

Veron Chen (LKKAUTO)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Monday, 13 February 2023 2:48 PM
To: Veron Chen (LKKAUTO); Meng Yan (LKK Auto); SUR; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore)
Cc: assignments
Subject: RE: OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Internal

2023 32005081

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, February 13, 2023 2:16 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>
Cc: assignments <assignments@lkkauto.com>
Subject: [EXT] RE: OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Internal

Dear Shanti/Faiz,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 7 February 2023 4:54 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 8.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Tuesday, 7 February 2023 3:46 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>

Subject: FW: OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

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PW: Allianz1

From: Claims Banca (Allianz Insurance Singapore)

Sent: Tuesday, February 7, 2023 3:45 PM

To: admin-a@lkkauto.com; Kuru & Co <kurulegal@yahoo.com.sg>

Cc: Yan (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: [EXT] OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Your Ref: SKG 9950G

Our Ref: SMQ 9683B

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

File: SMQ9683B(OI).pdf, SKG9950G(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=35f1c2e4-c773-423a-9980-94ede4cba155-93d68446d67637a2>

Size: ~ 2 MByte, Download available until: 2/12/2023

Passwords will be sent in a separate email

Kindly provide us the Name & address of the workshop to conduct the survey.

Best regards,

Shanti

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Tuesday, February 7, 2023 2:42 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Dear Sirs

We refer to your email of same date.

Our client is objecting to your list of surveyors. Below is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYOR

	Survey Company
1	Absolute Appraisal Services Pte Ltd
2	Cozon Engineers
3	Delta V Consultant
4	Prominent Appraiser Services Pte Ltd
5	Impact Analysis Consultant
6	Constant Appraiser Services
7	Lee Automobile Appraisiers Services
8	Mc-Coy Appraiser Pte Ltd
9	PAR Automotive Consultancy
10	Prestige Appraiser Services

Please state the surveyor you will be appointing to be the single joint expert **or** that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards

Irene

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

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On Tuesday, 7 February 2023 at 01:11:28 pm SGT, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SKG 9950G

Our Ref: SMQ 9683B

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Tuesday, February 7, 2023 12:22 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Ramasamy, Shanti (Allianz Insurance Singapore) <shanti.ramasamy@allianz.sg>; Ramasamy Shanti (Allianz Insurance Singapore) <extern.shanti.ramasamy@allianz.sg>; S O Krishnan, Ghandian (Allianz Insurance Singapore) <ghandian.krishnan@allianz.sg>; customerservice@allianz.com.sg; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>

Subject: [EXT] PRE-REPAIR SURVEY // OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

WITHOUT PREJUDICE

URGENT

Dear Shanti

We refer to your email of 04.02.2023.

As requested we enclose the following documents for your attention and immediate attention.

1. our client's sas report;
2. LTA search

Please let us hear from you retaining to our PRS notification dated 03.02.2023 urgently.

If we do not receive any reply from you, our client shall proceed with repairs without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Saturday, 4 February 2023 at 12:14:32 am SGT, Claims Banca (Allianz Insurance Singapore)
<claims@allianz.com.sg> wrote:

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us your client's GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Friday, February 3, 2023 5:40 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; customerservice@allianz.com.sg

Subject: [EXT] PRE-REPAIR SURVEY // OUR REF: L23.0131.cj // YR REF: SMQ 9683B // ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

Dear Sirs,

ACCIDENT INVOLVING SKG 9950G AND SMQ 9683B ON 02.02.2023

AT/ALONG ECP TOWARDS BEDOK NEAR FORD ROAD EXIT

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for AARON AW PHANG LIANG, whose vehicle registration number **SKG 9940G** was damaged in the above accident.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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