

## Meng Yan (LKK Auto)

---

**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 7 February 2023 2:17 PM  
**To:** Admin A; Caroline  
**Cc:** admin-d  
**Subject:** FW: NEW PRS: Your Ref:SMF2992M , Our Ref:AP/2023/005364 ; RTA ON 03 FEBUARY 2023 AT ABOUT 1540 HRS INVOLVING MOTOR VEHICLES NO(S). SLG1025T AND SMF2992M ALONG PIE TOWARDS CHANGI SINGAPORE  
**Attachments:** SLG1025T(TP).pdf

Internal

### WITHOUT PREJUDICE

Your Ref: SLG1025T  
Our Ref: SMF2992M

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed **LKK Auto Consultants Pte Ltd** as our Single Joint Expert (SJE).

#### **Repairer Office**

**M/s Benefit Auto Care Pte Ltd**

Contact Person: Angeline @ 84446556

Email: [benefitautocare@gmail.com](mailto:benefitautocare@gmail.com)

Address: 11 Kaki Bukit Road 1, #01-02 Eunos Technolink Singapore 415939

Best regards,

**Shanti**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose

the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** Caroline <caroline@aplp.com.sg>

**Sent:** Tuesday, February 7, 2023 9:43 AM

**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

**Cc:** Charles Hoon <charles@aplp.com.sg>; benefitautocare@gmail.com

**Subject:** [EXT] RE: NEW PRS: Your Ref:SMF2992M , Our Ref:AP/2023/005364 ; RTA ON 03 FEBUARY 2023 AT ABOUT 1540 HRS INVOLVING MOTOR VEHICLES NO(S). SLG1025T AND SMF2992M ALONG PIE TOWARDS CHANGI SINGAPORE

Internal

## **Without Prejudice**

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

### **Repairer Office**

**M/s Benefit Auto Care Pte Ltd**

Contact Person: Angeline @ 84446556

Email: [benefitautocare@gmail.com](mailto:benefitautocare@gmail.com)

Address: 11 Kaki Bukit Road 1, #01-02 Eunos Technolink Singapore 415939

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

Singapore UEN No.: 201939937D

=====

=====

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended recipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

=====

=====

---

**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Tuesday, 7 February 2023 9:34 am

**To:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; [benefitautocare@gmail.com](mailto:benefitautocare@gmail.com)

**Subject:** FW: NEW PRS: Your Ref:SMF2992M , Our Ref:AP/2023/005364 ; RTA ON 03 FEBUARY 2023 AT ABOUT 1540 HRS INVOLVING MOTOR VEHICLES NO(S). SLG1025T AND SMF2992M ALONG PIE TOWARDS CHANGI SINGAPORE

Internal

Your Ref: SLG1025T

Our Ref: SMF2992M

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)

Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.  
**Please consider the environment before printing this e-mail.**

---

**From:** Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>  
**Sent:** Monday, February 6, 2023 5:07 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; [benefitautocare@gmail.com](mailto:benefitautocare@gmail.com)  
**Subject:** [EXT] NEW PRS: Your Ref:SMF2992M , Our Ref:AP/2023/005364 ; RTA ON 03 FEBUARY 2023 AT ABOUT 1540 HRS INVOLVING MOTOR VEHICLES NO(S). SLG1025T AND SMF2992M ALONG PIE TOWARDS CHANGI SINGAPORE

**WITHOUT PREJUDICE**

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

Regards,

**Caroline Secretary to Mr Charles Hoon**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)

Singapore UEN No.: 201939937D

=====

=====

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended receipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

=====