

Mei Kwan (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 22 May 2023 6:11 PM
To: Mei Kwan (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Alfred Toh; Chong Boon Sen
Subject: Accident Involving SNK9191Z & SMB1584K on 9 January 2023
(SNM23D203494/C02/SNK9191Z/TOHHS)/CC3/CTI23001306/Tpa3) - accident NOT reported
Attachments: SNM23D203494C02 Notification to file Accident Report.pdf; LIST OF AUTHORIZED WORKSHOP.pdf; SNM23D203494 REMINDER TO FILE ACCIDENT REPORT.pdf
Categories: HMK

Dear Sirs

Please be advised that mutual client has failed and/or has not filed accident report.

Kindly assist to contact Mr Charlie Yuan Yi Kui at **9091 8423** to file accident report immediately.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, May 22, 2023 5:01 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; CHARLIE.YUAN.09@GMAIL.COM; contactus@cowell.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident Involving SNK9191Z & SMB1584K on 9 January 2023
(SNM23D203494/C02/SNK9191Z/TOHHS)/CC3/CTI23001306/Tpa3) - accident NOT reported

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, May 16, 2023 6:10 PM

To: CHARLIE.YUAN.09@GMAIL.COM; contactus@cowell.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Accident Involving SNK9191Z & SMB1584K on 9 January 2023

(SNM23D203494/C02/SNK9191Z/TOHHS)/CC3/CTI23001306/Tpa3) - accident NOT reported

YOUR REF: SNK9191Z

OUR REF: SNM23D203494/C02/SNK9191Z/TOHHS (CC3/CTI23001306/Tpa3)

ATTN: MR CHARLIE YUAN YI KUI

Dear Mr Charlie Yuan

We understand from our appointed agent, M/s LKK Auto Consultants Pte Ltd that there is incoming property damage claim from SMB1584K against your motor insurance policy arising out of accident along junction of Choa Chu Kang Avenue 1 and Choa Chu Kang Way on 9 January 2023 at/about 0835 hours (8.35 am)

It is noted there is NO accident report filed till date.

Your immediate attention and action is deeply appreciated.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, May 16, 2023 4:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNK9191Z (OI : CTI - TBA) and SMB1584K (TP : LKK REF - CC3/CTI23001306/Tpa3) on 09/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMB1584K at M/s Strides Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)