

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 7 February 2023 2:41 PM
To: Anna Tan; Admin A; admin-d; Shiau Chan (LKKAuto)
Cc: 'Kah Hui'; daniel@jdm.com.sg; Ivy Yong
Subject: RE: PRE REPAIR FOR VEHICLE FOR SLU4055M - ERGO REF: CDMPG23000302-002

WITHOUT PREJUDICE

Dear Anna,

Noted on your reply.

Aside to LKK,

Please assist to conduct PRS.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg

ERGO

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From: Anna Tan <annatan@visionlawllc.com>
Sent: Tuesday, 7 February 2023 2:32 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Kah Hui' <kahhui@visionlawllc.com>; daniel@jdm.com.sg
Subject: RE: PRE REPAIR FOR VEHICLE FOR SLU4055M - ERGO REF: CDMPG23000302-002
Importance: High

Dear Sirs,

We refer to your email of even date.

Please note that we had replied and kindly see our reply dated 6 February 2023 appointing Mr Adrian Ling of LKK Auto Consultants Pte Ltd as the SJE for your attention.

Thank you.

Regards,
Anna Tan
Secretary
Vision Law LLC

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Tuesday, 7 February, 2023 2:28 PM
To: Anna Tan
Cc: 'Kah Hui'; daniel@jdm.com.sg
Subject: RE: PRE REPAIR FOR VEHICLE FOR SLU4055M - ERGO REF: CDMPG23000302-002

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Names
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



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From: Anna Tan <annatan@visionlawllc.com>
Sent: Monday, 6 February 2023 6:48 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Kah Hui' <kahhui@visionlawllc.com>; daniel@jdm.com.sg
Subject: PRE REPAIR FOR VEHICLE FOR SLU4055M

OUR REF: AM-atv-INS-J38-119387-23
NAME OF CLAIMANT: YANG YANTING
VEHICLE NUMBER: SLU 4055 M
YOUR INSURED VEHICLE NUMBER: SLC 7697 K
ACCIDENT ON 5 FEBRUARY 2023 ALONG TAMPINES AVENUE 4 AT ABOUT 0925HOURS

Dear Sirs,

We refer to [the above matter](#).

Our client confirmed appointment of **ADRIAN LING OF LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

JDM AUTOCARE

Autobay @ Kaki Bukit
1 Kaki Bukit Avenue 6
#01-51
Singapore 417883

Contact Person: **9630-3880 (DANIEL)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

KIND REGARDS,
ANNA TAN
Secretary
VISION LAW LLC
Tel: 65342811 ext 124

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Monday, 6 February, 2023 12:47 PM
To: Anna Tan
Cc: 'Kah Hui'; daniel@jdm.com.sg; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRE REPAIR FOR VEHICLE FOR SLU4055M

Without prejudice

Dear Anna,

** Please provide us your client's accident report
ASAP for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

FORSURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor :
(Name & Signature) :

Date & Time of Inspection :

Survey Company	Surveyor Names
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Anna Tan <annatan@visionlawllc.com>
Sent: Monday, 6 February 2023 12:33 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Kah Hui' <kahhui@visionlawllc.com>; daniel@jdm.com.sg
Subject: PRE REPAIR FOR VEHICLE FOR SLU4055M

DATE OF ACCIDENT: 5 FEBRUARY 2023

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **JDM AUTOCARE** to notify you of a road traffic accident on **5 FEBRUARY 2023** at about **0925HOURS AT BLK 811 TAMPINES AVENUE 4 CARPARK** involving our client's vehicle **SLU 4055 M** and **SLC 7697 K** driven by your insured and/or your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or

your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS,
MS ANNA TAN
Secretary
VISION LAW LLC
Tel: 65342811 ext 124

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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