

SOON SAN MOTOR TRADING

Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonsanmotor@gmail.com

To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

AIG Building S,pore 079120

Accident date: 31/01/2023

Date:28/04/2023

Atten: Hsiao Tong

Accident involving vehicle no: GBF 1507 T & SJK 2915X along Dover Rd Towards Clementi.

We understand that you are the insurer of SJK 2915X vehicle.

I/We wish to inform you that my/our vehicle GBF 1507T have been completed repairs to my/our

Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claims from your as

Follows:-

Cost of repair lump sum	\$18,000.00
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LTA search	26.75
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Loss of use 1day \$150 X 19 days	2,850.00
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Total:	\$20,876.75
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Please let us your reply soonest as possible

Thank you

Your faithfully


Signature

AUTHORIZATION TO ACT

I, Hong Leong air Condition & electrical work (the third party claimant") of Blk 211, Bukit BATOK St 21 #09-2365650211 (address), owner of GBF 1507T (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no GBF 1507T that was damaged pursuant to the accident which occurred on 31/01/2023 (date) along Dover Rd Towards Clementi (location) involving vehicle no/s SJK 2915X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of 02 (month) 2023 (year)



18/02/2023

Signed by "the third party claimant"
(with chop if applicable)

SOON SAN MOTOR TRADING

Signature
Signed by "the workshop"
(with chop)

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SOON SAN MOTOR TRADING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$19,550.00 (Global Sum) for vehicle no. GBF 1507T at was damaged pursuant to the accident which occurred on 31/01/2023 (date) along DOVER ROAD TOWARDS CLEMENTI (location) involving vehicle no/s SJK 2915X.

This is pursuant to the inspection conducted on 01/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HONG LEONG AIR CONDITION & ELECTRICAL WORK (the third party claimant") of vehicle no. GBF 1507T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBF 1507T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 07 (month) 2023 (year)



Signed by appointed surveyor

SOON SAN MOTOR TRADING
Signature

Signed by "the workshop" (with chop)

SOON SAN MOTOR TRADING

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To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

AIG Building S,pore 079120

Accident date: 31/01/2023

Date:28/04/2023

Final bill cost to repair vel: GBF 1507T (Nissan NV 200) claims under vel: SJK 2915X.

To contract lump sum repair recommend by your surveyors and ourselves for Total: \$18,000.00 nett

(Sin/Dollars: Eighteen Thousand Only)

SOON SAN MOTOR
TRADING

Signature

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 30 March 2023 5:08 PM
To: 'JAMES.YVETTE.KWEK@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJK2915X(AIG) / SHD189Z / GBF1507T / OTHERS AT/ALONG 121 DOVER ROAD ON 31/01/2023

KWEK WEI MING [By Email Only]
DRIVER: CHAN YING XUAN,YVETTE (CHEN YINGXUAN)

Dear Sir/Madam,

Our Ref: CC3/AIG23001189/Kpa3 // CC6/AIG23001429/Apa3
You Ref: SJK2915X
ACCIDENT INVOLVING SJK2915X(AIG) / SHD189Z / GBF1507T / OTHERS AT/ALONG 121 DOVER ROAD ON 31/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SHD189Z and GBF1507T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Feb 2023 09:33	Clm Dtl Modified	Claimant's Name: -> HONG LEONG AIR CONDITION & ELECTRICAL WORK. Claimant's I D: -> B09096700C.	[A] HOW MEI KWAN
2	10 Feb 2023 09:33	Clm Veh Model Changed	(202059) NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A).	[A] HOW MEI KWAN
3	10 Feb 2023 09:33	Clm Created	Reg No: GBF1507T. Acct Date: 2023/01/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Great American Insurance Company (HQ). Workshop: Soon San Motor Trading (HQ)	[A] HOW MEI KWAN
4	10 Feb 2023 09:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Feb 2023 09:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/21	[A] HOW MEI KWAN
6	10 Feb 2023 09:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Feb 2023 09:33	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Feb 2023 09:33	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Feb 2023 09:33	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Feb 2023 09:33	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	17 Mar 2023 17:20	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	17 Mar 2023 17:20	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	06 Jun 2023 15:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Jun 2023 15:06	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	06 Jun 2023 15:06	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/08.	[A] JOANNE LEE KHANG MIN
16	06 Jun 2023 15:06	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	07 Jun 2023 09:19	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	07 Jun 2023 09:20	Adj Mandate Request	Cur.Req:19826.75:Liability: 100%(OID CHANGED LAND AND HIT TP) *Quantum: \$19,826.75 (all-in). Pls refer to adjuster report for details. *For your approval please	[A] CHEW HSIAO TONG
19	06 Jul 2023 15:12	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
20	06 Jul 2023 15:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/21. Mandate Remarks: please proceed with settlement @ \$19,826.75 [COR-\$18,000 LOU-\$1800 LTA/GIA-\$26.75] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
21	06 Jul 2023 15:15	Adj Mandate Set	Approved:19826.75:please proceed with settlement @ \$19,826.75 [COR-\$18,000 LOU-\$1800 LTA/GIA-\$26.75] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2914245	13 Feb 2023 11:49:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF1507T	SJK2915X	11.00

2976136	06 Jun 2023 15:06:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF1507T	SJK2915X	11.00
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