

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 8 February 2023 3:40 PM
To: admin-d; assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: FW: LKK/AL \ CMTD2300530/RUC | ACCIDENT ON 05/02/2023 INVOLVING SJP2597D / GBD3244Z
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace
Sent: Wednesday, February 8, 2023 3:37 PM
To: Apple Sim <apple.autounited@gmail.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: LKK/AL \ CMTD2300530/RUC | ACCIDENT ON 05/02/2023 INVOLVING SJP2597D / GBD3244Z

Without Prejudice

Dear Apple,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SJP2597D** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Apple Sim <apple.autounited@gmail.com>

Sent: Wednesday, February 8, 2023 3:34 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2300530/RUC | ACCIDENT ON 05/02/2023 INVOLVING SJP2597D / GBD3244Z

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

We choose LKK Auto Consultants - Adrian Ling (**East**)

Kindly advise us of liability , is it direct settlement?
Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,
#03-29 BARTLEY BIZ CENTRE
SINGAPORE 417807
Tel : 6844 1184 / 9427 9394

On Wed, Feb 8, 2023 at 3:29 PM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2300530/RUC

Your Reference: SJP2597D

Without Prejudice

EMAIL ONLY

Date: 08/02/2023

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AUTO UNITED SG PTE LTD

Dear Apple,

ACCIDENT INVOLVING GBD3244Z & SJP2597D ON 05.02.23

We refer to your Notice of Accident dated 08/02/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Apple Sim <apple.autounited@gmail.com>

Sent: Wednesday, February 8, 2023 2:54 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: ACCIDENT ON 05/02/2023 INVOLVING SJP2597D / GBD3244Z

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

Please advise us of liability and provide us with a surveyor list.

Kindly revert back urgently.

Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394

On Wed, Feb 8, 2023 at 11:03 AM Apple Sim <apple.autounited@gmail.com> wrote:

Dear Sir/Mdm,

Please let us have your surveyor list.

Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394

On Wed, Feb 8, 2023 at 10:55 AM Apple Sim <apple.autounited@gmail.com> wrote:

Dear Sir/Mdm,

Dear Sir/Mdm,

Enclosed herewith attached our client GIA report for your reference.

Please advise us of liability and OIC

Kindly revert back to us as soon as possible.

Thank you.

Regards ,

Apple

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9427 9394