

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Thu, 16 Feb 2023 22:38 +0800
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YQ2920X (OI : CTI - SNM23D200849/C02/YQ2920X/TANCHC) AND SLF7601X (TP : LKK REF - CC6/CTI23001432/Apa3) on 31/01/2023
Attachments: 1 (Access the files in Attachments panel)

Message Classification: Confidential

Hi Mei Kwan,

Enclose OI SAS for your necessary action.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 10 February 2023 11:04 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YQ2920X (OI : CTI - TBA) AND SLF7601X (TP : LKK REF - CC6/CTI23001432/Apa3) on 31/01/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 7601X at M/s Advance Auto Garage - Kaki Bukit on 01.02.2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP draft report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)