

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 28 February 2023 11:08 AM
To: Lynn Khong; SUR
Subject: RE: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 | SJE LKK
Attachments: PC9187E IA.pdf

Dear Lynn,

Enclosed herewith preliminary advice of PC 9187E.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA HIACE COMMUTER GL 2.8 AUTO.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, February 9, 2023 4:19 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 | SJE LKK

Dear Lynn,

Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 9 February 2023 4:09 PM
To: claims@ktgroup.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 | SJE LKK

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sirs / Madam,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our driver has not reported.
Please let us have your client’s SAS for reference.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Marcus.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Thursday, February 9, 2023 3:16 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 TO CONDUCT PRS

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Dear Lynn,

Kindly appoint Marcus from LKK as the appointed surveyor.

Thank you
Kai
KT Garage Pte Ltd



HP: +65 8298 1957
Office: +65 6993 6889 Fax : 6993 6893
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 9 February 2023 1:24 pm
To: 'claims@ktgroup.com.sg' <claims@ktgroup.com.sg>
Subject: RE: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 TO CONDUCT PRS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, February 9, 2023 11:47 AM
To: 'claims@ktgroup.com.sg' <claims@ktgroup.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: OUR REF: SNM23D201035/C02/GBJ1700E/KHONGLH & YOUR REF: PC9187E, D.O.A. 07.02.2023 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS PC9187E** soonest possible. (Our Insured has yet to file SAS report)

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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