

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 25 April 2023 11:48 AM
To: CHARMAINE KONG
Cc: Admin A; CS A Team; MT_Claim_SG
Subject: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M
DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3 || Lonpac Ref:
22/23/23/VC05/026946
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD _SLS 9218M ON
31.01.2023.pdf

Your ref: **22/23/23/VC05/026946**
Our ref : CC4/LPC23001354/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8554K(LONPAC) AND SLS9218M(TP) ON 08/02/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$11,702.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 40,751.86	\$ 11,340.00 (\$10,500.00 + 8% GST)
2. Loss of Use (6days x \$60.00)	\$ 360.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 41,113.86	<u>\$ 11,702.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, February 13, 2023 9:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF:

CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - Confidential

Dear Mei Kwan,

Insured's report attached for your necessary action.

Thank you.

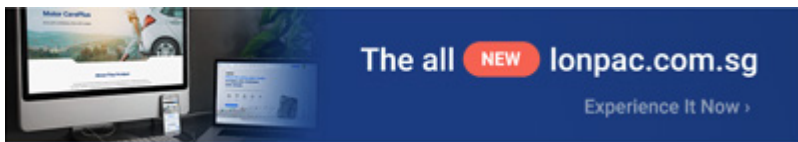
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Friday, 10 February 2023 10:54 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF:

CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - General

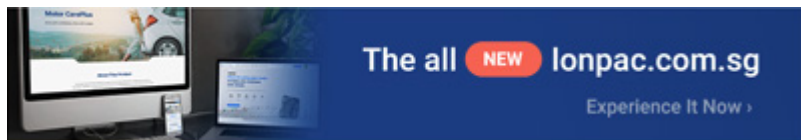
Our Ref: 22/23/23/VC05/026946

Dear Mei Kwan,

Our insured (YP8554K) had yet to file the report.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 10 February 2023 10:33 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 8 February 2023 4:56 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 8 February 2023 3:55 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

Our Ref : TBA

Dear Meng Yan/Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, 8 February 2023 3:53 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Korrie Chew <korrie.chew@fastechauto.com.sg>; Jason <Jason@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, February 8, 2023 15:51

To: Siow Szelin <szelin.siow@fastechauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, 8 February 2023 3:34 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; Korrie Chew <korrie.chew@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YP 8554K.

Date of accident: 08/02/2023

Please arrange Pre-repair Inspection for my client' s vehicle no: SLS 9218M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.