

## Hsiao Tong (LKKAuto)

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Wednesday, 26 April 2023 5:55 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** YOUR REF: CC4/GRB23001312/PA3 OUR REF: SLT1890T DOA: 05.02.23  
**Attachments:** receipt-20230207-103246.pdf; Car rental.pdf; LOA.pdf; Invoice SLT1890T.pdf

Dear Claims Team,

We refer to the above mentioned.

Attached is the repair invoice, LTA search receipt, car rental, letter of authorization and below are the items our client wish to claim from III.

1. Repair costs	\$3,348.00
2. Car rental	1,200.00
3. LTA search fee	26.75
	<b>\$4,574.75</b>

We look forward to an early settlement.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

## LETTER OF AUTHORISATION

To: THIAM HENG HUAT PTE LTD

RE: ACCIDENT ON 05.02-23 INVOLVING SLT 1890T AND SLQ9272R

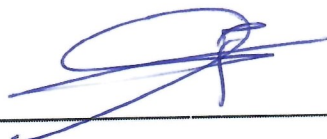
ALONG/AT VICTORIA STREET


I/We TAN LAN KOK NRIC/UEI NO: S1826163D

OF BLK 996C BUANGKOK CRESCENT #03-905 SINGAPORE 536996

1. The owner of motor vehicle no: SLT 1890T hereby authorize **Thiam Heng Huat Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to **Thiam Heng Huat Pte Ltd**. My/our solicitors (to be appointed by **Thiam Heng Huat Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Thiam Heng Huat Pte Ltd** after deduction of their cost on a solicitors & client basis. I /We undertake to co-operate fully with **Thiam Heng Huat Pte Ltd** and/or solicitors also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear all costs incurred.
2. I/We authorize **Thiam Heng Huat Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claims.
3. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to **Thiam Heng Huat Pte Ltd** or bank into our account and re-issue the cheque amount to **Thiam Heng Huat Pte Ltd**.

DATES THIS 11 DAYS OF MARCH 2023

x   
\_\_\_\_\_  
SIGNATURE OF OWNER

  
\_\_\_\_\_  
SIGNATURE OF WITNESS  
NAME: LEE LONG TAT

**EXPRESS SETTLEMENT** VEHICLE DAMAGE DISCHARGE ONLY

**DISCHARGE VOUCHER**  
**III- Direct Settlement (PODS)**

India Ref: MFL2023D0001816  
Claimant Ref: SLT1890T

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.

We/I, THIAM HENG HUAT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,348.00 (repair cost), S\$ 600.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SLT1890T that was damaged pursuant to the accident which occurred on 05/02/2023 (date) at VICTORIA STREET (location) involving vehicle no. SLQ9272R (insured vehicle). This is pursuant to the inspection conducted on 08/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN LAN KOK ("the third party claimant") of vehicle no. SLT1890T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLT1890T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,974.75 to THIAM HENG HUAT PTE LTD.

Dated this 18 day of May 2023

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Thiam Heng Huat Pte Ltd

NRIC:

201605960N

Address:

176 Sin Ming Drive #05-14  
Singapore 575721

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



## THIAM HENG HUAT PTE LTD

176 Sin Ming Drive  
#05-14 Sin Ming AutoCare  
Singapore 575721  
Phone 82636295  
GST registration number: 201605960N  
**Bill To:**  
India International Insurance Pte Ltd  
64 Cecil Street  
#04, #05 IOB Building  
Singapore 049711

## TAX INVOICE

**DATE** 6-Mar-23  
**Invoice No** THH230311  
**Vehicle No** SLT1890T  
**Make/Model** Honda City  
**Date of Accident** 5-Feb-23

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	\$ 3,100.00
	(Surveyor recommended repair days : 5 days)	
		3,100.00
	8% GST	248.00
		\$ 3,348.00
TOTAL		\$ 3,348.00

THIAM HENG HUAT PTE LTD



**168 AUTO SERVICES PTE LTD**

Co Reg No: 201934944C

176 SIN MING DRIVE, #05-14 SIN MING AUTOCARE, SINGAPORE 575721

Tel: 8263 6295 Fax : 6266 2881

Bill To : LIU XIAO JING  
BLK 996C BUANGKOK CRESCENT  
#03-905  
SINGAPORE 536996  
HP: +65-90281939

Your Ref : **SLT1890T**  
**HONDA CITY**

Invoice No : R2023-03-0006

Due Date : 2 MAR 2023

Payment Term: 7days from last rental date

DESCRIPTION	AMOUNT
RENTAL VEHICLE NO: SJL1847K Model : TOYOTA COROLLA ALTIS Ref .Vehicle Rental Agreement No. RA23-0023 dated 06.02.2023  Being rental from 06.02.2023 to 13.02.2023  8 Days X \$150/day	S\$1,200.00
Singapore Dollars : ONE THOUSAND AND TWENTY ONLY	<b>S\$1,200.00</b>

Cheque is to be crossed and made payable to : 168 AUTO SERVICES PTE LTD

Interest @ 7% per annum is chargeable from overdue payment date.

Authorised Signature



168 AUTO SERVICES PTE LTD



**168 AUTO SERVICES PTD LTD**

UEN : 201934944C

Blk 176 Sin Ming Drive

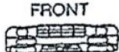
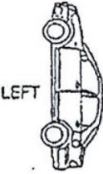



#05-14 Autocare

Singapore 575721

Steven (Hp : 8263 6295)

**VEHICLE RENTAL AGREEMENT**

No: RA23-0023


<b>HIRER'S PARTICULAR</b> Name : (as in I/C) <u>LIU XIAO JING</u> NRIC / PASSPORT No : <u>SXXXX356I</u> Address (Res) : <u>BLK 996C BUANGKOK CRESCENT</u> <u>#03-905 SINGAPORE 536996</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Tel: (O) _____ (R) _____ HP : <u>90281939</u>		<b>Replace Veh No : SLT1890T</b> Veh No : <u>SJL1847K</u> Mileage Out : _____ Make & Model : _____ Auto / Manual : _____ Out Date : <u>6.2.23</u> Out Time : _____	
<b>ADDITIONAL DRIVER'S PARTICULARS</b> Name : (as in I/C) _____ NRIC / PASSPORT No : _____ Pass Date : _____ Date of Birth : _____ Address (Res) : _____ HP : _____		<b>RENTAL CHARGES</b> Daily @ \$ _____ Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Lease Period : _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service : _____ SUB-TOTAL \$ _____	
<b>Refundable Deposit :</b> Cash/Net/Cheque/VISA/MC Cards No : _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"><div style="text-align: center;"> FRONT</div><div style="text-align: center;"> LEFT</div><div style="text-align: center;"> RIGHT</div><div style="text-align: center;"> REAR</div></div> <b>ACCESSORIES CHECK</b> <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		<b>EXTENSION</b> Collection Service : _____ Misc : _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code : _____ Hirer is responsible in accordance to the insurance policy excess for collision/damage to first part (i.e.) YONG FA CAR RENTAL & SVC PTE LTD Vehicle (including windscreen) and also excess for collision/damage to third party's vehicle for each and every accident/damage. X Hirer's Signature :  Addition Driver's Signature : _____	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

**\* IMPORTANT**

- ONLY PERSONS ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
  - shall report all accidents involving the said vehicle to the Owner immediately;
  - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (this form will be made available when the accident is report to the Owner);
  - shall report to the police within 24 hours from the occurrence, the following types of accidents :-
    - Injury case;
    - non-injury case involving a Government vehicle, or damage to Government property;
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
    - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE: THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
13/2/23					X  SIGNATURE OF HIRER/DRIVER

## 168 AUTO SERVICES PTE LTD

UEN : 201934944C

Blk 176 Sin Ming Drive

#05-14 Autocare

Singapore 575721

Tel : 8263 6295

### Persons or Classes of Persons entitled to drive#

- (a) The Policyholder.
- (b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitations as to Use#

- (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

### This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (c) Use for the carriage of passengers for reward purposes.
- (d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$2,000
EXCESS (SECTION 2)	: S\$1,500
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: YES
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: N/A
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

### Unnamed driver excess

If the vehicle is driven by an unnamed driver, the following excess will apply.

The unnamed driver	Excess
Under 27 years old or has less than one year's driving experience	S\$2,500
27 years old and above with one or more year's driving experience	S\$ 500

X



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Feb 2023 / 10:32:46

Receipt Date/Time : 07 Feb 2023 / 10:32:23

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-230207-000871

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ9272R				
As at 05 Feb 2023/14:25:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLQ9272R			
	Enquiry Fee	24.77	1.98	26.75
	20230207103116539467			
<b>Sub-Total</b>		24.77	1.98	26.75
<b>Total Before Rounding</b>		24.77	1.98	26.75
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				26.75
Paid By				
	20230207103123198	Direct Debit: eNETS Debit (Internet Banking)		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00


THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Feb 2023 23:08	<b>Clim Dtl Modified</b>	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> TAN LAN KOK. Claimant's ID: -> SXXXX163D.	[A] HOW MEI KWAN
2	07 Feb 2023 23:08	<b>Clim Veh Model Changed</b>	(205504) HONDA CITY 1.5 L I-VTEC (A).	[A] HOW MEI KWAN
3	07 Feb 2023 23:08	<b>Clim Created</b>	Reg No: SLT1890T. Acct Date: 2023/02/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Thiam Heng Huat Pte Ltd (SIN MING)	[A] HOW MEI KWAN
4	07 Feb 2023 23:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Feb 2023 23:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/16	[A] HOW MEI KWAN
6	07 Feb 2023 23:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Feb 2023 23:09	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Feb 2023 23:09	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	05 May 2023 15:08	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
10	05 May 2023 15:08	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
11	05 May 2023 15:08	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2011/03/14.	[A] JOANNE LEE KHANG MIN
12	05 May 2023 15:08	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
13	08 May 2023 11:07	<b>Adj Mandate Request</b>	Cur.Req:4074.75:Liability: 100% *Quantum: \$4,074.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
14	08 May 2023 12:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/16	[I] Sherini Pillai
15	08 May 2023 12:33	<b>Adj Mandate Set</b>	Approved:4074.75.	[I] Sherini Pillai

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2911916	08 Feb 2023 10:49:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLT1890T	SLQ9272R	11.00
2959447	05 May 2023 15:08:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT1890T	SLQ9272R	11.00

