

Veron Chen (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Wednesday, 19 April 2023 9:43 AM
To: yaoquan.lee@eurokars.com.sg
Cc: Veron Chen (LKKAUTO)
Subject: Re: FINALIZATION - SMJ6019B MAZDA MX5 TP CLAIM ERGO DOA 28/01/23

Hi Lee,

We will be advising our principal a cost of repair P/P \$3,625.69. /- with 06 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 14 April 2023 11:01 am
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: FW: FINALIZATION - SMJ6019B MAZDA MX5 TP CLAIM ERGO DOA 28/01/23

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Yao Quan <yaoquan.lee@eurokars.com.sg>
Sent: Friday, April 14, 2023 10:57 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: ESPL - Claims Admin <claims.espl@eurokars.com.sg>
Subject: FINALIZATION - SMJ6019B MAZDA MX5 TP CLAIM ERGO DOA 28/01/23

Hi Mei Yan,

Our COR computation is attached for your agreement.

COR: **\$3,625.69** before GST 8%.

3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

Thank you.

Best regards.

Yao Quan

Customer Service Coordinator | Body & Paint



27A Tanjong Penjuru, Singapore 609042

Tel. +65 6331 0680 | DID +65 6331 0691 | yaoquan.lee@eurokars.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: 20 February 2023 2:57 PM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

Some people who received this message don't often get email from mengyan@lkkauto.com. [Learn why this is important](#)

Dear Teng Keat,

Noted with thanks.

Appointment confirmed.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: Monday, 20 February 2023 2:28 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin

<claims.espl@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

Dear Meng Yan,

Yes

Thank you

Lim Teng Keat



27A Tanjong Penjuru, Singapore 609042

Tel. +65 9349 1174 | tengkeat.lim@eurokars.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: 20 February 2023 12:09 PM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

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Dear Teng Keat,

Is the owner waiting?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: Monday, 20 February 2023 9:24 AM

To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Shiau Chan (LKKAuto)

<siewsc@lkkauto.com>

Cc: Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Melody Teoh <melody.teoh@ergo.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

Dear LKK,

Can we schedule the survey on 23/02/2023, 2pm?

Thank you

Lim Teng Keat



27A Tanjong Penjuru, Singapore 609042
Tel. +65 9349 1174 | tengkeat.lim@eurokars.com.sg
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From: Melody Teoh <melody.teoh@ergo.com.sg>

Sent: 20 February 2023 8:53 AM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>; admin-a@lkkauto.com; admin-d@lkkauto.com; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

WITHOUT PREJUDICE

Dear Lim,

Please liaise with LKK directly on survey appointment.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh

Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



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From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>
Sent: Sunday, 19 February 2023 4:23 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Melody Teoh <melody.teoh@ergo.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>
Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

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Dear Ergo,

Can we schedule the survey on 23/02/2023, 2pm.

Thank you



Lim Teng Keat



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From: Melody Teoh <melody.teoh@ergo.com.sg>
Sent: 16 February 2023 3:17 PM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

WITHOUT PREJUDICE

Hi,

We welcome direct settlement.

Thank you.

At this junction, kindly note that our response is on a without prejudice basis. In this premise, we reserve our rights to alter our position in anyway whatsoever as we deem necessary. As such, we will notify you accordingly.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



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From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: Thursday, 16 February 2023 2:31 pm

To: Melody Teoh <melody.teoh@ergo.com.sg>


Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

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Dear Melody,

Please advise on liability clearance.

Thank you



Lim Teng Keat



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: 16 February 2023 12:08 PM
To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>
Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

Hi Teng Keat

Our Insured has reported.

For liability, pls liaise with PIC, Ms Melody Teoh.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>
Sent: Thursday, 16 February 2023 11:33 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>
Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

Dear Sir,

Would like to follow up, is your insured reported about the accident?

Thank you

[Redacted]

Lim Teng Keat

[Redacted]

27A Tanjong Penjuru, Singapore 609042
Tel. +65 9349 1174 | tengkeat.lim@eurokars.com.sg
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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: 07 February 2023 2:20 PM

To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Seng <yaoseng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF : CDMCG23000289-001 - VEH NO. GBF3158D / OUR REF : SMJ6019B

WITHOUT PREJUDICE

Dear Lim,

We have assigned this case to LKK. Please liaise with them directly.

Our insured has yet to report the said accident to us.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



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From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>
Sent: Monday, 6 February 2023 8:08 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Seng <yaoseng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>
Subject: RE: THIRD PARTY CLAIM - YOUR REF : GBF3158D / OUR REF : SMJ6019B

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Dear Ergo Ins, Ivy,

Please find attach revised document (included quotation).
Kindly appoint LKK - Byran / Andrew Ling.
I am confirming with my client about the survey appointment.

Thank you

Lim Teng Keat

27A Tanjong Penjuru, Singapore 609042
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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: 06 February 2023 9:10 AM
To: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong

<jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Seng <yaoseng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: THIRD PARTY CLAIM - YOUR REF : GBF3158D / OUR REF : SMJ6019B

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Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Names
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Our insured has not lodge report till to date.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Lim Teng Keat <tengkeat.lim@eurokars.com.sg>

Sent: Saturday, 4 February 2023 2:03 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Lee Yao Seng <yaoseng.lee@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: THIRD PARTY CLAIM - YOUR REF : GBF3158D / OUR REF : SMJ6019B

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Dear Officers,

Attached is the ACCIDENT REPORT for your perusal, ESTIMATE will follow shortly.

We would appreciate it if you can kindly let us know the liability / status of this case.

Thank you

[Redacted Signature]

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