

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 7 February 2023 11:18 AM
To: Assessment Dept; assignments
Cc: Joseph Koh; Claims Dept; Irene Tay
Subject: RE: OUR REF: SNM23D200713/C02/ SMY8782M/TAYHP & YOUR REF SMZ5381B , DOA 29.01.2023 15:25 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, February 7, 2023 11:01 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM23D200713/C02/ SMY8782M/TAYHP & YOUR REF SMZ5381B , DOA 29.01.2023 15:25 (SGT) TO CONDUCT PRS

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 6 Feb 2023 at 12:04, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM23D200713 C02/ SMY8782M /tayhp**

Your reference: SMZ5381B

Dear Sirs

ACCIDENT INVOLVING SMY8782M & SMZ5381B ON 29/01/2023

We refer to your email of 03/02/2023

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 638961592 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 6, 2023 11:30 AM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Irene Tay
<irene.tay@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: OUR REF: SNM23D200713/C02/ SMY8782M/TAYHP & YOUR REF SMZ5381B , DOA
29.01.2023 15:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly conduct PRS **SMZ5381B** possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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