

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 17 February 2023 10:37 AM  
**To:** Henry Lee (Ding Auto; SUR; Kenneth Ding; Accounts ( Ding Auto; Lynn Yap (Ding Auto)  
**Subject:** RE: URGENT Survey - Claim ref : SNM23D200948/C01- YQ3448L - DOA 05/02/2023  
**Sensitivity:** Confidential

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle YQ 3448L. Lump Sum Repair. (Excess \$350/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Tuesday, 7 February 2023 10:10 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Cc:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Eddie Sim <[eddie.sim@sg.cntaiping.com](mailto:eddie.sim@sg.cntaiping.com)>; Albert Chua <[albert.chua@sg.cntaiping.com](mailto:albert.chua@sg.cntaiping.com)>  
**Subject:** URGENT Survey - Claim ref : SNM23D200948/C01- YQ3448L - DOA 05/02/2023  
**Sensitivity:** Confidential

Hi LKK/Bryan

Please conduct OD survey for this vehicle.

Please help to check the cause of fire asap.

Please let us know the outcome asap.

No estimate for this case yet, but please inspect vehicle first.

Hi Jenny

Please take note.

Thanks.

**Pauline Tham**

Head of Motor Claims Section II  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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