

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 10 February 2023 12:15 PM
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000075 - PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)
Attachments: OIR.pdf

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Pauline Soh
Sent: Friday, 10 February 2023 12:14 pm
To: winnie@yoga-legal.com; admin-a@lkkauto.com; admin-d@lkkauto.com; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: ERGO REF. CDMCG23000075 - PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh

Executive

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Friday, 10 February 2023 11:32 am

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: RE: ERGO REF. CDMCG23000075 - PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)

You don't often get email from winnie@yoga-legal.com. [Learn why this is important](#)

Dear Pauline

We refer to the above matter.

Our client is agreeable to appoint **LKK** as the SJE for this matter.

Kindly contact our client's workshop for the survey.

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our office. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,

Winnie Phee

M/s C. YOGARAJAH LLC

162 Bishan Street 13

#01-186

Singapore 570162

Tel/Fax No: (65) 6502 0372

(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Thursday, 9 February 2023 3:56 pm

To: winnie@yoga-legal.com

Subject: ERGO REF. CDMCG23000075 - PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)

Dear Winnie

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company | Surveyor Name |
|--------------------|---------------------|
| Genesis | Roy |
| Perfect Automobile | Gary Chuah |
| LKK | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim |

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Thursday, 9 February 2023 3:10 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)

Importance: High

Dear Sirs

We refer to our PRI notice.

Kindly let us have your list of proposed surveyors urgently.

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our office. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
162 Bishan Street 13
#01-186
Singapore 570162
Tel/Fax : (65) 6502 0372
Email : winnie@yoga-legal.com
(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>
Sent: Wednesday, 8 February 2023 12:44 pm
To: claims@ergo.com.sg
Subject: PRI | Our Ref: CY.SMA6527Z.23.KWC.wp | Yr Ref: GBJ2661C (DOA: 10.01.2023)

To: Ergo Insurance Pte Ltd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMA 6527Z & GBJ 2661C ON 10.01.2023

We are instructed by Lim Kwang Huay to notify you of a road traffic accident on 10.01.2023 involving our client's vehicle SMA 6527Z and vehicle no. GBJ 2661C driven by your insured at the material time. A copy of the accident report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

The details of our client's workshop are as follows:-

Kok Wang Car Grooming
1 Soon Lee Street
#06-40 Pioneer Centre
Singapore 627605
Contact Person: Mr. Kok (HP: 91839633)

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our office. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,

Winnie Phee
M/s C. YOGARAJAH LLC
162 Bishan Street 13
#01-186

Singapore 570162
Tel/Fax No: (65) 6502 0372
(UEN No. 201333127N) (GST Reg No. 201333127N)

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