

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 7 February 2023 10:15 AM
To: Anthonidas Christopher (VGS - SG/Singapore); SUR; assignments
Cc: Oh Huiwen (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)
Subject: OUR REF: SNM23D200913/C02/ SJY2240K/KHONGLH & YOUR REF SMJ9634E
03.02.2023 18:23 | PROPOSE DS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Christopher Dass,

Based on the available information, we agree on **direct settlement**.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lynn Khong
Sent: Tuesday, February 7, 2023 10:04 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: OUR REF: SNM23D200913/C02/ SJY2240K/KHONGLH & YOUR REF SMJ9634E 03.02.2023 18:23 | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Christopher Dass,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Mohammed Rasul Bin Mohd Yunus (LKK).

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, February 7, 2023 8:19 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: [EXT] RE: OUR REF: SNM23D200913/C02/ SJY2240K/KHONGLH & YOUR REF SMJ9634E 03.02.2023 18:23 TO CONDUCT PRS

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Dear Lynn,

Please arrange Mohammed Rasul Bin Mohd Yunus (LKK)

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218

Mobile: +65 85112203

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

<https://www.volkswagen.com.sg/>



Internal

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 6 February 2023 5:58 pm

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] RE: OUR REF: SNM23D200913/C02/ SJY2240K/KHONGLH & YOUR REF SMJ9634E 03.02.2023 18:23 TO CONDUCT PRS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, February 6, 2023 5:27 PM
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: OUR REF: SNM23D200913/C02/ SJY2240K/KHONGLH & YOUR REF SMJ9634E 03.02.2023 18:23 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SMJ9634E possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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