

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 25.02.2023

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLS 9218M / YP 8554K AND OTHER ON 08.02.2023

We are the authorized repair workshop for the owner of motor vehicle no: **SLS 9218M**, which was involved in the captioned accident with your insured vehicle no: **YP 8554K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 11,340.00
2) Loss of Use (6days x S\$ 60)	\$ 360.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 11,702.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving License | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 08-02-2023

TO : Lonpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SLS 9218M /
YP 8554K and others
ALONG SIM AVE toward Jalan Eunus
ON 08.02.2023

I/We, Lee chin Tat Andrew
of (NRIC No./ROC No.) S1500 828 H
of 86A Lorong N Telok Kurau # 01-05 S (425236)
owner of vehicle no. SLS 9218M in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLS 9218M at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Lee chin Tat Andrew



LONPAC INSURANCE BHD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement term herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

CLAIM NO : 22/23/23/VC05/026946
DATE : 27 APRIL 2023

DISCHARGE VOUCHER

I/We, LEE CHIN TAT ANDREW confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP8554K the sum of Singapore Dollar Eleven Thousand Six Hundred Forty Two Only (\$11,642.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLS9218M and YP8554K on 08/02/2023 along/at SIM AVE TOWARD JALAN EUNOS.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YIFU FOODSTUFF AND/OR KYAW THU AUNG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**FASTECH AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Lee chin Tat Andrew 26/05/2023
.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 23369

Date 24.02.2023
Vehicle No SLS 9218M
Make/Model NISSAN QASHQAI 1.2 DIG-T
Chassis/Eng# :
Accident Date 08.02.2023
Claim No :
Reference : 0223 -23369
Policy No

	Amount
To proceed on lump sum repair	S\$ 10500.00

E. & O. E.

Total : S\$

10500.00

GST @ 8% : S\$

840.00

Amount Due : S\$

11340.00


for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

yp8554k

Date of Accident

08/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **01/05/2022 - 30/04/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **08/02/2023 14:40**

Payment details

Request Amount: **\$S\$1.85**

GST Amount: **\$S\$0.15**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 26 April 2023 2:03 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; CS A Team; MT_Claim_SG
Subject: RE: Lonpac Ref: 22/23/23/VC05/02694 || [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended but do start your offer from \$300 (\$50 x 6days).

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, April 25, 2023 11:48 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Your ref: **22/23/23/VC05/026946**
Our ref : CC4/LPC23001354/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8554K(LONPAC) AND SLS9218M(TP) ON 08/02/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$11,702.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 40,751.86	\$ 11,340.00 (\$10,500.00 + 8% GST)
2. Loss of Use (6days x \$60.00)	\$ 360.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 41,113.86	<u>\$ 11,702.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, February 13, 2023 9:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF:

CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - Confidential

Dear Mei Kwan,

Insured's report attached for your necessary action.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 10 February 2023 10:54 am
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - General

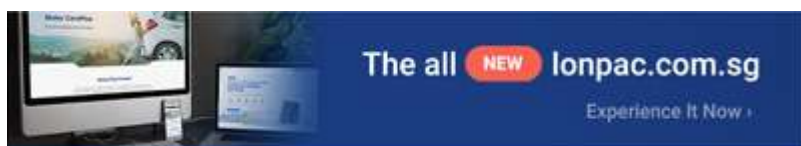
Our Ref: 22/23/23/VC05/026946

Dear Mei Kwan,

Our insured (YP8554K) had yet to file the report.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 10 February 2023 10:33 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, 8 February 2023 4:56 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 8 February 2023 3:55 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

Our Ref : TBA

Dear Meng Yan/Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Wednesday, 8 February 2023 3:53 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Korrie Chew <korrie.chew@fastechauto.com.sg>; Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, February 8, 2023 15:51
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Wednesday, 8 February 2023 3:34 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Korrie Chew <korrie.chew@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [YP 8554K.](#)

Date of accident: [08/02/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SLS 9218M.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

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