

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Monday, 27 February 2023 9:21 AM
To: Choo, Thelma
Cc: grace.teo@sompo.com.sg; SUR
Subject: RE: LKK/MC \ CMTD2300564/THE |: OUR REF: AW1-jgv-ins-H40-GBE5152L-2023(jw) YOUR REF: SNF6920H 07.02.23
Attachments: GBE 5152L-IA.pdf; LKKPhotos.pdf; LTA.pdf; Mark estimate.pdf

Dear Pau Loong,

Enclosed herewith preliminary advice of GBE 5152L.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, February 9, 2023 2:10 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2300564/THE |: OUR REF: AW1-jgv-ins-H40-GBE5152L-2023(jw) YOUR REF: SNF6920H 07.02.23

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 9 February 2023 1:43 PM
To: Jacqui Wong <jacquiwong@visionlawllc.com>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'David Mong' <hhmotor@outlook.com>
Subject: LKK/MC \ CMTD2300564/THE |: OUR REF: AW1-jgv-ins-H40-GBE5152L-2023(jw) YOUR REF: SNF6920H 07.02.23

Without Prejudice

Dear Jacqui,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **GBE5152L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Thursday, February 9, 2023 1:35 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: 'David Mong' <hhmotor@outlook.com>

Subject: RE: PRI \ CMTD2300564/THE | : OUR REF: AW1-jgv-ins-H40-GBE5152L-2023(jw) YOUR REF: SNF6920H 07.02.23

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

PRE-REPAIR SURVEY

CLAIMANT: DOGGIE DELIGHT PTE LTD

ACCIDENT INVOLVING GBE 5152 L & SNF 6920 H ON 7th FEBRUARY 2023 AT ALONG COMMONWEALTH TOWARDS HOLLAND NEAR CLEMENTI AVENUE 2 AT ABOUT 08:38 HOURS

We refer to your email dated 9th February 2023.

We confirmed that both parties are agreeable to appoint **MARCUS CHUA** from **LKK AUTO CONSULTANTS** as the Single Joint Expert for the Survey of our client's vehicle no. GBE 5152 L.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

Venue : HUAT HOCK MOTOR WORKSHO
 Blk 3012 Bedok North Avenue 4
 #01-2054
 Singapore 489978

Contact : Mr Ben (98263234)

Please let us hear from you soon.

Thank you.

Jacqui Wong (JW)
 (Secretary to Ms Audrey Wong)

VISION LAW LLC
 133 New Bridge Road
 #18-01/02
 Chinatown Point
 Singapore 059413
 Tel: 65342813 [Ext 126]

For Surveyor
Please initial here after completion of pre-repair survey. Thank you.
Appointed Surveyor: _____ Name & Signature
Contact: _____
Date & Time: _____
Surveyor during repair: _____
Date & Time: _____
Surveyor after repair: _____
Date & Time: _____

From: Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]
Sent: Thursday, 9 February, 2023 1:03 PM
To: Jacqui Wong <jacquiwong@visionlawllc.com>
Cc: David Mong <hhmotor@outlook.com>
Subject: PRI \ CMTD2300564/THE | : OUR REF: A

Thelma <thelma.choo@sompo.com.sg>
 07.02.23

Our Reference : CMTD2300564/THE
 Your Reference: AW1-jgv-ins-H40-GBE5152L-2023(jw)

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 09/02/2023

Attention:
M/S VISION LAW LLC

Dear Jacqui,

ACCIDENT INVOLVING SNF6920H & GBE5152L ON 07.02.23

We refer to your Notice of Accident dated 08/02/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor
--	-----------------------	-----------------

	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Wednesday, February 8, 2023 4:05 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: David Mong <hhmotor@outlook.com>

Subject: RE: OUR REF: AW1-jgv-ins-H40-GBE5152L-2023(jw) YOUR REF: SNF6920H

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

SOMPO INSURANCE SINGAPORE PTE LTD

Attention: Motor Claim Department

Dear Sirs,

PRE-REPAIR SURVEY

CLAIMANT: DOGGIE DELIGHT PTE LTD

ACCIDENT INVOLVING GBE 5152 L & SNF 6920 H ON 7th FEBRUARY 2023 AT ALONG COMMONWEALTH TOWARDS HOLLAND NEAR CLEMENTI AVENUE 2 AT ABOUT 08:38 HOURS

We are instructed by **DOGGIE DELIGHT PTE LTD** to notify you of a road accident on **7th FEBRUARY 2023 AT ALONG COMMONWEALTH TOWARDS HOLLAND NEAR CLEMENTI AVENUE 2 AT ABOUT 08:38 HOURS** involving our client's **GBE 5152 L & SNF 6920 H** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#18-01/02
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 126]

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

For Surveyor
Please initial here after completion of pre-repair survey. Thank you.
Appointed Surveyor: _____ Name & Signature
Contact: _____
Date & Time: _____
Surveyor during repair: _____
Date & Time: _____
Surveyor after repair: _____
Date & Time: _____