

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Monday, February 13, 2023 4:55 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SKL 1173J (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, February 13, 2023 9:47 AM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Yan/Sur,

Kindly assist to expedite repair approval.

Vehicle is in workshop.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 10 February 2023 11:53 AM

To: 'Xin Yu (LKK Auto)' <xinyu@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Yan/Sur,

Kindly assist to expedite repair approval.

Vehicle is in workshop.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

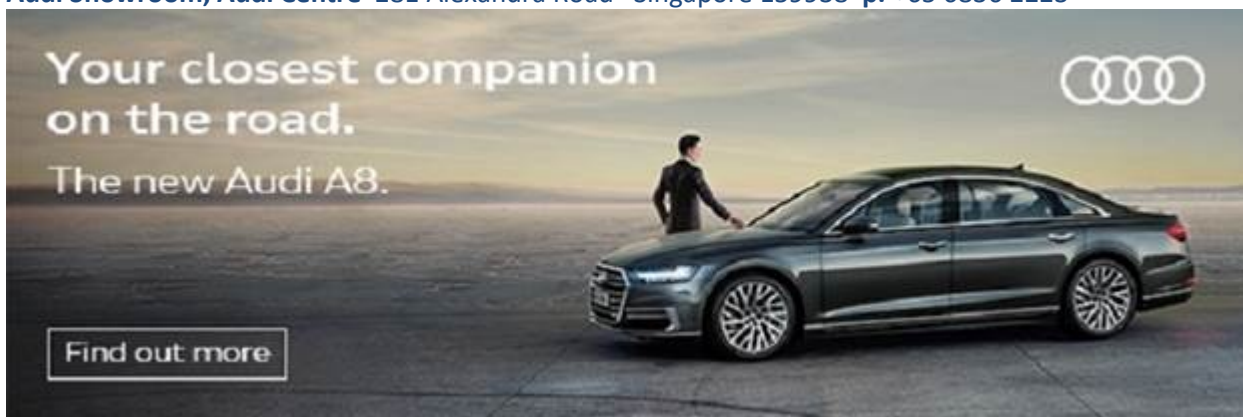
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Thursday, 9 February 2023 12:07 PM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Nadia/ Kee Siang,

Pending Insurance approval.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, February 9, 2023 9:24 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Meng Yan,

Kindly assist to expedite repair approval.

Vehicle is in workshop.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

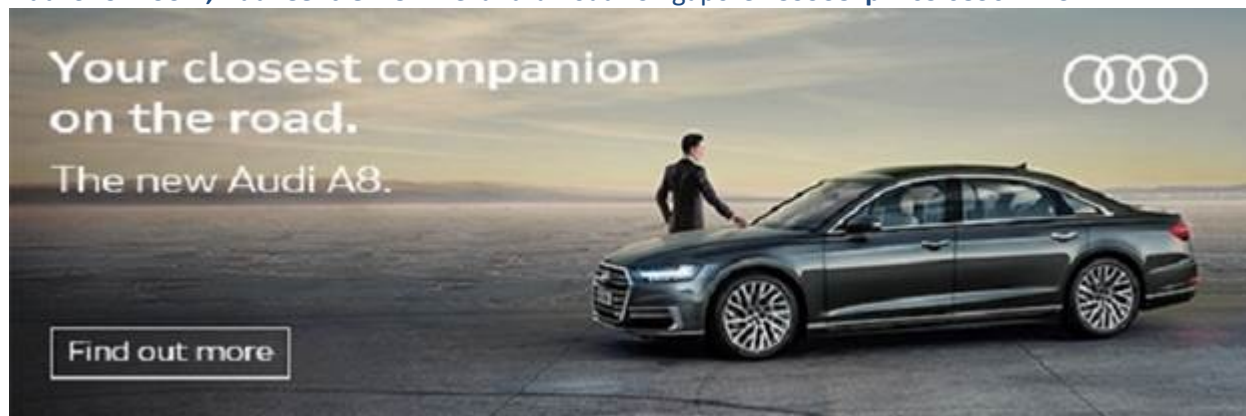
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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 8 February 2023 10:37 am

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Good morning Yan/Sur,

Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

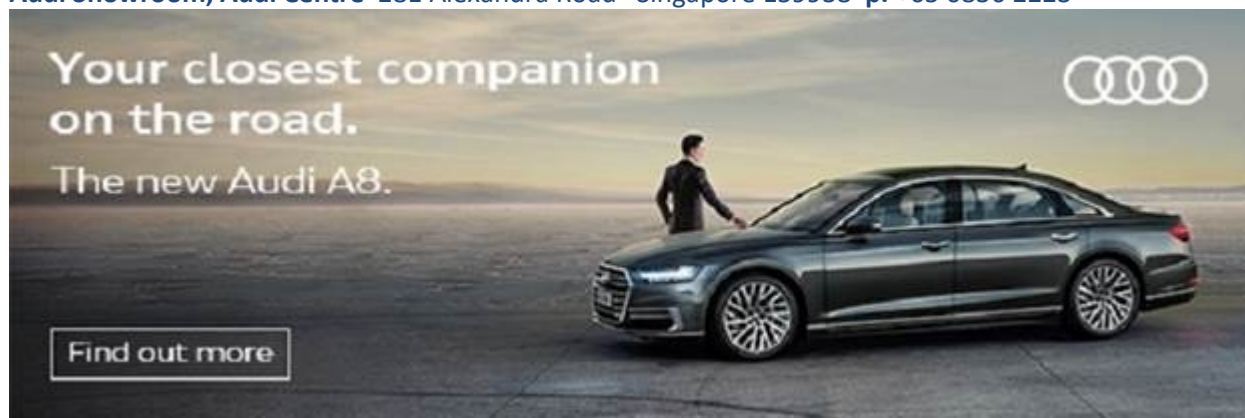
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 7 February 2023 11:50 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

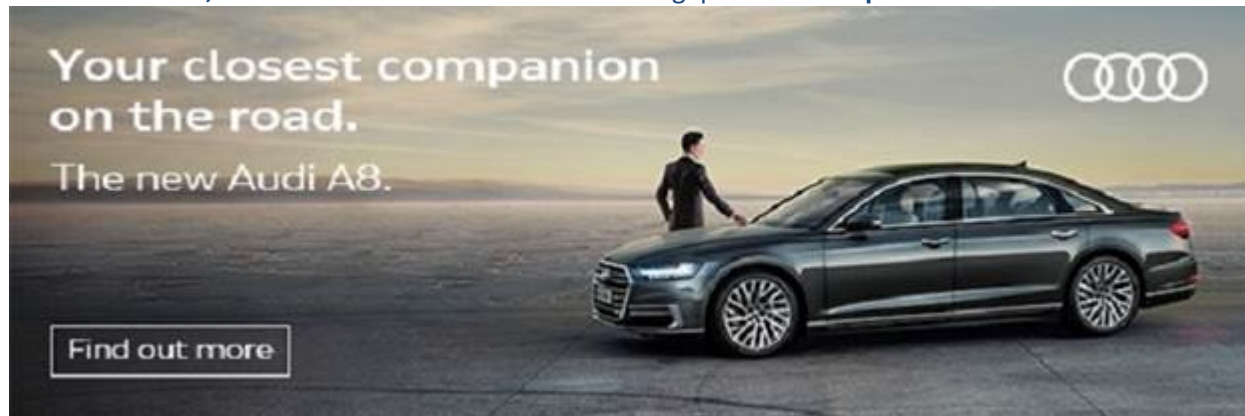
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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 February 2023 10:45 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, 3 February 2023 4:01 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 3 February 2023 3:28 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SKL 1173 J, DOA: 2/2/2023 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 6/2/2023 @2pm. 24 Benoi Sector, S629857. Owner Leave Car.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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