ORef: 22/23/23/VC05/026943 - TPD(Direct Settlement) - Accident involving GBK1026X(OI) & SLG8987X on 7.2.2023

ENG HUEY NI < hneng@lonpac.com>

Wed 17/5/2023 2:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: MT_Claim_SG <mt_claim@lonpac.com>

3 attachments (4 MB)

TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; TPLOD.pdf;

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

For Rental, please offer between \$360 ($$60 \times 60$) to \$420 ($$70 \times 60$).

Total mandate is up to \$4422.00

Thank you.

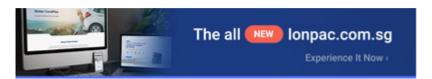
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Monday, May 15, 2023 11:02 AM **To:** ENG HUEY NI < hneng@lonpac.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 -

22/23/23/VC05/026943 (Huey Ni's case)

Your ref: **22/23/23/VC05/026943** Our ref: CC4/LPC23001352/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK1026M(LONPAC) AND SLG8987X(TP) ON 07/02/2023

about:blank 1/6

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit onto third party parked vehicle.

We seek your approval to offer repairer "2ND Auto Pte Ltd" at \$4,482.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,865.60	\$ 4,000.00
2. Loss of Rental (7days x \$80.00)	\$ 560.00	\$ 480.00 (6days x \$80.00)
3. LTA/ GIA SEARCH FEE	\$ 33.00	\$ 2.00
Total	\$ 11,458.60	<u>\$ 4,482.00</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI < hneng@lonpac.com Sent: Thursday, February 9, 2023 6:54 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT_Claim_SG < mt_claim@lonpac.com>; Admin A < admin-a@lkkauto.com>; CS A Team < cs-admin-a@lkkauto.com>; CS A Team < <a href="mt_cs-admin-amlin-a

a@lkkauto.com>

Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 - 22/23/23/VC05/026943 (Huey Ni's case)

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

about:blank 2/6

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 8 February 2023 4:58 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>

Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 -

22/23/23/VC05/026943 (Huey Ni's case)

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Wednesday, 8 February 2023 4:09 PM

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** MT Claim SG <<u>mt_claim@lonpac.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 -

22/23/23/VC05/026943 (Huey Ni's case)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 8 February 2023 1:18 PM **To:** assignments assignments@lkkauto.com **Cc:** MT_Claim_SG mt.claim@lonpac.com

about:blank 3/6

Subject: FW: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 - 22/23/23/VC05/026943 (Huey Ni's case)

Lonpac External - General

Dear Meng Yan/Rajes,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Wednesday, 8 February 2023 1:16 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < <mt_claim@lonpac.com>

Subject: Re: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 -

22/23/23/VC05/026943 (Huey Ni's case)

Hi,

Please proceed with LKK Marcus.

Thank you, Mr Ng 98370300 2ND Auto Pte Ltd

Sent from Outlook for Android

From: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>

Sent: Wednesday, February 8, 2023 1:13:53 PM

To: accident.2ndauto@gmail.com

Cc: MT_Claim_SG < < < color > < colo

Subject: FW: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023 -

22/23/23/VC05/026943 (Huey Ni's case)

Lonpac External - General

WITHOUT PREJUDICE

Dear Mr Ng,

about:blank 4/6

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Wednesday, 8 February 2023 12:35 pm
To: MT_Claim_SG mt_claim@lonpac.com>

Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023

Your Ref:

Our Ref: SLG 8987 X

08 February 2023

LONPAC INSURANCE BHD 300 Beach Road #17-04/06 The Concourse Singapore 199555

PROPERTY CLAIM (WITHOUT PREJUDICE TO: Any Personal Injury Claims)

Attn: Claims Department Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SLG 8987 X & GBK 1026 M ON 07 FEBRUARY 2023

We are instructed to notify you of a road traffic accident on **07 FEBRUARY 2023** at about **1330H** at **266A PUNGGOL WAY MSCP** involving our client's vehicle registration number **SLG 8987 X** and vehicle registration number **GBK 1026 M** driven by your insured at the material time.

about:blank 5/6

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **10 February 2023(Friday), 1300H,** we will be forwarding **our proposed list of 10 motor surveyors** <u>for your appointment,</u> in accordance with the new regulations.

Our client's damaged vehicle is at 15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808

Please reply via email. Our email address is accident.2ndauto@gmail.com

Thank you and we hope to hear from you soonest.

Regards,

Mr Ng 98370300 2ND Auto Pte Ltd accudent.2ndauto@gmail.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

about:blank 6/6