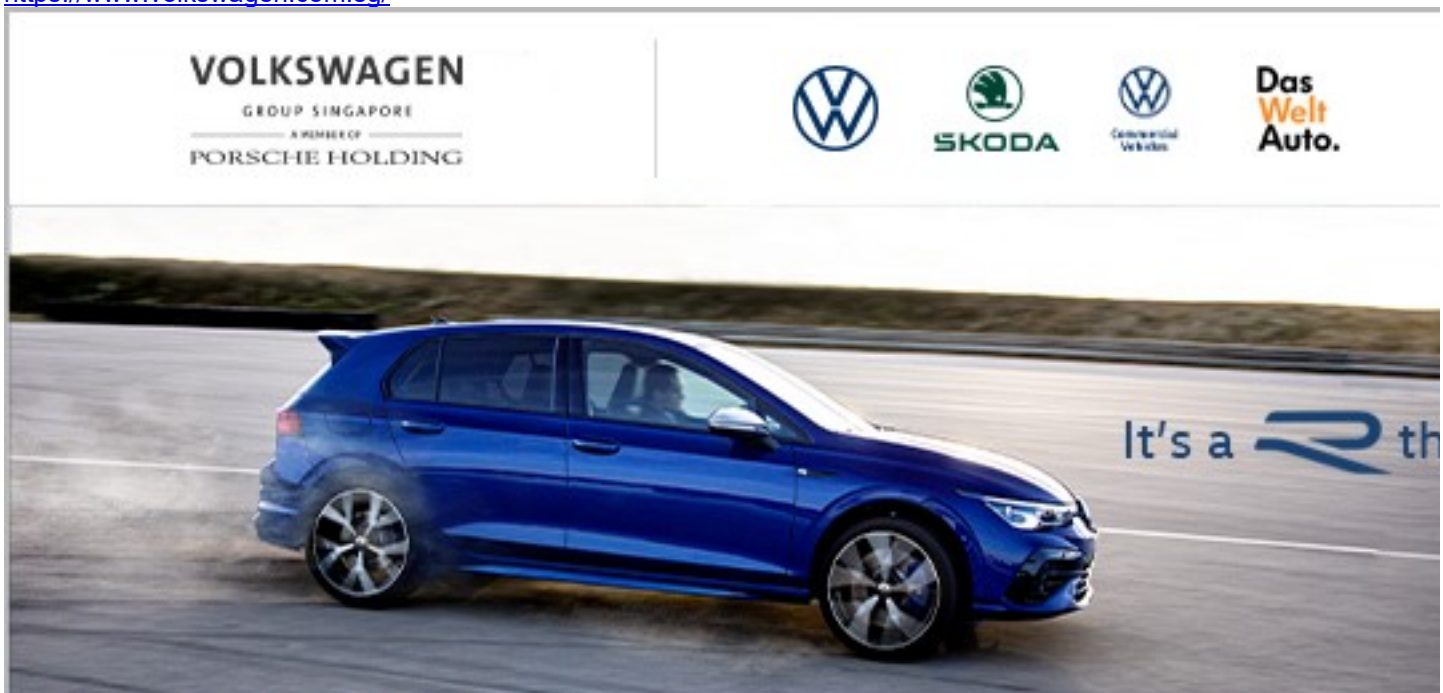
COMPANY NAME	:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
BANK NAME	:	DEUTSCHE BANK AG, SINGAPORE BRANCH
BANK ADDRESS	:	ONE RAFFLES QUAY #16-00 SOUTH TOWER
		SINGAPORE 048583
BANK CODE	:	7463
BRANCH CODE	:	001
ACCOUNT NO.	:	2528214-002 (SGD)
SWIFT CODE	:	DEUTSGSG

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>





Internal

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Friday, June 9, 2023 11:42 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXT] RE: OFFER/ LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 ***
LKK REF: CC3/AIS23001500/Rya3

Without Prejudice

Dear Christopher,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 5,090.55
2. Loss of Rental (3 days x \$111.12) w/ GST	\$ 360.03
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,452.58

Kindly confirm acceptance and E-voucher will follow shortly. Thank you.

With warmest regards,

Ezlyna

LKK Auto Consultants Pte Ltd

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Friday, June 9, 2023 10:57 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 *** LKK
REF: CC3/AIS23001500/Rya3

Dear Mei,

I have attached the LOD as per your request , thank you.

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, June 7, 2023 2:20 PM
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 *** LKK REF: CC3/AIS23001500/Rya3

Dear Sir / Madam,

We refer to the above matter.

Please email us LOD.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, June 7, 2023 11:17 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023 *** LKK REF: CC3/AIS23001500/Rya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Tuesday, June 6, 2023 7:51 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023

Dear Claims,

Please revert on offer status, thank you

Best Regards,

Christopher Dass
Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

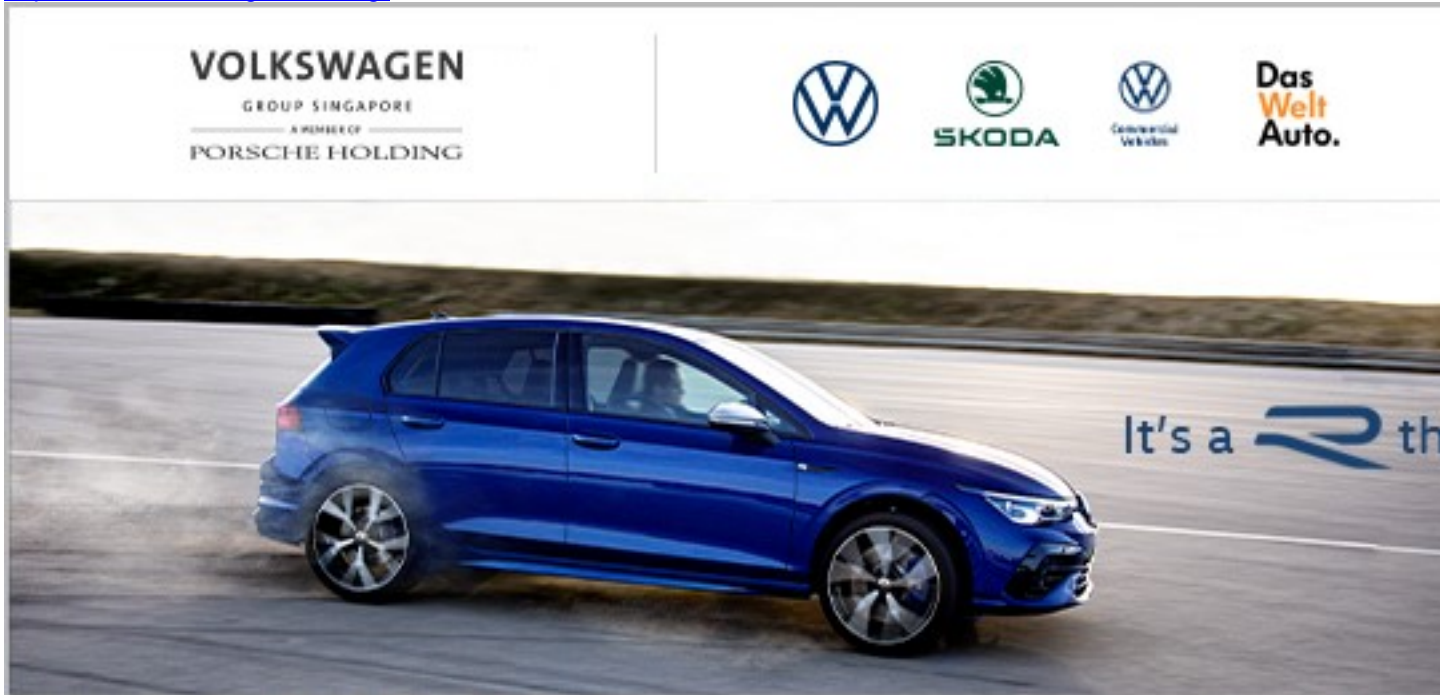
Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



Internal

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Thursday, May 18, 2023 7:44 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Yan (LKK Auto) <admin-d@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: [EXT] FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023

Internal

Dear LKK

For your necessary action

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Thursday, 18 May 2023 7:30 pm

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: [EXT] LOD - RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023

Dear Claims,

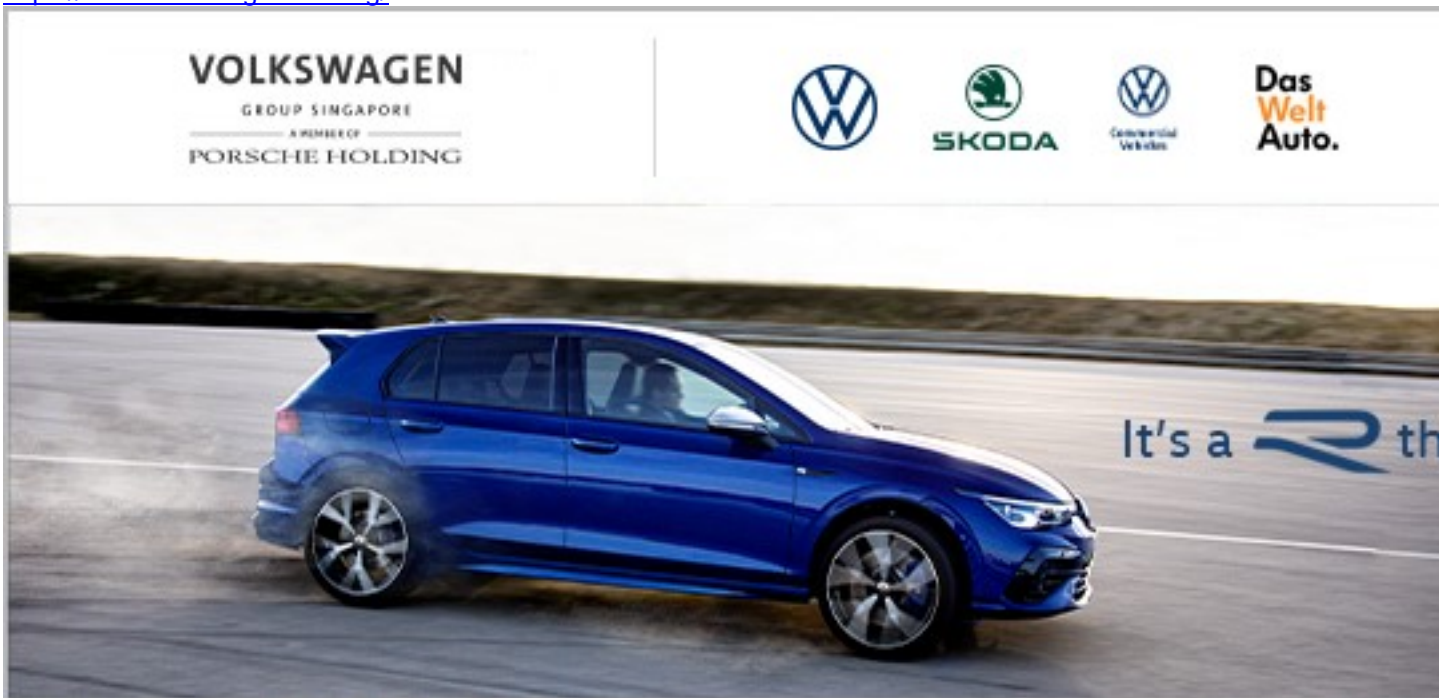
Please revert on offer status, thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Anthonidas Christopher (VGS - SG/Singapore)
Sent: Tuesday, April 4, 2023 6:56 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023

Dear Claims,

Please see attached LOD for your processing.

Thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Internal

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Saturday, February 11, 2023 1:38 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS -

SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SLE8684E & YP6527C - DOA ON 10/2/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

PW SLE8684E9614I

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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