

## Rajes (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Thursday, 9 February 2023 8:59 AM  
**To:** jietwei kuah; SUR; assignments  
**Subject:** OUR REF: SNM23D201013/C02/PC9767G/KHONGLH & YOUR REF: FBF4646E, D.O.A 30 JAN 2023 | SJE LKK  
**Attachments:** FBF4646E 230130 FRONT TRIM.AVI; FBF4646E 230130 REAR - Trim.AVI

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Jiet Wei,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our insured has not reported.  
Hence, unable to advise direct settlement.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** jietwei kuah <jwkuah@yahoo.com>  
**Sent:** Thursday, February 9, 2023 7:36 AM  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM23D201013/C02/PC9767G/KHONGLH & YOUR REF: FBF4646E, D.O.A 30 JAN 2023 TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

We would like to go with Kenneth Kong Seng Cheong (LKK).

Kindly update us once the appointment is confirm.

Regards

Jiet Wei

KK MOTOR PTE LTD

On Wednesday, 8 February 2023 at 04:30:48 pm SGT, Lynn Khong <[lynn.khong@sg.ontaiping.com](mailto:lynn.khong@sg.ontaiping.com)> wrote:

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, February 8, 2023 3:35 PM

**To:** 'jwkuah@yahoo.com' <[jwkuah@yahoo.com](mailto:jwkuah@yahoo.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Subject:** OUR REF: SNM23D201013/C02/PC9767G/KHONGLH & YOUR REF: FBF4646E, D.O.A 30 JAN 2023 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS FBF4646E** soonest possible. ( Our Insured has yet to file SAS Report).

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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