

FEI YING YING

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 23-02-2023

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

64 CECIL STREET

#04-00/#05-00

IOB BUILDING

SINGAPORE 069711

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKM 8873X AND SLQ 3950 G  
ALONG ECP (CHANGI) TOWARDS Exit 1 ON 02-02-2023

I / We, the owner of Vehicle No. SKM 8873X which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

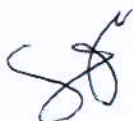
- |        |                                |        |                  |
|--------|--------------------------------|--------|------------------|
| 1.     | Costs of repair                | -      | \$7776.00        |
| 2.     | Loss of Use/Rental fees        | 7 days | \$ 910.00        |
| 3.     | Police / GIA report / LTA fees | -      | \$ 26.75         |
| 4.     | Surveyor report fees           | -      |                  |
| 5.     | Others                         | -      |                  |
| Total: |                                |        | <u>\$8712.75</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SKM 8873 X AND SLQ 3950 G

ALONG ECP Towards Exit 1

ON 02-02-2023

BY THE LETTER OF AUTHORITY, I / We, FEI YING YING

NRIC NO. S84743022 The owner of Vehicle No. SKM 8873X

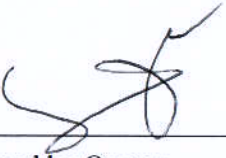
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 04 (day) 02 (month) 2023 (year)

  
\_\_\_\_\_  
Acknowledged by Owner  
(company stamp if applicable)



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III- Direct Settlement (PODS)

India Ref: **MFL2023D0001810**

Claimant Ref: **SKM8873X**

We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,776.00 (repair cost), S\$ 720.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SKM8873X that was damaged pursuant to the accident which occurred on 02/02/2023 (date) at ECP TOWARDS EXIT 1 (location) involving vehicle no. SLQ3950G (insured vehicle). This is pursuant to the inspection conducted on 07/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FEI YING YING ("the third party claimant") of vehicle no. SKM8873X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKM8873X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.



This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,522.75 to ALAN'S UNITED AUTO PTE LTD

Dated this 16<sup>th</sup> day of may 2023

CLAIMANT:

Signature:

   
Signed by "the workshop" (with chop)

Name: ALAN'S UNITED AUTO PTE LTD

NRIC: Company Reg. No.: 201113607N

Address: Blk 7 Sin Ming Industrial Estate

#01-78 Singapore 575642  
Tel: 6453 8686 Fax: 6459 6550

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

WITNESS:

Signature:

   
Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

## TAX INVOICE

No. : 226107

Date : 16.05.2023

PAGE : 1

Vehicle Insured : SLQ3950G  
Accident Date : 02-Feb-2023

Our Ref : 023022 (III) / CHAN

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-00 / #05-00  
IOB BUILDING  
Singapore 049711

FINAL REPAIR COST FOR BMW X3 XDRIVE 20I SKM8873X  
=====

To supply spare parts

To remove & refix rear windscreen  
glass and conduct water leak test.

To remove roof lining, front and  
rear seats, trim board and carpet

To apply undersealing

To remove and renew exhaust  
silencer box

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

	-----
	7,200.00
Add 8% GST :	576.00
	-----
Total :	S\$ 7,776.00
	=====

Singapore Dollars Seven Thousand Seven Hundred  
and Seventy Six Only

ALAN'S UNITED AUTO PTE. LTD.

Authorised Signature

# CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

## CUSTOMER

**FEI YING YING**  
**C/O ALAN'S UNITED AUTO PTE LTD**

BLK 7 SIN MING IND. ESTATE  
SECTOR C, #01-76  
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C23049**

DATE : 21.02.2023

TERM : CASH

## RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SDJ 6138Y	9444	SKM 8873X	7	\$ 130.00	\$ 910.00
		***	*****	***		
TOTAL:						<u>\$ 910.00</u>

## PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL  
BANK TRANSFER: OCBC 531-709517-001  
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

  
CHIN HUI CAR RENTAL



# CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,

SINGAPORE 575642. **TEL: 6453 4680**

REGN. NO.: 53090791K

## VEHICLE RENTAL AGREEMENT

NO: **09444**

HIRER'S PARTICULAR		Vehicle No: <u>SDJ6138Y</u>	Mileage Out: <u>2819</u>
Hirer: <u>FEI YING YING</u>	NRIC / Passport No: <u>S8474302Z</u> Date of Birth: <u>04.02.1984</u>	Make & Model: <u>VW GOLF</u>	<input checked="" type="radio"/> Auto / <input type="radio"/> Manual Group:
Address: <u>22 FLORA DRIVE #08-40</u> <u>S (506948)</u>	OUT : Date <u>04/02/23</u> OUT : Time <u>12.10pm</u>	Replace Veh No:	Mileage Out:
Driving Licence No: <u>S8474302Z</u> Pass Date: <u>07-04.2014</u>	OUT : Date OUT : Time		
Contact Number: <u>9833 9582</u>			
<b>DRIVERS PARTICULARS</b> (if different from Hirer)			
Appointed Driver:	Weekly @\$ per week		
NRIC / Passport No: Date of Birth:	Monthly @\$ per month		
Address:	Hours @\$ per hour		
Driving Licence No: Pass Date:	Others @\$		
Contact Number:			
<b>Terms &amp; Conditions</b>		<b>CHARGES</b>	
<b>ADDITIONAL S\$3000.00 EXCESS</b>			
For Hirer / Driver		Daily <u>7</u> @\$ <u>130/-</u> per day <u>910.00</u>	
Age 23 years old & below.		Weekly @\$ per week	
Age 70 years old & above.		Monthly @\$ per month	
Less than Two (2) years Driving Experience.		Hours @\$ per hour	
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		Others @\$	
<b>REMARKS</b>		<b>SUB-TOTAL \$</b> <u>910.00</u>	
<u>SKM8873X</u>		<b>PETROL LEVEL</b>	
		Out E 1/4 1/2 3/4 F	
		In E 1/4 1/2 3/4 F	
		<b>TOTAL CHARGES \$</b> <u>910.00</u>	
<b>PAYMENT METHOD:</b>		<b>IMPORTANT!</b>	
BANK TRANSFER : OCBC 531-709517-001		<b>FOR SINGAPORE USE ONLY</b>	
PAYNOW : 53090791K		Excess Liability : <u>S\$2500.00</u>	
		Malaysia Excess (With Prior Consent) : <u>NOT ALLOWED</u>	
		Hirer's Signature <u>[Signature]</u>	
		Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>11/2/23</u>	<u>12.10pm</u>	<u>3218</u>	<u>[Signature]</u>	<u>[Signature]</u>



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Feb 2023 / 11:51:57  
Receipt Date/Time : 04 Feb 2023 / 11:51:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230204-000847  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ3950G As at 02 Feb 2023/18:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLQ3950G Enquiry Fee 20230204115044907927	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
411911XXXXXX6569		eNETS Credit Card		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Feb 2023 13:46	Clm Dtl Modified	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> FEI YING YING. Claimant's ID: -> SXXXX302Z.	[A] HOW MEI KWAN
2	07 Feb 2023 13:46	Clm Veh Model Changed	(204677) BMW X3 XDRIVE20I 2.0 4WD SR HID DSC NAV (A).	[A] HOW MEI KWAN
3	07 Feb 2023 13:46	Clm Created	Reg No: SKM8873X. Acct Date: 2023/02/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Feb 2023 13:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Feb 2023 13:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/16	[A] HOW MEI KWAN
6	07 Feb 2023 13:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Feb 2023 13:47	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Feb 2023 13:47	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	23 Feb 2023 10:14	Adj Mandate Request	Cur.Req:0.00:Pods liability: 100%. Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	23 Feb 2023 14:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/16. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
11	23 Feb 2023 14:17	Adj Mandate Set	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
12	10 Apr 2023 12:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Apr 2023 12:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Apr 2023 12:48	Clm Dtl Modified	JPJ Reg. Date: -> 2014/04/21.	[A] JOANNE LEE KHANG MIN
15	10 Apr 2023 12:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	26 Apr 2023 10:31	Adj Mandate Request	Cur.Req:8712.75:Liability: 100%(B27) *Quantum: \$8,712.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	26 Apr 2023 12:27	Adj Mandate Set	Approved:8712.75.	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2911924	08 Feb 2023 10:54:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKM8873X	SLQ3950G	11.00
2945399	10 Apr 2023 12:48:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM8873X	SLQ3950G	11.00

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp\_viewhistory&caseid=1198360&extid=408308&CFID=10...

1/2