

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 8 February 2023 10:22 AM
To: Assessment Dept; assignments; SUR
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM23D200978/C02/SLD1234Y/LEEPG & YOUR REF SLQ 2397 K
22.09.2022 15:20 TO CONDUCT PRS - Accident involving SLQ 2397 K & SLD 1234 Y on
22/09/2022

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report with damage photos and repair estimate.

Dear LKK

Please arrange Mr. Taufikh to conduct PRS on without prejudice basis.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, 8 February 2023 10:06 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM23D200978/C02/SLD1234Y/LEEPG & YOUR REF SLQ 2397 K 22.09.2022 15:20 TO CONDUCT PRS - Accident involving SLQ 2397 K & SLD 1234 Y on 22/09/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 7 Feb 2023 at 14:13, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM23D200978/C02/SLD1234Y/LEEPG

Your reference: SLQ 2397 K

Dear Sirs,

We refer to your email on Tuesday, 7 February 2023 11:32 am.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Ben Chua (FTA)	6. Marcus Chua (LKK)	11. Mohd Fadhilah Bin Osman (LBS)
2. Li Lewei (FTA)	7. Kenneth Kong (LKK)	12. Stan See Chew Seng (LBS)
3. Gary Soon (FTA)	8. Alex Yu Lek Keong (LKK)	13. Anthony Lim Cher Chong (LBS)
4. Ng You Han (FTA)	9. Mohammed Rasul (LKK)	
5. You Jin Feng (FTA)	10. Mohamad Taufikh (LKK)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Tuesday, 7 February 2023 11:32 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Accident involving SLQ 2397 K & SLD 1234 Y on 22/09/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, TAN TAI HONG to notify you of the aforesaid accident involving our client's vehicle SLQ2397K and your insured's vehicle SLD1234Y on 22/09/2022 at 1520HRS along LORONG CHUAN TOWARDS BRADELL ROAD

This serves as a **NOTICE** that we are claiming against SLD1234Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 07/02/2023

PRS ARRANGEMENT (Date & Time) : 08/02/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

