

PRIVATE SETTLEMENT FORM

1. Details of Accident

Date / Time: 01 JANUARY 2023 @ 1645HRS

Location: BEFORE TURNING INTO ION ORCHARD CARPARK

2a. Motor-vehicle registration no. SFQ8888S driven by STEVE SEAH KAH LENG
S1450971B (Name & NRIC)

2b. Motor-vehicle registration no. SDP193U driven by GARY GOH KHEE GIAP
S7102556Z (Name & NRIC)

3. There were no personal injuries or death involved.

4. The parties have agreed to settle this matter amicably as follows:

*a. Neither party shall be liable to compensate the other party for any loss or damages (direct or indirect) incurred or to be incurred as a result of the accident.

*b. without any admission of liability, STEVE SEAH KAH LENG (Party paying compensation) has paid a sum of \$ 950.00 which GARY GOH KHEE GIAP (Owner receiving compensation) hereby acknowledges receipt thereof in full and final settlement of all damages and cost incurred and/or to be incurred as a result of the accident.

*c. That GARY GOH KHEE GIAP S7102556Z (Name & NRIC no.) have received the aforesaid vehicle in good running order and damages that were caused as a result of the above-mentioned accident were repaired to satisfaction.

5. Both parties have not and will not make a police report of this accident.

6. Both parties will not file any accident claims for this accident.

Name : STEVE SEAH KAH LENG

NRIC : S1450971B

Signature : 

Date : 28/3/23

(Paying Party)

Name : GARY GOH KHEE GIAP

NRIC : S7102556Z

Signature : 

Date : 28/3/23

(Party receiving compensation)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

CASH

Tax Invoice : I202303-001423

Date : 30/03/2023

Vehicle No. : SDP193U

Make / Model : MITSUBISHI ATTRAGE 1.2 CVT

Mileage (km) : 0

Chassis No. : MMBSTA13AJH000898

Accident Date : 01/01/2023

Claim No. : SFQ8888S

Reference : JO202302-0442

Policy No. : 5120485739-01

Attention: STEVE SEAH KAH LENG

Contact : 96894773

Fax No. :

S/No. Particular	Amount
	S\$
* Lumpsum repair	879.63

Total S\$: 879.63

GST @ 8% S\$: 70.37

Grand Total S\$: 950.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

11:10



 Log Out



Successful

on 30 Mar 2023 11:10

Amount In

SGD

950.00

From

POSB Everyday Savings Account

132-02348-4 SGD

To

CITY AUTO PTE LTD

UEN 199503435C



SHARE TRANSFER DETAILS

MAKE ANOTHER TRANSFER

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 9 March 2023 12:04 pm
To: steveseah88@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SFQ8888S (CHINA TAIPING) AND SDP193U AT/ALONG ORCHARD TURN, BEFORE TURNING INTO ION ORCHARD CARPARK ON 01/01/2023

Our Ref: CC6/CTI23001282/Kpa3

Insured Name : Steve Seah Kah Leng
Insured Driver : Steve Seah Kah Leng

Dear Sir/Madam,

ACCIDENT INVOLVING SFQ8888S (CHINA TAIPING) AND SDP193U AT/ALONG ORCHARD TURN, BEFORE TURNING INTO ION ORCHARD CARPARK ON 01/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SDP193U** against your motor insurance policy.

Based on the accident report and third party's video footage, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*Please let us know if you wish to view third party's video footage at our office, located as per address stated in this email.

**I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 31 March 2023 12:12 pm
To: EzLyna (LKKAUTO); Mei Kwan (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Hsiao Tong (LKKAUTO); Alfred Toh
Subject: RE: PRIVATE SETTLEMENT / VIDEO FOOTAGE / Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/ SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

LKK REF - CC6/CTI23001282/Kpa3
CTI REF - SNM23D200099/C02/ SFQ8888S/TOHHS

Dear Ezlyna

Contents of your email noted.

We await your bill for services rendered before we close the claim file.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, March 31, 2023 11:06 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE:PRIVATE SETTLEMENT / VIDEO FOOTAGE / Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/ SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to the above matter.

Please find enclosed herewith :- 1) Private Settlement signed by both parties; 2) Taxi Invoice & 3) Giro payment by OI.

Our insured has reached private settlement with third party. OI concerns about the premium on his next renewal which is due soon. Kindly forward to your colleague which is in charge for the renewal of our OI's policy.

Your kind co-operation is much appreciated. We will submit our WP bill soon. Thank you.

With warmest regards,
Ezlyna

From: Ezlyna (LKKAUTO)

Sent: Friday, March 10, 2023 10:54 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: VIDEO FOOTAGE / Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

Dear Alfred,

We refer to your email below.

We have received reply via email from our insured SFQ8888S asking for the settlement amount. This morning Insured Mr Steve Seah called us that he is intend to do private settlement with third party. He told us he was offered \$600 previously for private settlement. Informed OI that once car sent in to submit claim, amount will be different. Insured concerns about his NCD & premium on the renewal soon.

Our surveyor has finalized the repair cost with TP workshop (enclosed) @\$850.00 and LOU \$150.00 - \$1,000.00. Third party workshop also confirmed there is no personal injury claim for this accident.

Will forward the quotation from Third party workshop to Insured Mr Steve Seah. Please confirm if we may submit surveyor fee to China Taiping or Insured should pay us? If China Taiping bear our surveyor fee, will that affect Insured's premium?

Your kind reply is much appreciated. Thank you.

**I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, March 9, 2023 2:38 PM

To: Ezlyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: VIDEO FOOTAGE / Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

Hi Ezlyna

We are in receipt of your email and third party video footage and await your further advice on the claim.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Thursday, March 9, 2023 11:57 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE:VIDEO FOOTAGE / Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

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Dear Alfred,

We refer to the above matter.

Please find enclosed a copy of video footage provided by Third Party' workshop.

Based on the video footage, Third party vehicle (SDP193U) was in stationary position and from the video (start from 20 seconds on the video footage) there was a movement (collision happened). Later insured stopped his car ahead on most right lane and started to take photos. We are of the view that Third party's accident statement was matched with the video footage on this accident.

On 13.02.2023 our colleague Ms Hsiao Tong has received an email from your good office stated that Insured disputing on third party claim against him. We will write to our insured that liability is not in his favour based on video footage.

Will update if we receive feedback from our Insured. Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, February 13, 2023 4:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving SFQ8888S (OI : SNM23D200099/C02/ SFQ8888S/TOHHS) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 February 2023 11:40 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM23D200099/C02/ SFQ8888S/TOHHS / RE: Direct Settlement - Accident Involving SFQ8888S (OI : CTI - TBA) and SDP193U (TP : LKK REF - CC6/CTI23001282/Kpa3) on 01/01/2023

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Dear Alfred,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 7 February 2023 5:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM23D200099/C02/ SFQ8888S/TOHHS / RE: Direct Settlement - Accident Involving SFQ8888S (OI : CTI - TBA) and SDP193U (TP : LKK REF - CC6/CTI23001282/pa3) on 01/01/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D200099/C02/ SFQ8888S/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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