

Rajes (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 10 February 2023 3:21 PM
To: May Ng Nian Rou; assignments
Cc: Christine Sekhon; Serene Chui Yoke Har; SUR
Subject: RE: OUR REF: SNM23D200902/C02/SLZ2578H/TANKL & YOUR REF: CS/1017/23/YB, PC2984S, D.O.A. 02.02.2023, TO CONDUCT PRS
Attachments: 2nd PRS.pdf; Pre Repair Survey China Taiping Insurance.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear May,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: May Ng Nian Rou <may@libertylaw.com.sg>
Sent: Friday, 10 February 2023 2:29 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Christine Sekhon <chris@libertylaw.com.sg>; Serene Chui Yoke Har <serene@libertylaw.com.sg>
Subject: Re: OUR REF: SNM23D200902/C02/SLZ2578H/TANKL & YOUR REF: CS/1017/23/YB, PC2984S, D.O.A. 02.02.2023, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your email dated today.

Please be informed that our client is not agreeable to your proposed motor surveyors.

Kindly find attached is a copy of our client's surveyor dated 10 February 2023 for your necessary action.

Regards,

May

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9727 1122

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On Fri, Feb 10, 2023 at 2:23 PM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear May,

We refer to your email dated 09.02.2023.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 10 February 2023 1:56 pm

To: 'May Ng Nian Rou' <may@libertylaw.com.sg>; Tan Kah Leong
<KahLeong.Tan@sg.cntaiping.com>

Cc: Christine Sekhon <chris@libertylaw.com.sg>; Serene Chui Yoke Har
<serene@libertylaw.com.sg>

Subject: OUR REF: SNM23D200902/C02/SLZ2578H/TANKL & YOUR REF: CS/1017/23/YB, PC2984S,
D. O. A. 02.02.2023, TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the above subject.

Kindly **conduct PRS PC2984S** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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