

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 9 February 2023 10:57 AM
To: tan lay keng; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM23D200915/C02/ GBH7109J/TOHHS & YOUR REF XE 2896H
03.02.2023 08:50 TO CONDUCT PRS

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on XD2896H. (**email below refers**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: tan lay keng <tanlaykengandco@gmail.com>
Sent: Thursday, 9 February 2023 10:03 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: OUR REF: SNM23D200915/C02/ GBH7109J/TOHHS & YOUR REF XE 2896H 03.02.2023 08:50 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Alfred Toh,

We refer to your email of 8 Feb 2023.

Our client has selected Mr Marcus Chua of LKK to conduct the PRS. Please request Mr Marcus Chua to contact Mr Alan Tan at Tel No. 6555 1185 / 96713335 to arrange for the PRS.

Regards
Bakar
for Raymond Ng
Tan Lay Keng & Co

On Wed, Feb 8, 2023 at 11:02 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: XE2896H

OUR REF: **SNM23D200156/C02/GBH7109J/TOHHS**

Dear Sirs

We refer to your email pertaining of 7 February 2023 at 3.11 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 7 February 2023 3:51 pm
To: tan lay keng <tanlaykengandco@gmail.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200915/C02/ GBH7109JTOHHS & YOUR REF XE 2896H 03.02.2023
08:50 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly conduct PRS XE 2896H possible.

Please contact our claims department Alfred Toh the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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