

## Hsiao Tong (LKKAuto)

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Friday, 10 March 2023 6:07 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: YOUR REF: SKP626E // DOA: 08/02/2023 // LKK REF: CC4/GRB23001417/Kpa3  
**Attachments:** Invoice SKP626E.pdf; receipt-20230209-110516.pdf; LOA.pdf

Dear Claims Team,

We refer to the above mentioned.

Attached is the repair invoice, LTA search receipt, letter of authorization and below are the items our client wish to claim from III.

1. Repair costs	\$2,160.00
2. Loss of use for 4 days	600.00
3. LTA search fee	26.75
	<b>\$2,786.75</b>

We look forward to an early settlement.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Friday, 10 March 2023 at 12:02:05 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please let us have the following for our necessary action: -

- A copy of your client video footage.
- LOD & claim documents.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

To: THIAM HENG HUAT PTE LTD

RE: ACCIDENT ON 08-02-23 INVOLVING SKP626E AND SLG 8690B


ALONG/AT JALAN BUKIT MERAH


I/We JOSH CHEW KHAI TAK NRIC/IDEN NO: S6914393H

OF BLK 7 TELOK BLANGAH CRESCENT #02-374 SINGAPORE 090007

1. The owner of motor vehicle no: SKP626E hereby authorize Thiam Heng Huat Pte Ltd to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to Thiam Heng Huat Pte Ltd. My/our solicitors (to be appointed by Thiam Heng Huat Pte Ltd on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to Thiam Heng Huat Pte Ltd after deduction of their cost on a solicitors & client basis. I/We undertake to co-operate fully with Thiam Heng Huat Pte Ltd and/or solicitors also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear all costs incurred.
2. I/We authorize Thiam Heng Huat Pte Ltd to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claims.
3. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to Thiam Heng Huat Pte Ltd or bank into our account and re-issue the cheque amount to Thiam Heng Huat Pte Ltd.

DATES THIS 08 DAYS OF FEBRUARY 2023

x   
SIGNATURE OF OWNER

  
SIGNATURE OF WITNESS  
NAME: Ngoh Shue Wai

## EXPRESS SETTLEMENT VEHICLE DAMAGE DISCHARGE ONLY

### **DISCHARGE VOUCHER** **III-Direct Settlement (PODS)**

India Ref: **MFL2023D0001914**  
Claimant Ref: **SKP626E**

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.

We/I, Thiam Heng Huat Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,160.00 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SKP626E that was damaged pursuant to the accident which occurred on 08/02/2023 (date) at JALAN BUKIT MERAH (location) involving vehicle no. SLG8690B (insured vehicle). This is pursuant to the inspection conducted on 09/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JOSH CHEW KHIK TAK ("the third party claimant") of vehicle no. SKP626E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKP626E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,426.75 to Thiam Heng Huat Pte Ltd.

Dated this 27 day of JULY, 2023

**CLAIMANT:**

Signature:

  
Signed by "the workshop" (with chop)

Name:

LEE LONG BENG

NRIC:

S8466849D

Address:

176 SIN MING DRIVE  
#05-14 SINGAPORE 575721

Nationality:

SINGAPORE PR

Occupation:

SENIOR SUPERVISOR

**WITNESS:**

Signature:

  
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

## THIAM HENG HUAT PTE LTD

176 Sin Ming Drive  
#05-14 Sin Ming AutoCare  
Singapore 575721  
Phone 82636295  
GST registration number: 201605960N  
**Bill To:**  
India International Insurance Pte Ltd  
64 Cecil Street  
#04, #05 IOB Building  
Singapore 049711

## TAX INVOICE

**DATE** 6-Mar-23  
**Invoice No** THH230313  
**Vehicle No** SKP626E  
**Make/Model** Hyundai Elantra  
**Date of Accident** 8-Feb-23

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	2,000.00
	(Surveyor recommended repair days : 3 days)	
		2,000.00
	8% GST	160.00
		\$ 2,160.00
TOTAL		\$ 2,160.00

THIAM HENG HUAT PTE LTD





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Feb 2023 / 11:05:16

Receipt Date/Time : 09 Feb 2023 / 11:04:31

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-230209-000996

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG8690B				
As at 08 Feb 2023/10:45:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLG8690B			
	Enquiry Fee	24.77	1.98	26.75
	20230209110335572247			
<b>Sub-Total</b>		24.77	1.98	26.75
<b>Total Before Rounding</b>		24.77	1.98	26.75
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				26.75
Paid By				
20230209110343280		Direct Debit: eNETS Debit (Internet Banking)		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Feb 2023 18:09	<b>Clim Dtl Modified</b>	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> JOSH CHEW KHIK TAK. Claimant's ID: -> SXXXX393H.	[A] HOW MEI KWAN
2	09 Feb 2023 18:09	<b>Clim Veh Model Changed</b>	(206006) HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A).	[A] HOW MEI KWAN
3	09 Feb 2023 18:09	<b>Clim Created</b>	Reg No: SKP626E. Acct Date: 2023/02/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Thiam Heng Huat Pte Lt (SIN MING)	[A] HOW MEI KWAN
4	09 Feb 2023 18:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Feb 2023 18:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/20	[A] HOW MEI KWAN
6	09 Feb 2023 18:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Feb 2023 18:09	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	09 Feb 2023 18:09	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	06 Apr 2023 08:20	<b>Adj Rpt Initiated</b>		[A] CHEW HSIAO TONG
10	06 Apr 2023 08:20	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
11	06 Apr 2023 08:20	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/08/12.	[A] CHEW HSIAO TONG
12	06 Apr 2023 08:20	<b>Clim Details Notified</b>		[A] CHEW HSIAO TONG
13	06 Apr 2023 08:24	<b>Adj Mandate Request</b>	Cur.Req:2426.75:Liability: 100% ID TUNRED OUT FROM MINOR ROAD *Quantum: \$2,426.75 (a ll-in). FOR COR, Pls refer to CARMA for details. *For your approval please.	[A] CHEW HSIAO TONG
14	06 Apr 2023 09:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/20	[I] Gabriel Wee
15	06 Apr 2023 09:05	<b>Adj Mandate Set</b>	Approved:2426.75.	[I] Gabriel Wee

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2913324	10 Feb 2023 10:10:29	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKP626E	SLG8690B	11.00
2944356	06 Apr 2023 08:20:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP626E	SLG8690B	11.00

