

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 16 February 2023 1:08 PM
To: Thomas.Pang@borneomotors.com.sg
Cc: SUR
Subject: RE: CDMCG23000334 (YQ9072Y) - OD survey

Dear Thomas,

As instructed by our client, please proceed to repair the insured vehicle **YQ 9072Y (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, February 10, 2023 2:44 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CDMCG23000334 (YQ9072Y) - OD survey

Dear Ivy,

Thank you for the assignment.

Kindly provide workshop detail.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 10 February 2023 2:38 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: CDMCG23000334 (YQ9072Y) - OD survey

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

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