

## Meng Yan (LKK Auto)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 7 February 2023 10:50 PM  
**To:** Muhammad Zuhri  
**Cc:** Admin A; Meng Yan (LKK Auto)  
**Subject:** RE: Survey SMF9963B OD Claim - DOA: 3.2.2023

Internal

Hi LKK,

Please made arrangement to conduct survey for OD vehicle SMF9963B.

Please create claim in Merimen Portal and update us with your prelim report once surveyor had conducted survey for our authorization/approval/policy clearance.

**Excess:** \$400.00

PS: Documents uploaded into Merimen for your access.

Thank you

**Janice Koh**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Muhammad Zuhri <zuhri@tanchong.com>  
**Sent:** 7 February, 2023 04:38 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Subject:** [EXT] Survey SMF9963B OD Claim  
**Importance:** High

Hi,

Kindly assist to arrange survey this vehicle.  
The vehicle in.

Also, please update to your insured about Loss Of Use Bennefit on Claim

Please revert with confirmation.

Best Regards,  
M.ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

