### Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

**Sent:** Tuesday, 7 February 2023 1:54 PM **To:** Assessment Dept; SUR; assignments

Cc: Joseph Koh; Claims Dept

Subject: OUR REF: SNM23D200956 /C02/ SLX6197H /KHONGLH & YOUR REF SFD3663A

05.02.2023 17:25 | SJE LKK

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Pei Jia,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

#### Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Dept <assessment\_ral@bifrostauto.com>

**Sent:** Tuesday, February 7, 2023 10:46 AM **To:** Lynn Khong < lynn.khong@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims rar@bifrostauto.com>

Subject: Re: OUR REF: SNM23D200956 /C02/ SLX6197H /KHONGLH & YOUR REF SFD3663A 05.02.2023 17:25 TO

CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,
Dear Sir / Mdm,
Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey please.
Thank you.
Regards,
PEI JIA
Motor Claims Department
Tel: 88547553
The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.
On Tue, 7 Feb 2023 at 10:28, Lynn Khong < <a href="mailto:lynn.khong@sg.cntaiping.com">lynn.khong@sg.cntaiping.com</a> wrote:
Dear Sir/Madam,
We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)	
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA	Stan See Chew Seng (LBS)	
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)	
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)		
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)		

You may select one of the listed motor surveyors and we will bear the cost of the prerepair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

#### **Lynn Khong**

Senior Executive

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, February 7, 2023 9:52 AM

To: Assessment Dept <assessment\_ral@bifrostauto.com>; Lynn Khong

<lynn. khong@sg. cntaiping. com>

Cc: Joseph Koh <<u>claims@bifrostauto.com</u>>; Claims Dept <<u>claims\_rar@bifrostauto.com</u>> Subject: RE: OUR REF: SNM23D200956 /CO2/ SLX6197H /KHONGLH & YOUR REF SFD3663A

05. 02. 2023 17:25 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SFD 3663 A possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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