

RE: LOD - TP - LKK Ref: CC4/AIS23001310/pa3, C&C Ref: SMP6843G, claim TP Allianz YP1743C, DOA: 05/02/2023 \*\*\* LKK REF: CC4/AIS23001310/Tpa3

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Tue 2/5/2023 11:59 AM

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (2 MB)

scan.pdf;

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

**Sent:** Thursday, April 27, 2023 9:12 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

**Subject:** LOD - TP - LKK Ref: CC4/AIS23001310/pa3, C&C Ref: SMP6843G, claim TP Allianz YP1743C, DOA: 05/02/2023

Dear Sir/Madam,

Attached our repair invoice, rental bill & agreement, GIA search fee, and Authorisation To Act, for your perusal.

Our client's claim is as stated below:

<b>COR</b>	<b>\$ 38,405.88</b>
<b>LOR</b>	<b>\$ 3,499.20 (\$129.60/day x 27 days)</b>
<b>GIA</b>	<b>\$ 2.00</b>
	-----
<b>Total</b>	<b>\$ 41,907.08</b>
	-----

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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Exceptional Journeys

To:  
Cycle & Carriage Automotive Pte Limited /  
209 Pandan Gardens,  
Singapore 609339

Attention: [Motor Claims Department]

Date: [06.02.2023]

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMP6843G (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 05.02.2023 (*date and time of accident*) on/along THOMSON ROAD, INFRONT OF NOVENA SQUARE BUS STOP B50038 (*location*) between the Vehicle and YP1743C (*3<sup>rd</sup> party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Oh Yong Hui". The signature is written in a cursive, flowing style.

Name: OH YONG HUI  
NRIC / Passport No. / Company Registration No.: 613G

## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Oh Yong Hui (Hu YongHui)	Cust No/Name /Mr OH YONG HUI (HU YONGHUI)
Blk 420 Choa Chu Kang Ave 4	Reg No/Reg Date SMP6843G / 10/10/2019
#03-320	Date In/Mileage 06/02/2023/ 30893
Singapore 680420	Chassis/Package MMBSTA13AKH002526
Contact No Mobile: 97820264	Engine No 3A92UHX6113
14/02/2023	Make/Model MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/04/2023/ 10:33	TLK	260 / AiTing	31134	41508914		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE FRONT DAMAGED PARTS, REPLACE FRONT BUMPER, LH FRONT FENDER, BODY KIT, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								1600.00
E PNT98000 RESPRAY ON FRONT BUMPER, LH FRONT FENDER, LH FRONT DOOR, BODY KIT, AND ALL OTHER AFFECTED AREAS TO THE SAME								2200.00
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE REAR BUMPER, BOOT, BOTH REAR FENDER, REAR END PANEL, BODY KIT, BOTH REAR TAIL LAMP PANEL, REPAIR REAR BOTH BOOT SIDE EXTENTION, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								6400.00
E PNT98000 RESPRAY ON REAR BUMPER, BOOT, BODY KIT, REAR END PANEL, BOTH REAR TAIL LAMP PANEL, BOTH REAR FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME								3850.00
E PNT88000 REMOVE & INSTALL REAR PARKING ASSIST TO FACILITATE REPAIR								100.00
E PNT88000 REMOVE & INSTALL REAR WINDSCREEN GLASS TO FACILITATE REPAIR								300.00
M SUNDRY APPLY REAR WINDSCREEN GLASS SEALANT								80.00
E PNT88000 REMOE & INSTALL REAR BOOT COMPARTMENTS TO FACILITATE REPAIR								160.00
E PNT88000 TRANSFER REAR BOOT ATTACHMENTS TO NEW PANEL								180.00
E PNT88000 REMOVE & INSTALL REAR SEATS TO FACILITATE REPAIR								160.00
A 13900099 REMOVE & INSTALL FUEL TANK TO FACILITATE REPAIR								640.00
M SUNDRY APPLY SEALANT ON AFFECTED AREAS								200.00
M SUNDRY PERFORM RUST PREVENTION ON AFFECTED AREAS								100.00

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Oh Yong Hui (Hu YongHui)	Cust No/Name /Mr OH YONG HUI (HU YONGHUI)
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#03-320	Date In/Mileage 06/02/2023/ 30893
Singapore 680420	Chassis/Package MMBSTA13AKH002526
Contact No Mobile: 97820264	Engine No 3A92UHX6113
14/02/2023	Make/Model MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/04/2023/ 10:33	TLK	260 / AiTing	31134	41508914		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
A 54900099								120.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								280.00
CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE								
M SUNDRY								50.00
SUPPLY C & C EMBLEM								
M SUNDRY								30.00
SUNDRIES								
S SPECIALISTJOB								120.00
ACCIDENT TOWING ON SUN @ MULTI STOREY CP FROM SINENARAN TO CNC PG								
E PNT88000								640.00
REPLACE FRONT SUPPORT PANEL								
E PNT88000								160.00
REMOVE & REINSTALL A/COND CONDENSOR & RADITOR TO FACILITATE REPAIR								
E PNT98000								550.00
RESPRAY FRONT SUPPORT PANEL								
E PNT88000								500.00
PULL ON FLOOR PANEL								
E PNT88000								960.00
REPLACE QUARTER PANEL EXTENTION LH & RH & REPAIR REAR FLOOR PANEL								
E PNT98000								550.00
RESPRAY REAR FLOOR PANEL								
A 11900199								320.00
REPLACE FUSE BOX & RELAY BOX								
A 55900099								80.00
VACUUM & TOP UP A/COND GAS								
X	HEADLAMP ASSY,LH				1.00	1233.00	00.00	1233.00
X	LAMP ASSY,COMB,RR LH				1.00	661.00	00.00	661.00
X	LAMP ASSY,COMB,RR RH				1.00	661.00	00.00	661.00
X	FACE,FR BUMPER				1.00	995.00	00.00	995.00
X	GARNISH,FR BUMPER,LH				1.00	157.00	00.00	157.00
X	BRACKET,FR BUMPER,LH				1.00	16.00	00.00	16.00
X	FACE,RR BUMPER				1.00	1268.00	00.00	1268.00

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## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Oh Yong Hui (Hu YongHui)	Cust No/Name /Mr OH YONG HUI (HU YONGHUI)
Blk 420 Choa Chu Kang Ave 4	Reg No/Reg Date SMP6843G / 10/10/2019
#03-320	Date In/Mileage 06/02/2023/ 30893
Singapore 680420	Chassis/Package MMBSTA13AKH002526
Contact No Mobile: 97820264	Engine No 3A92UHX6113
14/02/2023	Make/Model MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CTP00040	Cash	27/04/2023/ 10:33	TLK	260 / AiTing	31134	41508914	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
X	BRACKET,RR BUMPER,LH			1.00	34.00	00.00	34.00
X	BRACKET,RR BUMPER,RH			1.00	34.00	00.00	34.00
X	FENDER,FR LH			1.00	652.00	00.00	652.00
X	PANEL,RR END			1.00	440.00	00.00	440.00
X	SPACER,RR WINDOW			3.00	11.00	00.00	33.00
X	STOPPER,WINDSHIELD GLASS			2.00	4.00	00.00	8.00
X	HINGE,TRUNK LID,LH			1.00	209.00	00.00	209.00
X	HINGE,TRUNK LID,RH			1.00	209.00	00.00	209.00
X	WEATHERSTRIP,TRUNK LID			1.00	161.00	00.00	161.00
X	PANEL,TRUNK LID			1.00	820.00	00.00	820.00
X	LATCH,TRUNK LID			1.00	224.00	00.00	224.00
X	GARNISH,RR END PANEL			1.00	346.00	00.00	346.00
X	MARK,THREE-DIA			1.00	86.00	00.00	86.00
X	MARK,ATTRAGE			1.00	26.00	00.00	26.00
X	TRIM,RR END			1.00	68.00	00.00	68.00
X	PANEL,QTR,OTR LH			1.00	1336.00	00.00	1336.00
X	PANEL,QTR,OTR RH			1.00	1324.00	00.00	1324.00
X	PANEL,RR COMB LAMP HSG,LH			1.00	62.00	00.00	62.00
X	PANEL,RR COMB LAMP HSG,RH			1.00	62.00	00.00	62.00
X	PANEL ASSY,FR END			1.00	1307.00	00.00	1307.00
X	GROMMET,RR END TRIM			4.00	4.00	00.00	16.00
X	CLIP,RR END TRIM			4.00	3.00	00.00	12.00
X	BUZZER,KEYLESS OPERATIO,RR			1.00	94.00	00.00	94.00
X	COVER,RR VENTILATOR			1.00	50.00	00.00	50.00
X	EXTN,QTR PANEL,UPR OTR LH			1.00	122.00	00.00	122.00
X	EXTN,QTR PANEL,UPR OTR RH			1.00	122.00	00.00	122.00
X	BOARD,TRUNK ROOM FLOOR			1.00	201.00	00.00	201.00
X	TRIM,TRUNK ROOM SIDE,LH			1.00	165.00	00.00	165.00
X	CAP,TAIL LAMP			2.00	3.00	00.00	6.00
X	CLIP,FR BUMPER			10.00	4.00	00.00	40.00
X	CLIP,RR BUMPER			10.00	3.00	00.00	30.00
X	COVER,RELAY BOX			1.00	66.00	00.00	66.00
X	BOX ASSY,RELAY			1.00	144.00	00.00	144.00

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## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	27/04/2023/ 10:33	TLK	260 / AiTing	31134	41508914		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	MUD GUARD,RR RH				1.00	50.00	00.00	50.00
X	STRIKER,TRUNK LID LATCH				1.00	21.00	00.00	21.00
X	UNPAINTED BODYKITS				1.00	1643.00	00.00	1643.00
X	EMBLEM ECO				1.00	17.00	00.00	17.00
Z	TEXT							
	TP CLAIM ALLIANZ YP1743C							
	DOA : 05.02.23							
	SURVEYOR TAUFIKH-LKK 09.02.23							
	REPAIR 22 DAYS + 05 DAYS = 27 DAYS							
Guarantee Your Warranty, Maintain with Cycle & Carriage!								

Parts	15,231.00	Nett	35,561.00
Labour	19,750.00	8% GST on	2844.88
Standard Menu	0.00		
Specialist Job	120.00	Total Payable	38,405.88
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	460.00	Total Due	38,405.88
Total(w/o GST)	35,561.00		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
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## RENTAL AGREEMENT

RA 013664 2023-02

Hirer's Name <b>CHAN INN LENG</b>		Date of Birth <b>01 Jan 1977</b>	Passport/ Nric No. <b>[REDACTED] 195A</b>	Nationality
Address <b>420 CHUA CHU ROAD,</b>		Occupation	Driving Licence No.	Date of Expiry <b>2. FEB</b>
<b>Ave 4 #03-320</b>	Postal Code <b>650420</b>	Contact No.	Mobile Phone No. <b>97360644</b>	
Joint Hirer's / Guarantor's Name <b>OH TONG HUI</b>		Date of Birth <b>2 APR 1974</b>	Passport/ Nric No. <b>[REDACTED] 6136</b>	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

### CHECK OUT

Date <b>17.2.23</b>	Time <b>9.20am</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>16.3.23</b>	Time <b>1.30pm</b>	Mileage KM	Remarks <b>Allianz</b>

### CHECK IN

- IMPORTANT NOTES:-**
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
  - No refund will be given for vehicle that returns early.
  - Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
  - Third Party Liability - First \$2000 for any Third Party Accident Claim.
  - Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
  - Hirer is responsible for all parking fines & traffic summons.
  - Extension:- One day's advance notice is required otherwise no extension will be allowed.
  - Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
  - Vehicle returned after office hour will be charged to the next working day.
  - Hourly extension is charged at 1/5 of the daily rate.
  - As preventive maintenance, please check water & engine oil daily.
  - Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
  - For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
  - Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	27	@	120 +gst	3240
DISCOUNT				
GST @ 8% GST				259.20
TOTAL				3499.20
EXTENSION			INV 30173 2023-03	
DEPOSIT (refundable) S\$			NW	
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

# Tax Invoice

**chan's**

www.chans.com.sg

**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
**INV0301732023-03**

Dated:  
**March 16, 2023**

Rental Agreement No:  
**RA 013664 2023-02**

Terms of Payment:  
**Due upon receipt**

**Customer Reference:**  
SMP6843G (Allianz)

**Notes:**  
SMP6843G (Allianz)  
- Cycle & Carriage Automotive Pte Ltd

**Customer Details**  
**CYCLE & CARRIAGE AUTOMOTIVE PTE. LTD.**

**Executive Name:**C&C KELVIN

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMP7087R	Model : Kia Stonic 1.0 (A)  - Chan Inn Leng	2023-02-17	2023-03-16	27 Days	120.00	3,240.00
							3,240.00

**GST 8% (8%)** **259.20**

Amount in words :  
**Three Thousand Four Hundred Ninety Nine and Twenty cents**  
Singapore Dollar (SGD)

**Total (SGD)** **3,499.20**

**Declaration:**  
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

**For CHAN'S & SONS ENTERPRISE**

**This is a Computer generated document.**  
**No signature is required.**

**Income Terms**  
Terms

## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

YP1743C

Date of Accident

05/02/2023 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 01/10/2022 - 30/09/2023

Requested By ..... KEVIN LEONG WAI KIT (CYCLE ...

Requested Date ..... 06/02/2023 14:20

## Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAUTO)

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Thursday, 18 May 2023 2:56 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Coco Lu Ting; Admin A  
**Subject:** RE: LOD - TP - LKK Ref: CC4/AIS23001310/pa3, C&C Ref: SMP6843G, claim TP Allianz YP1743C, DOA: 05/02/2023 \*\*\* LKK REF: CC4/AIS23001310/Tpa3

Dear Hsiao Tong,

Offer accepted for amicable settlement [without prejudice for any personal injuries claim.](#)

Bank details as shown below.

Account Name:	Cycle & Carriage Automotive Pte Ltd
Account No. to be Credited:	01-014-1927-9
Bank Name:	Standard Chartered Bank (Singapore) Limited
Bank Code:	9496
Branch Name:	Battery Road Branch
Branch Code:	001
Swift Code:	SCBLSG22XXX
Email Address:	receivables@cyclecarriage.com.sg

Kindly process payment if everything is in order.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 18 May 2023 2:28 pm  
**To:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LOD - TP - LKK Ref: CC4/AIS23001310/pa3, C&C Ref: SMP6843G, claim TP Allianz YP1743C, DOA: 05/02/2023 \*\*\* LKK REF: CC4/AIS23001310/Tpa3



**This email was sent from outside of your organisation**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$41,323.88(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **05 FEB 2013**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Sent:** Monday, May 15, 2023 9:11 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD - TP - LKK Ref: CC4/AIS23001310/pa3, C&C Ref: SMP6843G, claim TP Allianz YP1743C, DOA: 05/02/2023 \*\*\* LKK REF: CC4/AIS23001310/Tpa3

Dear Hsiao Tong,

Offer accepted for amicable settlement.

Kindly provide DV through email.

**Best Regards,**

**Loi Ai Ting**

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 15 February 2023 9:01 AM  
**To:** KELLY\_KOH@TRUSTLINK-SG.COM  
**Subject:** ACCIDENT INVOLVING YP1743C(ALLIANZ) / SMP6843G / OTHERS AT/ALONG NEAR 246 THOMSON RAOD ON 05/02/2023

**TRUST-LINK LOGISTICS PTE LTD**  
**DRIVER: ANG YOKE KWEE**

[By Email Only]

Dear Sir/Madam,

**You Ref: YP1743C**  
**Our Ref: CC4/AIS23001310/pa3**  
**ACCIDENT INVOLVING YP1743C(ALLIANZ) / SMP6843G / OTHERS AT/ALONG NEAR 246 THOMSON RAOD ON 05/02/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMP6843G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Feb 2023 21:51	<b>Clim Dtl Modified</b>	Insured Name: -> TRUST-LINK LOGISTICS PTE. LTD.. Insured ID: -> 201201583N). Claimant's Name: -> OH YONG HUI (HU YOMGHUI). Claimant's ID: -> SXXXX613G.	[A] HOW MEI KWAN
2	07 Feb 2023 21:51	<b>Clim Veh Model Changed</b>	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] HOW MEI KWAN
3	07 Feb 2023 21:51	<b>Clim Created</b>	Reg No: SMP6843G. Policy No: SP2002995265. Acct Date: 2013/02/05. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	07 Feb 2023 21:51	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Feb 2023 21:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/16	[A] HOW MEI KWAN
6	07 Feb 2023 21:51	<b>Adj Mandate Set</b>	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Feb 2023 21:51	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	09 Feb 2023 11:56	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/02/16. Mandate Remarks: HTR, 3CC - Liability against OI. Proceed w DS	[I] Faiz Rosli
9	09 Feb 2023 11:56	<b>Adj Mandate Set</b>	Approved:5000.00:HTR, 3CC - Liability against OI. Proceed w DS	[I] Faiz Rosli
10	02 Apr 2023 02:04	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	25 Apr 2023 12:48	<b>Adj Mandate Request</b>	Cur.Reg:42403.88:LIABILITY 100% BOLA 28(e). Chain Collision - YP1743C(OI) -> SMP6843G(TP) -> SJU3218R We seek your mandate at \$40,627.88(if claim LOU) / \$ 42,403.88(if claim LOR). TP-Mandate IA had been uploaded in Merimen.	[A] Andric Tan Wei Cin
12	25 Apr 2023 17:39	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/02/16. Mandate Remarks: HTR, 3CC - Liability against OI. Proceed w DS	[I] Chan Kian Chuan
13	25 Apr 2023 17:39	<b>Adj Mandate Set</b>	Approved:42403.88:HTR, 3CC - Liability against OI. Proceed w DS	[I] Chan Kian Chuan

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2911711	07 Feb 2023 21:51:24	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMP6843G	TRUST-LINK LOGISTICS PTE. LTD.	xx.xx
2911954	08 Feb 2023 11:16:40	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMP6843G	HOW MEI KWAN	xx.xx