

Meng Yan (LKK Auto)

From: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Sent: Thursday, 9 February 2023 9:59 AM
To: admin-d; Olivia Lau (LKKAuto)
Cc: Assessment Dept; claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: FW: FW: Accident involving SLN 1272 J & QX 2180 Y on 25/01/2023 (PRE-REPAIR SURVEY REQUEST) SCDF Ref 2023 - 07
Attachments: SLN 1272 J - DRAFT.pdf; WhatsApp Image 2023-02-07 at 1.52.39 PM.jpeg; WhatsApp Image 2023-02-07 at 2.43.45 PM.jpeg; WhatsApp Image 2023-02-07 at 2.43.46 PM.jpeg; WhatsApp Image 2023-02-07 at 2.43.46 PM (1).jpeg

Dear Olivia and Yan,

Please liaise with the workshop to conduct survey, thank you.

Please see the photographs of our ambulance in my earlier email, there isn't any damages sustained thus there is possibilities that damages on SLN1272J might not be caused by the said accident.

Thank you

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 xxxx | Fax : +65 6848 3651

HP : +65 9743 5954



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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, 8 February 2023 2:32 pm
To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: Re: FW: Accident involving SLN 1272 J & QX 2180 Y on 25/01/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Therefore we will need a surveyor down to inspect the vehicle .
Kindly assist in arranging a surveyor down to survey the vehicle please.

This car has been with us since , 01/02/2023. Still awating for you guys to arrange a surveyor down.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

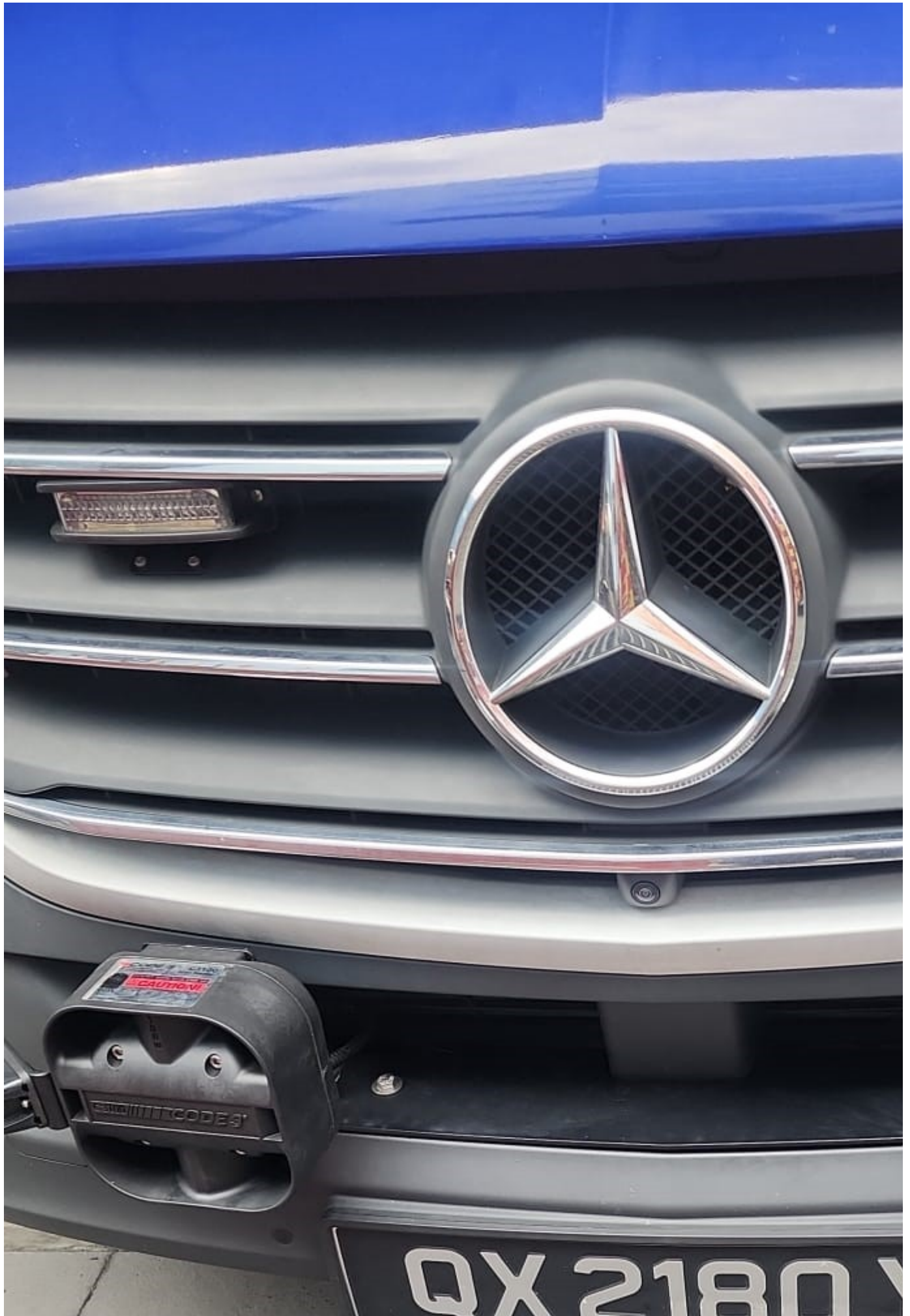
On Tue, 7 Feb 2023 at 16:59, Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg> wrote:

Without prejudice

Dear Pei Jia,

Please see the photographs of our Ambulance, there is no damages. Therefore, it is hard to determine that the damages sustained by SLN1272J was due to this incident. Beside the materials given, is there any other proof to support your claims.









Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Tuesday, 7 February 2023 3:03 pm

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com

Subject: Re: FW: Accident involving SLN 1272 J & QX 2180 Y on 25/01/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

We are still unsure of other damages , as we still have not dismantle the rear bumper yet .

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

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On Tue, 7 Feb 2023 at 15:06, Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg> wrote:

Without prejudice

Dear Pei Jia,

May I confirm that your client is claiming for the damages on the lower rear lip only?

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, 1 February 2023 11:44 am
To: AGC CIVIL (AGC) <AGC_CIVIL@agc.gov.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SLN 1272 J & QX 2180 Y on 25/01/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, TAY JIAJUN ROYCE to notify you of the aforesaid accident involving our client's vehicle SLN1272J and your insured's vehicle QX2180Y on 25/01/2023 at 1200HRS along NEAR BLK 104 JLN BUKIT MERAH GOING TO LOWER DELTA ROAD TOWARDS PIE

This serves as a **NOTICE** that we are claiming against QX2180Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 01/02/2023

PRS ARRANGEMENT (Date & Time) : 02/02/2023 after 1300hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with

the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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DENNIS TING

Motor Claims Department

Tel: 9385 5409