

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SCV1312S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0133/2023/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

3-May-2023

Date

1

Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SCV 1312 S - Audi A3 SB 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SCV 1312 S**, claimant, **Ms. Chee Oi Choo**, please find the related document per attached.

1. A copy of the Original invoice no. 85018555 – S\$ 7,941.46.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SCV 1312 S

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

## Claims

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 3 May 2023 1:38 PM  
**To:** claims@premiumauto.com.sg  
**Subject:** TP CLAIM / SMG 4386 U / GW - TF  
**Attachments:** DOC.pdf; CI.jpeg; SMG 4386 U - 02052023 - BDI .pdf

Dear Enqi / Tony.,

Please assist to open TP file for above mentioned vehicle.

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car survey will be arrange on Wednesday 10 of May 2023 @ 10am-3pm at Audi Ubi

video footage is available and uploaded.

Thank you

**Best regards,**  
**George Wong**  
Claims advisor

### PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                                        |                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85018555<br><br>Date : 18/04/2023<br><br>Order : SCV1312S<br><br>Term : 30 | Account: A0006 (T 0)<br><br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SCV1312S (V 27501) Regn Date: 23/09/2015 Mileage: 22767 WIP No.: 60894

Model: A3 SPORTSBACK 1.4 TFSI (AMBIEN Chassis: WAUZZZ8V9GA034778 Engine: CZC 283157 Dept: U

You have been assisted by :- UB-Lim Kee Siang ( 43 )

|   |                 | Details                                                                                                                                     | Qty     | Unit Price | Amount   |
|---|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                       | -600.00 | 1.00       | -600.00  |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER RHS HEADLIGHT'S<br>CONTROL UNIT AND POWER MODULE.                                                              | 250.00  | 1.00       | 250.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER<br>AND RHS FRONT FENDER.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL PARTS<br>REMOVED. | 1000.00 | 1.00       | 1,000.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.                                                                                         | 1100.00 | 1.00       | 1,100.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                         | 192.00  | 1.00       | 192.00   |
| X | A8V0807065A GRU | COVER Less 020%                                                                                                                             | 1.00    | 2273.00    | 1,818.40 |
| X | A8V3807184A     | GUIDE-A/P GT Less 020%                                                                                                                      | 1.00    | 74.90      | 59.92    |
| X | A8V0821106L     | FENDER Less 020%                                                                                                                            | 1.00    | 1012.00    | 809.60   |
| X | A8V0821092C     | PLATE-A/P GT Less 020%                                                                                                                      | 1.00    | 72.10      | 57.68    |
| X | AN 0161857      | POP-RIVET Less 020%                                                                                                                         | 9.00    | 4.00       | 28.80    |
| X | A8V0821136A     | SUPPORT-A/P GT Less 020%                                                                                                                    | 1.00    | 114.00     | 91.20    |
| X | A8V0821172J     | (A) (SK) (6)WHEEL HOUS Less 020%                                                                                                            | 1.00    | 197.50     | 158.00   |
| X | A8V0941044A     | HEADLAMP Less 020%                                                                                                                          | 1.00    | 2975.00    | 2,380.00 |
| X | AN 0385012      | RIVET-A/P GT Less 020%                                                                                                                      | 5.00    | 1.90       | 7.60     |

Parts 5,411.20  
Labour 0.00  
Sublet 2,542.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,353.20

8% GST 588.26

Grand Total 7,941.46



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCV1312S**

Norah Khai From  
 6768 9911 Telephone +65 -  
 6841 1183 Telefax +65 -  
 Body Repair Our Dept

PA/OD/0133/2023/MH Our Ref  
 4-March-2023 Date  
 1 Total Pages

# RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A3 SPORTSBACK 1.4 TF  
**Vehicle Chassis No.** : WAUZZZ8V9GA034778  
**Vehicle Regn No.** : **SCV 1312 S**  
**Vehicle Mileage** : 22767 KM  
**Vehicle Owner** : Ms. Chee Oi Choo  
**Certificate No** : 2100429549-07  
**Own Damage Excess** : S\$ 648.00 (Inclusive of 8% GST)  
**Accident Date** : 25/01/2023  
**Place** : CARPARK OF THE JADE CONDO,  
 SINGAPORE 658074  
**Repair Cost** : S\$ 7941.46  
**WIP No.** : 60894  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte  
 Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction  
 and that payment of the repairer's charges that are claimable under the  
 policy will be deemed in full and final settlement of property claim only.

**Insured Signature** :   
**Time** : 11:30am  
**Date** : 4/3/2023