

## Meng Yan (LKK Auto)

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
<BeeGan.Lee@strides.com.sg>  
**Sent:** Thursday, 9 February 2023 6:28 PM  
**To:** Meng Yan (LKK Auto)  
**Cc:** Admin A; admin-d; assignments; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Chris Lim Gan Koon; Wong Kok Wah (Strides Automotive Services Pte Ltd)  
**Subject:** RE: REQUEST FOR SURVEY REPORT OF SLJ4171T - LOD - Our Ref: JW/ns/20231550-011(SLJ4171T) - Part 3/3  
**Attachments:** compressed (1).zip

Resent 1/2

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smr.com.sg/Compliment>



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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Sent:** Thursday, 9 February 2023 6:20 pm  
**To:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Cc:** admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <KokWah.Wong@strides.com.sg>  
**Subject:** RE: REQUEST FOR SURVEY REPORT OF SLJ4171T - LOD - Our Ref: JW/ns/20231550-011(SLJ4171T) - Part 3/3

Part 3/3

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smr.com.sg/Compliment>



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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Sent:** Thursday, 9 February 2023 6:19 pm

To: 'Meng Yan (LKK Auto)' <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
Cc: 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>;  
'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; 'Chris Lim Gan Koon' <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <[KokWah.Wong@strides.com.sg](mailto:KokWah.Wong@strides.com.sg)>  
**Subject:** RE: REQUEST FOR SURVEY REPORT OF SLJ4171T - LOD - Our Ref: JW/ns/20231550-011(SLJ4171T) - Part 2/3

Part 2/3

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Sent:** Thursday, 9 February 2023 6:14 pm  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Cc:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; Chris Lim Gan Koon <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; Wong Kok Wah (Strides Automotive Services Pte Ltd) <[KokWah.Wong@strides.com.sg](mailto:KokWah.Wong@strides.com.sg)>  
**Subject:** FW: REQUEST FOR SURVEY REPORT OF SLJ4171T - LOD - Our Ref: JW/ns/20231550-011(SLJ4171T) - Part 1/3

Ref: TAX/12/22/2004/MA

Dear Meng yan,

Kindly let us have the survey report for this case.  
Kindly check for consistency of damages, there are many old damages. We attached in parts the scene photo for your attention.  
Thank you.

Regards,

*ashlene*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>



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**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Sent:** Thursday, 9 February 2023 2:27 pm

**To:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** FW: LOD - Our Ref: JW/ns/20231550-011(SLJ4171T)

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

**Our Ref : D22003829MFSH/STRIDES/TPD-1**

**Your Ref : TAX/12/22/2004**

Dear Ashlene,

Kindly assist to fwd the survey report & VF.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>

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**From:** Lim Gan Koon (Chris)  
**Sent:** Monday, 6 February 2023 5:07 pm  
**To:** [Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)  
**Subject:** FW: LOD - Our Ref: JW/ns/20231550-011(SLJ4171T)

**Our Ref : D22003829MFSH/STRIDES/TPD-1**

**Your Ref : TAX/12/22/2004**

Dear Ana,

Kindly fwd us the survey report & VF as we have received the LOD from TP solicitor today.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building

Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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**From:** Jade Wu <[jadewu@mcplaw.com.sg](mailto:jadewu@mcplaw.com.sg)>

**Sent:** Monday, 6 February 2023 4:49 pm

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** LOD - Our Ref: JW/ns/20231550-011(SLJ4171T)

Dear Sirs,

Please find attached Letter of Demand dated 6 February 2023 and the supporting documents for your attention.

Kind regards

Nicole Soong

For and on behalf of Ms Jade Wu

(Secretary to Ms Jade Wu)

**Matthew Chiong Partnership**

8 Eu Tong Sen Street, The Central, Office 1, #11-96/97, Singapore 059818

M: +65 9170 7849 | DID: +65 6812 0630 | T: +65 6224 0405 | F: +65 6812 0519

E: [jadewu@mcplaw.com.sg](mailto:jadewu@mcplaw.com.sg) W: [www.mcplaw.com.sg](http://www.mcplaw.com.sg)

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