

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 7 February 2023 2:17 PM  
**To:** Admin A; admin-d; Shiau Chan (LKKAuto)  
**Subject:** FW: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B  
**Attachments:** WhatsApp Video 2023-01-30 at 10.48.42.mp4; 0023\_001.pdf; SMJ6019B - TP SAS.pdf

Dear LKK,

Please refer to below email & assist to conduct PRS.

Our insured has yet to report the said accident to us.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Melody Teoh  
Executive, Claims  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9225  
[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)



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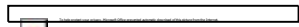
**From:** Lim Teng Keat <tengkeat.lim@eurokars.com.sg>  
**Sent:** Monday, 6 February 2023 8:08 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Seng <yaoseng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>  
**Subject:** RE: THIRD PARTY CLAIM - YOUR REF : GBF3158D / OUR REF : SMJ6019B

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Dear Ergo Ins, Ivy,

Please find attach revised document (included quotation).  
Kindly appoint LKK - Byran / Andrew Ling.  
I am confirming with my client about the survey appointment.

Thank you



**Lim Teng Keat**



27A Tanjong Penjuru, Singapore 609042  
Tel. +65 9349 1174 | [tengkeat.lim@eurokars.com.sg](mailto:tengkeat.lim@eurokars.com.sg)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** 06 February 2023 9:10 AM

**To:** Lim Teng Keat <[tengkeat.lim@eurokars.com.sg](mailto:tengkeat.lim@eurokars.com.sg)>

**Cc:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Lee Jun Xian <[junxian.lee@eurokars.com.sg](mailto:junxian.lee@eurokars.com.sg)>; Lee Yao Seng <[yaoseng.lee@eurokars.com.sg](mailto:yaoseng.lee@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

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Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Names
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Our insured has not lodge report till to date.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

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**From:** Lim Teng Keat <[tengkeat.lim@eurokars.com.sg](mailto:tengkeat.lim@eurokars.com.sg)>

**Sent:** Saturday, 4 February 2023 2:03 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Tan Wei Cin <[weicin.tan@eurokars.com.sg](mailto:weicin.tan@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Lee Jun Xian <[junxian.lee@eurokars.com.sg](mailto:junxian.lee@eurokars.com.sg)>; Lee Yao Seng <[yaoseng.lee@eurokars.com.sg](mailto:yaoseng.lee@eurokars.com.sg)>; ESPL - Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>

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Dear Officers,

Attached is the ACCIDENT REPORT for your perusal, ESTIMATE will follow shortly.

We would appreciate it if you can kindly let us know the liability / status of this case.

Thank you

**Lim Teng Keat**



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