

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 8 February 2023 3:03 PM  
**To:** Chitra; admin-d; Admin A; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** RE: Pre repair inspection | ACCIDENT ON 06 FEBRUARY 2023 AT 0730hrs ALONG JALAN BOON LAY INVOLVING FBJ 4623A AND PC 3958L | Our ref: KS/PI0706/23/cs | ERGO REF: CDMCG23000298-001

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Chitra <chitra@kertarlaw.com.sg>  
**Sent:** Tuesday, 7 February 2023 3:59 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** 'Jessvir Kaur' <jessvir@kertarlaw.com.sg>; anil@kertarlaw.com.sg  
**Subject:** RE: Pre repair inspection | ACCIDENT ON 06 FEBRUARY 2023 AT 0730hrs ALONG JALAN BOON LAY INVOLVING FBJ 4623A AND PC 3958L | Our ref: KS/PI0706/23/cs | ERGO REF: CDMCG23000298-001

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Our client is agreeable to have Mr Andrew Ling from LKK as the motor surveyor.

Kindly liaise with Ms Ivy Kho at 9297 8058 to fix an appointment.

In the interim, all our clients rights are reserved.

Thank you.

Regards

**Chitra**

*For and on behalf of Ms Jessvir Kaur*

**Kertar & Sandhu LLC**

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

T: [+\(65\) 6536 6266](tel:+6565366266) | F: [+\(65\) 6557 0313](tel:+6565570313)

Email: [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

**Sent:** Tuesday, 7 February 2023 3:27 PM

**To:** Chitra <[chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)>

**Cc:** 'Jessvir Kaur' <[jessvir@kertarlaw.com.sg](mailto:jessvir@kertarlaw.com.sg)>; [anil@kertarlaw.com.sg](mailto:anil@kertarlaw.com.sg)

**Subject:** RE: Pre repair inspection | ACCIDENT ON 06 FEBRUARY 2023 AT 0730hrs ALONG JALAN BOON LAY INVOLVING FBJ 4623A AND PC 3958L | Our ref: KS/PI0706/23/cs | ERGO REF: CDMCG23000298-001

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Names
<a href="#">Genesis</a>	<a href="#">Roy</a>
<a href="#">Perfect Automobile</a>	<a href="#">Gary Chuah</a>
<a href="#">LKK</a>	<a href="#">Byran / Andrew Ling</a>
<a href="#">Precise Appraiser</a>	<a href="#">Anthony Lim</a>

Thank you.

Data Classification: Confidential, C3

Warmest Regards,

Melody Teoh  
Executive, Claims  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9225  
[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)



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**From:** Chitra <[chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)>  
**Sent:** Tuesday, 7 February 2023 12:07 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** 'Jessvir Kaur' <[jessvir@kertarlaw.com.sg](mailto:jessvir@kertarlaw.com.sg)>; [anil@kertarlaw.com.sg](mailto:anil@kertarlaw.com.sg)  
**Subject:** Pre repair inspection | ACCIDENT ON 06 FEBRUARY 2023 AT 0730hrs ALONG JALAN BOON LAY INVOLVING FBJ 4623A AND PC 3958L | Our ref: KS/PI0706/23/cs

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WITHOUT PREJUDICE

Dear Sirs,

We act for the rider of FBJ 4623A, Mr Lee Yuen Zye , on the above captioned matter.

As a result of the accident, our client's vehicle has been damaged.

Please let us know within the next **TWO (2)** working days whether you would like to conduct a pre-repair survey of the vehicle .

We attach herewith our self-explanatory letter and our client's police report for your necessary action.

If we do not hear from you within the stipulated time, our client shall proceed to repair the said vehicle

Thank You.

Regards

**Chitra**

*For and on behalf of Ms Jessvir Kaur*

**Kertar & Sandhu LLC**

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

**T:** [+\(65\) 6536 6266](tel:+6565366266) | **F:** [+\(65\) 6557 0313](tel:+6565570313)

Email: [chitra@kertarlaw.com.sg](mailto:chitra@kertarlaw.com.sg)

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