

## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,  
Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 10 May 2023  
Your Ref : YQ2920X  
To : **China Taiping Insurance (Singapore) Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 31/01/2023 between SLF7601X & YQ2920X at/along Serangoon Road**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-310 @ S\$5,200.00
- 2) Loss of Use @ S\$1,080.00 (9 Days x S\$120)
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



**Xavier Lim**

**Advance Auto Garage**

**LETTER OF AUTHORITY**

Name : Juliana Chu Yit Mei  
Address : Blk 96 Whampoa Drive #11-236 S (320096)  
: \_\_\_\_\_  
Contact No : \_\_\_\_\_  
To (Insurance): China Taiping Insurance (Singapore) Pte. Ltd.

Dear Sirs,

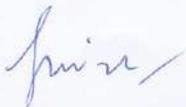
ACCIDENT INVOLVING SLF7601X AND YQ2920X ON 31/01/2023  
AT/ALONG Serangoon Road

I/We, Juliana Chu Yit Mei, am/are the registered owner of  
motor car no. SLF7601X

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00114892202 Claim No : SNM23D200849/C02/YQ2920X/TANCHC

Claimant : JULIANA CHU YIT MEI (JULIANA ZHU YUEWEI)

Amount : **S\$5,620.00**  
SINGAPORE DOLLARS FIVE THOUSAND SIX HUNDRED TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLF7601X  
Insured Vehicle No. : YQ2920X

Date of Loss : 31/01/2023  
Place of Accident : SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EVERWELL CABLES & ELECTRICAL (S.E.A) PTE LTD  
Driver Name : LIM LO HWA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,200.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	420.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	<b>S\$</b>	<b>5,620.00</b>

---

Claimant Name: Juliana Chu Yit Mei

NRIC No : S8007529D

Signature : 

Date : 06/07/2023



**CLAIM NOTIFICATION - ACCIDENT INVOLVING YQ2920X(CHINA TAIPING) AND SLF7601X AT/ ALONG SERANGOON ROAD ON 31/01/2023**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 18/2/2023 11:08 AM

To: JOCELYN@EVERWELL.COM.SG <JOCELYN@EVERWELL.COM.SG>

**EVERWELL CABLES & ELECTRICAL (S.E.A.) PTE. LTD.**

[By Email Only]

DRIVER: LIM LO HWA

Dear Sir/Madam,

**You Ref: YQ2920X**

**Our Ref: CC6/CTI23001432/Apa3**

**ACCIDENT INVOLVING YQ2920X(CHINA TAIPING) AND SLF7601X AT/ ALONG SERANGOON ROAD ON 31/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLF7601X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 26 June 2023 10:21 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE]- Direct Settlement - Accident Involving YQ2920X (OI : CTI - SNM23D200849/C02/YQ2920X/TANCHC) AND SLF7601X (TP : LKK REF - CC6/CTI23001432/Apa3) on 31/01/2023

*Message Classification: Internal*

Hi Hsiao Tong,

Please proceed as proposed.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, June 26, 2023 9:51 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE]- Direct Settlement - Accident Involving YQ2920X (OI : CTI - SNM23D200849/C02/YQ2920X/TANCHC) AND SLF7601X (TP : LKK REF - CC6/CTI23001432/Apa3) on 31/01/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM23D200849/C02/YQ2920X/TANCHC**

LKK ref : CC6/CTI23001432/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YQ2920X(CHINA TAIPING) AND SLF7601X(TP) ON 31/01/2023**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**ADVANCE AUTO GARAGE**" at **\$5,680.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,266.20	\$ 5,200.00

2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 480.00 (8DAYS X \$60.00)
<b>Total</b>	\$ 15,346.20	<b>\$ 5,680.00</b>

Surveyor recommended 6days for repair + 1PRS +1SUNDAY = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Sent: Thursday, February 16, 2023 10:38 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

Subject: RE: Direct Settlement - Accident Involving YQ2920X (OI : CTI - SNM23D200849/C02/YQ2920X/TANCHC) AND SLF7601X (TP : LKK REF - CC6/CTI23001432/Apa3) on 31/01/2023

This is a Secure PDF message. This email has been protected as an encrypted PDF document.

Please retrieve the PDF password from <https://se-password.secureage.com/#/?id=c9abd4bd-33f9-48e4-86aa-c9738e21f110> and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.