

Hsiao Tong (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 26 April 2023 2:03 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team; MT_Claim_SG
Subject: RE: Lonpac Ref: 22/23/23/VC05/02694 || [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3

Lonpac External - General

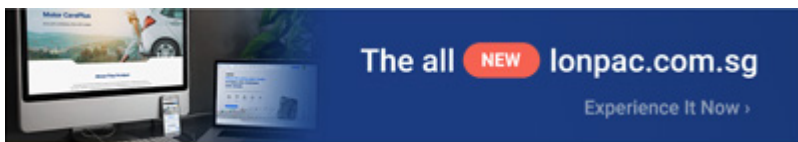
Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended but do start your offer from \$300 (\$50 x 6days).

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, April 25, 2023 11:48 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Your ref: **22/23/23/VC05/026946**
Our ref : CC4/LPC23001354/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8554K(LONPAC) AND SLS9218M(TP) ON 08/02/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$11,702.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 40,751.86	\$ 11,340.00 (\$10,500.00 + 8% GST)
2. Loss of Use (6days x \$60.00)	\$ 360.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 41,113.86	<u>\$ 11,702.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, February 13, 2023 9:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF:

CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - Confidential

Dear Mei Kwan,

Insured's report attached for your necessary action.

Thank you.

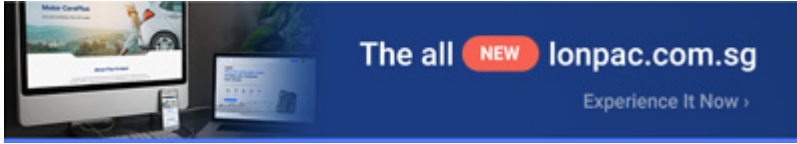
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 10 February 2023 10:54 am
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3 || Lonpac Ref: 22/23/23/VC05/026946

Lonpac External - General

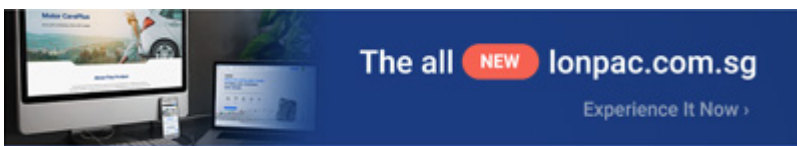
Our Ref: 22/23/23/VC05/026946

Dear Mei Kwan,

Our insured (YP8554K) had yet to file the report.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 10 February 2023 10:33 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023 *** LKK REF: CC4/LPC23001354/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, 8 February 2023 4:56 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 8 February 2023 3:55 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

Our Ref : TBA

Dear Meng Yan/Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Wednesday, 8 February 2023 3:53 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Korrie Chew <korrie.chew@fastechauto.com.sg>; Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua – LKK) to conduct the pre-repair survey.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, February 8, 2023 15:51
To: Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, 8 February 2023 3:34 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jason <Jason@fastechauto.com.sg>; Korrie Chew <korrie.chew@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLS 9218M DOA:08.02.2023

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [YP 8554K.](#)

Date of accident: [08/02/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SLS 9218M.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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