

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 23 February 2023 2:21 PM  
**To:** Kenneth Ding; SUR; assignments; SA 0406; Accounts ( Ding Auto ); Lynn Yap (Ding Auto)  
**Subject:** RE: OD Survey - SNM23D200400/C01/SMT5940U/LEWLC ; DOA: 13/01/2023

Dear Kenneth,

As instructed by our client , please proceed to repair the **insured vehicle SMT 5940U. (Excess \$1250/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kenneth Ding <kenneth.ding@dingauto.sg>  
**Sent:** Tuesday, 21 February 2023 4:26 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; SA 0406 <sa0406@dingauto.sg>; Accounts ( Ding Auto ) <accounts@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>  
**Cc:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** RE: OD Survey - SNM23D200400/C01/SMT5940U/LEWLC ; DOA: 13/01/2023

Dear Jenny,

We have just gotten the price from supplier and Henry will be putting up the repair estimate via Merimen.

Please take note that all the parts delivery will be estimated 3 to 4 months to reach us.

Thankyou so much.

Best regard,  
Kenneth Ding

---

**From:** [Jenny Lew](#)

**Sent:** Tuesday, February 21, 2023 3:18 PM

**To:** [SUR](#); [assignments](#); [kenneth ding](#)

**Cc:** [Pauline Tham](#)

**Subject:** RE: OD Survey - SNM23D200400/C01/SMT5940U/LEWLC ; DOA: 13/01/2023

Hi Sirs/Madam,

Pls assist to survey the vehicle without pricing and revert to us.

Thank you.

Regards,

**Jenny Lew**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jenny Lew

**Sent:** Friday, February 10, 2023 1:47 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'kenneth ding' <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>

**Subject:** OD Survey - SNM23D200400/C01/SMT5940U/LEWLC ; DOA: 13/01/2023

Hi Shiau Chan / Celine,

We refer to the above.

Please arrange to survey the vehicle at Ding Auto.

SECT I EXCESS S\$1,250.00. To revert to us on authorisation.

Kindly note that this case have parts issue.

Regards,

**Jenny Lew**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*